



# Vermont Victim Services Resource Directory



*"Possibility"*

*Oil Pastel*

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DISTRIBUTED BY:

United States Department of Justice

United States Attorney's Office

District of Vermont

United States Courthouse and Federal Building

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Burlington, Vermont 05401

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\*Revised Edition



# Vermont Victim Services Resource Directory





## U.S. Department of Justice

*United States Attorney  
District of Vermont*

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September, 2008

The United States Attorney's Office for the District of Vermont is committed to the rights of crime victims as they navigate the criminal justice system. Unfortunately, their journey can sometimes be scary, frustrating and difficult. Crime victims often do not know where to turn for assistance. It is therefore my pleasure to share with you the most recently updated Vermont Victims Resource Directory. In here, crime victims will find an extensive list of service providers throughout Vermont, a directory of toll free and hotline numbers, and web addresses for organizations that can help.

Victims of crime should never feel they are alone, helpless or at fault. Help is only a phone call or mouse click away. The many agencies listed in this directory can provide a crime victim with legal, physical, emotional and financial services. Please contact them.

Finally, any crime victim that needs help locating the appropriate resource can always call the Victim Witness Coordinator, Aimee Stearns, at the United States Attorney's Office in Burlington at the above number. We are here to lend a helping hand.

A handwritten signature in black ink, appearing to read "Tom Anderson", written in a cursive style.

THOMAS D. ANDERSON  
United States Attorney

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**Vermont 2-1-1 is a statewide, confidential information and referral service for streamlined access to community resources.**

2-1-1 is the number to call to receive person-to-person assistance to help you find answers to your questions. Our call specialists are highly trained to listen and assess a caller's situation. Using the 2-1-1 database, combined with their knowledge of community resources, call specialists will work with you to find help.

Dialing 2-1-1 is a local call from anywhere in Vermont. The service is available 24 hours a day, 7 days a week. You can dial 1-866-652-4636 toll free in Vermont.

This program was launched in 2005 through the joint effort of United Ways of Vermont, the Vermont Agency of Human Services and many other stakeholders from around the state. Vermont is the second New England state to join the national 2-1-1 Program, which reaches more than half the U.S. population across 41 states.



# TOLL-FREE RESOURCES & INFORMATION LINES

## ADOPTION & FOSTER CARE

**Organization-** Casey Family Services  
**Phone Number-** 800 -244-1408 (Waterbury)  
800-607-1400 (White River Junction)

**Organization-** Friends in Adoption  
**Phone Number-** 800-98ADOPT  
(For pregnant women)

**Organization-** Lund Family Center  
**Phone Number-** 800-639-1741  
800-253-0191 (TDD/TTY)

**Organization-** Vermont Children's Aid Society  
**Phone Number-** 800-479-0015

**Organization-** Vermont Foster Parents  
**Phone Number-** 800-746-7000

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** AIDS/HIV Hotline (Vermont)  
**Hotline-** 800-882-2437; 800-319-3141 (TTY)

**Organization-** Center for Crime Victims Services  
**Hotline-** 800-750-1213 (Vermont only)

**Organization-** Center for Disease Control  
**Hotline-** 800-HIV-0440

**Organization-** Comprehensive Care Clinic  
**Phone Number-** 800-763-2460  
**Services Provided-** Comprehensive care for people living with HIV/AIDS

**Organization-** National AIDS Hotline (Vermont)  
**Hotline-** 800-342-AIDS

**Organization-** National Sexually Transmitted Disease Hotline  
**Hotline-** 800-227-8922

**Organization-** Vermont CARES  
**Phone Number-** 800-649-2437  
**Population Served-** Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington Counties

**Organization-** Vermont Department of Health STD Program  
**Hotline-** 800-244-7639  
(VT hotline; M - F, 8 a.m. - 4:30 p.m.);

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**ALCOHOL & SUBSTANCE ABUSE**


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**Organization-** Champlain Drug and Alcohol Services

**Phone Number-** 802-654-1067 (not toll free)

**Organization-** Cocaine Addiction Services

**Hotline-** 877-254-3348

**Organization-** Drug Crisis Hotline

**Hotline-** 800-639-6095

**Organization-** Health Care & Rehabilitation Services of Southeastern Vermont

**Phone Number-** 800-622-4235

**Organization-** Narconon

**Hotline-** 800-876-6378

**Organization-** Narcotics Anonymous

**Hotline-** 802-862-4516 (Burlington, VT)

**Organization-** National Alcohol & Drug Abuse

**Hotline-** 800-252-6465

**Organization-** National Clearing House Alcohol & Drug Abuse

**Hotline-** 800-729-6686

**Organization-** Retreat Healthcare (formerly Brattleboro Retreat)

**Phone Number-** 800-RETREAT (738-7328)

**Organization-** Vermont Alcohol & Abuse Programs (ADAP)

**Phone Number-** 800-464-4343 (ask for ADAP)

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**BLIND & VISUALLY IMPAIRED**


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**Organization-** Division for the Blind and Visually Impaired (DBVI)

**Phone Number-** 800-708-7681 (Barre/Montpelier/Washington counties)

800-708-7703 (Burlington/Chittenden counties)

888-405-5005 (Waterbury/Central office)

800-708-7712 (Rutland/Rutland counties)

800-356-1526 (Springfield/Windsor counties)

**Organization-** Vermont Association for the Blind and Visually Impaired

**Phone Number-** 800-639-5861

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**CHILD ABUSE**


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**Organization-** Child Abuse Hotline

**Phone Number-** 800-649-5285

**Organization-** Child Protection and Custody

**Phone Number-** 800-527-3233

**Organization-** Childhelp USA/National Child Abuse Hotline  
**Phone Number-** 800-422-4453

**Organization-** Department for Children and Families: Child Welfare  
 and Youth Justice (DCF) (formerly SRS)  
**Phone Number-** 800-649-5285 24 hour emergency helpline

**Organization-** National Clearinghouse for Child Abuse/Neglect  
**Phone Number-** 800-394-3366

**Organization-** National Clearinghouse for Missing and Exploited Children  
**Phone Number-** 800-843-5678

**Organization-** Prevent Child Abuse  
**Phone Number-** 800-CHILDREN (800-244-5373)

**Organization-** Stop It Now  
**Hotline-** 800-773-8368  
**Services Provided-** Child sexual abuse preventive hotline

**Organization-** Stop It Now VT  
**Phone Number-** 800-888-PREVENT  
 (Monday- Friday, 1 p.m.- 5 p.m.)

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## CHILD CARE & YOUTH SERVICES

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**Organization-** Childcare Project  
**Phone Number-** 800-323-5446  
**Services Provided-** Listing of registered childcare providers

**Organization-** Children with Special Health Needs  
**Hotline-** 800-640-4232

**Organization-** FERP (Family Emergency Response Program)  
**Phone Number-** 800-287-3107  
**Services Provided-** Help for Windham County youth and families in tough situations,  
 housing assistance for youths up to 21 years old

**Organization-** Headrest  
**Hotline-** 800-639-6095  
**Services Provided-** Crisis hotline for teens and adults

**Organization-** Head Start (Central Vermont)  
**Phone Number-** 800-639-1053

**Organization-** National Runaway Switchboard  
**Hot Line-** 800-RUN-AWAY or 800-786-2929 (24-hour)

**Organization-** National Youth Crisis Hotline  
**Hot Line-** 800-448-4663 (24-hour)

**Organization-** Runaway Hotline & Shelter  
**Phone Number-** 800-231-6946  
**Services Provided-** FOR TEENS ONLY

**Organization-** Teen Hotline  
**Phone Number-** 800-639-6095

**Organization-** Vermont Child Care Consumer Concern Line  
**Phone Number-** 800-800-540-7942

## CHILDREN & FAMILIES

**Organization-** Children & Families Visitation Network  
**Phone Number-** 877-733-5437

**Organization-** Children Development Clinic  
**Phone Number-** 800-660-4427

**Organization-** Children with Special Health Needs  
**Phone Number-** 800-640-4232

**Organization-** Department of Children & Families - Economic Div.  
(formerly PATH)  
**Phone Number-** 800-287-0589

**Organization-** Dr. Dynasaur (Vermont Department of Health)  
**Phone Number-** 800-250-8427

**Organization-** Family and Children Support Services  
**Phone Number-** 800-479-0015

**Organization-** Family Infant Toddler Program (Rutland)  
**Phone Number-** 800-974-2034

**Organization-** Healthy Babies, Kids & Families  
(Vermont Department of Health)  
**Phone Number-** 800-649-4357

**Organization-** Lund Family Center  
**Phone Number-** 800-639-1741  
800-253-0191 (TDD/TTY)  
**Services Provided-** Support services for pregnant young women

**Organization-** Parent to Parent of Vermont  
**Phone Number-** 800-800-4005  
**Services Provided-** For parents of children with chronic illness or disability

**Organization-** Parent's Assistance Line  
**Phone Number-** 800-PARENTS (727-3687)

**Organization-** Circles of Parents Support Group/Stress Line  
**Phone Number-** 800-CHILDREN (244-5373)  
**Services Provided-** Parents support group and stress line

**Organization-** Family Focus- Children's Crisis Line  
**Phone Number-** 800-366-2244 (Rutland County)

**Organization-** The Family Center of Northwestern Vermont  
**Phone Number-** 800-524-6574

**Organization-** Vermont Children's Aid Society  
**Phone Number-** 800-479-0015

**Organization-** Vermont Department for Children and Families-  
 Child Welfare and Youth Justice (formerly SRS)  
**Phone Number-** 800-241-2131

**Organization-** Vermont Federation for Families  
**Phone Number-** 800-639-6071

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## COMMUNITY SERVICE CENTERS

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**Organization-** Bennington-Rutland Opportunity Council  
**Phone Number-** 800-717-2762

**Organization-** Central Vermont Community Action Council  
**Phone Number-** 800-639-1053

**Organization-** Champlain Valley Office of Economic Opportunity  
**Phone Number-** 800-287-7971

**Organization-** Franklin Grand Isle Community Action  
**Phone Number-** 800-300-7392

**Organization-** Northeast Kingdom Community Action (NEKCA)  
**Phone Number-** 800-639-4065

**Organization-** Southeastern Vermont Community Action (SEVCA)  
**Phone Number-** 800-464-9951

**Organization-** Dartmouth Hitchcock Mental Health Hotline  
**Hotline-** 800-556-6249 (24-hour)

**Organization-** Healthcare and Rehabilitation Services  
**Phone Number-** 800-622-4235 (emergency)  
**Services Provided-** Assistance to people with developmental disabilities, mental health or substance abuse issues in Bellows Falls area

**Organization-** National Alliance for the Mentally Ill (NAMI-VT)  
**Hot Line-** 800-639-6480 (24-hour)

**Organization-** Vermont Association for Mental Health  
**Phone Number-** 800-639-4052

**Organization-** Vermont Protection and Advocacy  
**Phone Number-** 800-834-7890 or 802-229-1355  
**Services Provided-** Advocacy and legal services for people with mental illness

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**COUNSELING & MENTAL HEALTH**


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**Organization-** Clara Martin Center  
**Hotline-** 800-639-6390

**Organization-** Mental Health Hotline  
**Hotline-** 800-789-2647

**Organization-** National Foundation for Depressive Illnesses  
**Phone Number-** 800-239-1295

**Organization-** Retreat Healthcare (formerly Brattleboro Retreat)  
**Phone Number-** 800-RETREAT (738-7328)

**Organization-** Vermont Association for Mental Health  
**Phone Number-** 800-639-4052

**Organization-** Vermont Federation of Families for Children's Mental Health  
**Phone Number-** 800-639-6071

**Organization-** Vermont Psychiatric Survivors  
**Phone Number-** 800-564-2106  
**Services Provided-** Support; case management; conflict resolution; advocacy

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**COURTS**


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**Organization-** Vermont Family Court Mediation Program  
**Hotline-** 800-622-6359

**Organization-** Vermont Family Courts  
**Hotline-** 800-540-9990 (24-hour Emergency Relief from Abuse Orders)

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**DEAF & HARD OF HEARING**


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**Organization-** Deaf Independence Program  
**Phone Number-** 800-253-0195 (voice)  
**Services Provided-** Assistance accessing services

**Organization-** Deaf Victims Advocacy Services  
**Phone Number-** 800-303-3827 (TTY)  
**Population Served-** For victims and survivors of domestic and sexual abuse

**Organization-** Vermont Interpreter Referral Service (VIRS)  
**Phone Number-** 800-639-1519 (Voice/TTY)  
**Population Served-** Locates sign language interpreters (fee based)

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**DISABILITY SERVICES**


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**Organization-** Barrier Free Justice- Vermont  
**Phone Number-** 800-834-7890

**Organization-** Communication Support Project  
**Phone Number-** 888-317-2006  
**Services Provided-** Assistance with the court/legal process for people with disabilities that interfere with their ability to communicate effectively.

**Organization-** Disability Law Project  
**Phone Number-** 800-747-5022 (V/TTY)

**Organization-** Vermont Center for Independent Living  
**Phone Number-** 800-639-1522 (Montpelier)  
888-266-1574 (Bennington)

**Organization-** Vermont Client Assistance Project, Inc.  
**Phone Number-** 800-747-5022 (Northern VT)  
800-769-9164 (Southern VT)

**Services Provided-** Helping adults with disabilities get assistance under the Rehabilitation Act

**Organization-** Vermont Parent Information Center  
**Phone Number-** 800-639-7170  
**Population Served-** Families with a child with special needs or disabilities

**Organization-** Vermont Protection and Advocacy  
**Phone Number-** 800-834-7890

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## DOMESTIC & SEXUAL VIOLENCE 24 HOUR STATEWIDE HOTLINES

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**Organization-** Domestic Violence Emergency Hotline - 24 hour  
**Phone Number-** 800-228-7395

**Organization-** Sexual Assault Emergency Hotline - 24 hour  
**Phone Number-** 800-489-7273

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Battered Women's Service and Shelter (Washington County)  
**Phone Number-** 877-543-9498

**Organization-** Deaf Victims Advocacy Services  
**Phone Number-** 800-303-3827  
**Population Served-** For victims and survivors of domestic and sexual abuse

**Organization-** Domestic Violence Hotline (National)  
**Phone Number-** 800-799-7233

**Organization-** Orange County Family Court  
**Phone Number-** 800-540-9990 (24-hour service for emergency Relief from Abuse Orders)

**Organization-** Project Against Violent Encounters (PAVE)  
**Phone Number-** 800-442-2111

**Organization-** RAINN (National rape, abuse, incest)  
**Phone Number-** 800-656-HOPE (4673)

**Organization-** Relief from Abuse Orders  
**Phone Number-** 800-540-9990

**Organization-** Resource Center on Domestic Violence,  
Child Protection Services, Custody  
**Phone Number-** 800-527-3233

**Organization-** Safe at Home  
**Phone Number-** 800-439-8683 (VT only)

**Organization-** Safeline (Orange and parts of Windsor counties)  
**Phone Number-** 800-639-7233

**Organization-** Step ONE (Orleans and Northern Essex counties)  
**Phone Number-** 800-224-7837

**Organization-** Women's Crisis Center  
**Phone Number-** 800-228-7395 (Windham County); 800-773-0689 (rest of state)

**Organization-** Women Helping Battered Women Hotline  
**Phone Number-** 802-658-1996 (not toll free)

**Organization-** Women's Rape Crisis Center  
**Hotline-** 802-863-1236 (Chittenden County) (not toll free)

**Organization-** WomenSafe  
**Phone Number-** 800-388-4205 (24-hour; Addison County and Rochester)

**Organization-** Voices Against Violence  
**Hotline-** 802-524-6575 (not toll free)  
**Services Provided-** Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties

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## EATING DISORDERS

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**Organization-** National Association of Anorexia and Associated Disorders  
**Phone Number-** 847-831-3438

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## ELDER SERVICES

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**Organization-** Vermont Center for Independent Living  
**Phone Number-** 800-639-1522

**Organization-** Adult Protective Services  
**Phone Number-** 800-564-1612

**Organization-** Senior Helpline (Area Agencies on Aging)  
**Phone Number-** 800-642-5119

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## EMPLOYMENT & TRAINING

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**Organization-** Vermont Department of Employment and Training  
**Phone Number-** 800-423-6181  
**Services Provided-** Statewide resource centers for job placement, training and career counseling

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## FOOD ASSISTANCE

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*Organization-* Department for Children & Families (DCF)  
Economic Services Division  
*Phone Number-* 800-287-0589

*Organization-* Food & Fuel Hotline  
*Phone Number-* 800-287-0589

*Organization-* Meals on Wheels  
*Phone Number-* 800-642-5119

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## FUEL ASSISTANCE

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*Organization-* Food & Fuel Hotline  
*Phone Number-* 800-287-0589

*Organization-* Fuel Assistance (Washington County only)  
*Phone Number-* 1-800-639-1053

*Organization-* Home Heating Fuel Assistance  
*Hotline-* 800-479-6151

*Organization-* Northeast Kingdom Community Action  
*Phone Number-* 800-639-4065

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## GENDER IDENTITY

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*Organization-* Equality VT  
*Phone Number-* 888-825-4989

*Organization-* Outright Vermont  
*Hotline-* 800-GLB-CHAT (452-2428)

*Organization-* SafeSpace  
*Phone Number-* 866-869-7341

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## HATE CRIMES AND CIVIL RIGHTS VIOLATIONS

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*Organization-* Attorney General's Office-Civil Rights Unit  
*Phone Number-* 888-745-9195

*Organization-* Human Rights Commission  
*Phone Number-* 800-416-2010

*Organization-* SafeSpace  
*Phone Number-* 866-869-7341

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## HEALTH SERVICES

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*Organization-* Healthlinks Infoline  
*Hotline-* 888-718-8855

**Organization-** Northern New England Poison Center  
**Phone Number-** 800-222-1222 (24-hour)

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## HOUSING

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**Organization-** Vermont Health Insurance Programs  
**Phone Number-** 800-529-4060

**Organization-** CVOEO Mobile Home Project  
**Phone Number-** 800-287-7971

**Organization-** Vermont State Housing Authority  
**Phone Number-** 800-820-5119

**Organization-** Vermont Tenant's Association  
**Hotline-** 802-864-0099 (24-hour message service;  
calls returned 9 a.m.- 4 p.m.)

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## IDENTITY THEFT

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**Organization-** Transunion  
**Phone Number-** 800-680-7289

**Organization-** Equifax  
**Phone Number-** 800-525-6285

**Organization-** Experian  
**Phone Number-** 888-397-3742

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## LEGAL ASSISTANCE

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**Organization-** Attorney General's Office - Civil Rights Unit  
**Phone Number-** 888-745-9195

**Organization-** Attorney General's Office  
**Phone Number-** 800-649-2424

**Organization-** Governor's Action Line  
**Phone Number-** 800-649-6825

**Organization-** Have Justice Will Travel  
**Phone Number-** 877-496-8100  
**Services Provided-** Provides legal assistance to women who are victims of crimes.

**Organization-** Vermont Bar Association  
**Phone Number-** 800-639-7036

**Organization-** Office of Child Support (Agency of Human Services)  
**Phone Number-** 800-786-3214

**Organization-** Vermont Legal Law Line  
**Phone Number-** 800-639-8857  
**Services Provided-** Divorces at no charge

- Organization-** Vermont Legal Aid  
**Phone Number-** 800-789-4195 (Domestic Violence; must be referred by Safeline)  
**Phone Number-** 800-769-7459 (Bennington and Rutland counties)  
**Phone Number-** 800-769-6728 (Caledonia County and Essex counties)  
**Phone Number-** 800-889-2047 (Chittenden County and statewide)  
**Phone Number-** 800-789-4195 (Orange County)  
**Phone Number-** 800-789-4195 (Washington County)  
**Phone Number-** 800-769-9164 (Windsor and Windham counties)

- Organization-** Vermont Volunteer Lawyers Project  
**Phone Number-** 800-639-8857

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## REFUGEE & MINORITY RESOURCES

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- Organization-** Vermont Legal Aid  
**Phone Number-** 1-800-889-2047  
**Services Provided-** Assistance to victims of trafficking

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## RESTITUTION PROGRAMS

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- Organization-** State of Vermont Restitution Unit  
**Phone Number-** 800-584-3485 (Vermont only)

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## SHELTERS

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- Organization-** Women's Crisis Center (Windham County)  
**Phone Number-** 800-228-7398

- Organization-** Women Helping Battered Women (Burlington)  
**Hotline-** 800-228-7395 (24-hour emergency statewide)

*Note: Other shelters for domestic violence victims can be found in county listings*

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## SUICIDE

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- Organization-** The Hope Line  
**Hotline-** 800-Suicide (784-2433) (24-hour)

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## TRANSPORTATION

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- Organization-** Help Your Baby, Help Yourself  
**Phone Number-** 800-649-HELP (4357)  
**Services Provided-** Help with transportation to pre-natal care and finances; assistance available through a Vermont Public Health Nurse.

- Organization-** Medicaid Ride Coordinator  
**Phone Number-** 802-295-5215 (not toll free)

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**VICTIM ASSISTANCE & ADVOCACY**


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**Organization-** Abuse and Rape Crisis Program (ARC)

**Hotline-** 802-524-6575

**Services Provided-** Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.

**Organization-** Adult Protective Services

**Phone Number-** 800-564-1612

**Population Served-** Vulnerable adults over age 18 who are victims of abuse.

**Organization-** National Center for Victims of Crime

**Hotline-** 800-394-2255; 800-211-7996 (TTY/TDD)

**Services Provided-** Advocacy and state law information regarding stalking

**Organization-** Safeline (Orange County and the five northern tier towns in Windsor County)

**Phone Number-** 800-639-7233 (24-hour)

**Services Provided-** Advocacy and direct service to victims of family and/or sexual violence.

**Organization-** Umbrella, Inc.

**Hotline-** 800-916-8645 (Caledonia and southern Essex counties)

**Population Served-** Individuals and families who are victims of domestic and sexual violence and/or stalking.

**Organization-** Vermont Center for Crime Victims Services

**Hotline-** 800-750-1213 (VT only); 800-845-4874 (TTY- VT only)

**Services Provided-** Administers Victim Compensation Program, the statewide court-based Victim Assistance Program and coordinates training on victim issues.

**Organization-** Vermont Protection and Advocacy

**Hotline-** 800-834-7890

**Services Provided-** Investigates physical and sexual abuse, among other issues, for people with mental illness.

**Organization-** Victim/Survivor of Crime Council

**Phone Number-** 800-750-1213

**Services Provided-** Advocacy for survivors of crime.

**Organization-** WISE - Women's Information Service

**Hotline-** 603-448-5525 (24-hour; not toll free)

**Services Provided-** Court, legal, medical, housing/shelter; peer counseling, support groups, community and school education.

**Organization-** Women's Crisis Center (Windham County)

**Phone Number-** 800-228-7395

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**WOMEN'S HEALTH & PREGNANCY**


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**Organization-** Care Net Pregnancy Center of the Upper Valley

**Phone Number-** 800-395-4357

**Population Served-** Upper Valley Communities

**Organization-** Depression After Delivery  
**Phone Number-** 800-944-4773

**Organization-** Feminist Women's Health Center  
**Phone Number-** 888-291-6170, ext. 112

**Website-** www.fwhc.org

**Services Provided-** Non-profit working to keep abortion safe and legal; educates women about reproductive health; provides resources; helps women with limited finances.

**Organization-** Healthcare Ombudsman  
**Phone Number-** 800-917-7787

**Services Provided-** Healthcare consumer line

**Organization-** Healthy Babies, Kids & Families  
**Phone Number-** 800-649-4357

**Organization-** Help Your Baby, Help Yourself  
**Phone Number-** 800-649-HELP (4357)

**Services Provided-** Help with transportation to pre-natal care and finances; assistance available through a Vermont Public Health Nurse.

**Organization-** Lund Family Center  
**Phone Number-** 800-639-1741

800-253-0191 (TDD/TTY)

**Organization-** National Women's Health Information Center  
**Phone Number-** 800-994-WOMAN; 888-220-5446 (TDD)

**Organization-** Circle of Parents Support Group/Prevent Child Abuse Vermont  
**Phone Number-** 1-800-CHILDREN (800-244-5373)

**Services Provided-** Self-help groups, parents stress phone line; Nurturing Program.

**Organization-** Planned Parenthood  
**Phone Number-** 800-230-PLAN

Central number to find nearest office

**Organization-** Postpartum Support International  
**Phone Number-** 800-967-7636

**Organization-** Pregnancy Helpline and Parent Assistance Line  
**Phone Number-** 800-649-4357

**Services Provided-** Statewide assistance line for pregnant women, newborns and fathers

**Organization-** Pregnancy Risk Information Service  
**Phone Number-** 800-531-9800

**Services Provided-** Free consultation about any substance that can harm an unborn child

**Organization-** Vermont Department of Health  
**Phone Number-** 800-464-4343

## WOMEN'S SERVICES

*Organization-* **Women's Resource Network North Country Health System  
(Northeast Kingdom)**

*Phone Number-* 800-750-7331

*Organization-* **The Vermont Commission on Women**

*Address-* 126 State Street, Montpelier, VT 05633

*Phone Numbers-* 800-881-1561

TOLL FREE

# *Outreach*

# ADDISON COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Alcoholics Anonymous  
**Address-** Middlebury, VT  
**Phone Number-** 388-9284  
**Services Provided-** Offers support groups and materials to recovering alcoholics.

**Organization-** Alcohol Drug Abuse Prevention Office  
**Address-** 700 Exchange Street, Middlebury, VT 05753  
**Phone Number-** 388-4678  
**Services Provided-** Provides alcohol and substance abuse counseling; educational programs.

**Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs  
**Address-** 700 Exchange Street, Middlebury, VT 05753  
**Phone Number-** 388-4678  
**Services Provided-** Prevention consultant for substance abusers offering a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

## COMMUNITY SERVICES

**Organization-** Addison Community Action (ACA)  
**Address-** PO Box 82, Middlebury VT; 05753  
**Phone Number-** 388-2285; 800-639-2318 (Voice/TDD)  
**Website-** www.cvoeo.org  
**Services Provided-** Addison County Champlain Valley Office of Economic Opportunity; anti-poverty agency offering a variety of free services to meet the vital interests and issues of low-income people throughout the county; these include housing assistance, emergency fuel and utility assistance, emergency food shelves, transportation assistance, food stamp outreach, food and nutrition education, gardens programs, furniture vouchers, farm-to family coupons, tax preparation assistance, assistance in filling out various application forms, information/referral services, case management, advocacy, and other locally based services.

**Organization-** Addison County Community Action Group (ACCAG)  
**Address-** P. O. Box 165, 282 Boardman Street, Middlebury VT; 05753  
**Phone Number-** 388-3608  
**Fax Number-** 388-0756  
**Services Provided-** Supports low-income families through Addison County Emergency Food Shelf, emergency rent and fuel assistance, low cost or free household items and clothing; provides tax preparation, emergency medical and dental assistance, Christmas food basket; eligibility dependent upon income; develops affordable housing and currently manages over 150 units; The Marion Munford Memorial Thrift Shop sells clothing and household items.

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## COUNSELING & MENTAL HEALTH

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**Organization-** Counseling Services of Addison County (CSAC)  
**Mental Health, Developmental and Substance Abuse**

**Address-** 89 Main Street, Middlebury, VT 05753

**Phone Number-** 388-6751; 388-7641 (24-hour emergency)

**Services Provided-** Outpatient mental health services; support groups that deal with issues including relationships and self-esteem, substance abuse and mood disorders.

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## DISABILITY SERVICES

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**Organization-** Barrier Free Justice-Vermont

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Numbers-** 877-213-2661 (toll free); 802-229-1355

**Fax Number-** 802-229-1359

**Website-** [www.vtpa.org/BFJV.htm](http://www.vtpa.org/BFJV.htm)

**Services Provided-** Serves six counties throughout Northwestern and central Vermont; provides advocacy, support and legal representation to Vermonters with disabilities who have been victims of crime; program serves individuals with any type of disability including mental health issues, physical disabilities, developmental/cognitive disabilities and the Deaf / Hard of Hearing community; serves victims of any type of crime or abuse, including domestic violence, sexual assault and physical abuse; all services are confidential and free to eligible clients, and to agencies who serve people with disabilities.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Domestic Abuse Education Program/Spectrum

**Address-** 700 Exchange Street, Middlebury VT 05753

**Phone Number-** 388-6723; 660-8560

**Fax Number-** 660-8525

**Email-** [vtdaep@aol.com](mailto:vtdaep@aol.com); [jbeattie@spectrumvt.org](mailto:jbeattie@spectrumvt.org)

**Services Provided-** Offers support and educational programs for men who have been violent, abusive or controlling toward a female partner.

**Organization-** Sexual Assault Nurse Examiner Program  
(SANE) Porter Medical Center

**Address-** 115 Porter Drive, Middlebury, VT 05753

**Phone Number-** 388-4701

**Services Provided-** Provides victims and survivors of sexual assault with comprehensive sexual assault examinations by specially trained, registered nurses; offers information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

# Outreach

**Organization- WomenSafe**

**Address-** P.O. Box 67, Middlebury VT 05753

**Hotline-** 800-388-4205 (24-hour)

**Phone Number-** 388-9180 (office); 388-9181 (TTY)

**Fax Number-** 388-3438

**Email-** info@womensafe.net

**Population Served-** Victims and survivors of domestic and sexual violence in Addison County and Rochester

**Services Provided-** Offers confidential 24-hour hotline; counseling; crisis and court advocacy; emergency safe housing; safe home and shelter referral; social services advocacy; hospital/medical advocacy for sexual assault survivors; support groups; support for child witnesses; children services.

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## FOOD/FUEL ASSISTANCE

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**Organization- Addison County Emergency Food Shelf**

**Address-** 282 Boardman Street, P. O. Box 165,  
Middlebury, VT 05753

**Phone Number-** 338-3608

**Organization- Have a Heart Food Shelf**

**Address-** St. Mary's Church, 326 College St, Middlebury, VT 05753

**Phone Number-** 388-2943

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## HEALTH & DENTAL CARE

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**Organization- Addison County Home Health & Hospice**

**Address-** Route 7 North, P. O. Box 754, Middlebury VT 05753

**Phone Number-** 338-7259

**Services Provided-** A non-profit organization dedicated to providing high quality, comprehensive community health care to residents of Addison County.

**Organization- The Open Door Clinic, Bristol and Middlebury**

**Address-** 99 Court Street, Middlebury (Cedar Ledge Family Practice)  
6 South Street, Bristol (office of David Henderson, MD)

**Phone Number-** 388-388-0137

**Email-** opendoor@sover.net

**Services Provided-** Complete health clinic services for uninsured or underinsured Vermonters in need of health care.

**Organization- Vermont Coalition of Clinics for the Uninsured (VCCU)**

**Address-** PO Box 1015, Middlebury, VT 05753

**Phone Number-** 388-2753

**Fax-** 388-2758

**Website-** <http://www.vccu.net/>

**Services Provided-** A group of nine free primary health care clinics and one dental clinic dedicated to providing health care to the uninsured or underinsured whose household incomes fall below the federal poverty line.

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## HOUSING

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**Organization-** Addison County Community Trust  
**Address-** P. O. Box 256, Middlebury, VT 05753  
**Phone Number-** 338-9080  
**Fax Number –** 388-0606  
**Services Provided-** Provides affordable housing to people of low to moderate income; manages seven mobile home parks.

**Organization-** Addison County Community Action Group (ACCAG)  
*See Community Services*

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## SHELTERS

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**Organization-** John Graham Shelter  
**Address-** 69 Main Street, Vergennes, VT 05491  
**Phone Number-** 877-2677  
**Website-** jmontross@accag.org  
**Services Provided-** Offers short-term emergency shelter to homeless individuals and families; an ACCAG satellite office serving area low-income residents with food shelf and emergency services.

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## TRANSPORTATION

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**Organization-** Addison County Transit Resources (ACTR)  
**Address-** 282 Boardman, Street, Middlebury, VT 05753  
**Phone Number-** 388-1946  
**Services Provided-** Along with offering transit services for all members of the public, ACTR has many programs that focus on specialized populations including elders, persons with disabilities and low-income families and individuals; ACTR's services for elders and persons with disabilities are free.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Addison County State's Attorney's Office  
Debra James, Victim Advocate  
**Address-** 211 Maple Street, Unit #3, Middlebury, VT 05753  
**Phone Number-** 388-7931  
**Fax Number-** 388-4617  
**Email-** deb.james@state.vt.us

**Organization-** WomenSafe  
**Address-** P.O. Box 67, Middlebury VT 05753  
**Hotline-** 388-4205 (24-hour) or (800)388-4205  
**Phone Number-** 388-9180 (office); 388-4305 (TTY)  
**Fax Number-** 388-3438  
**Email-** info@womensafe.net  
**Population Served-** Victims and survivors of domestic and sexual violence in Addison County and Rochester  
**Services Provided-** Offers confidential 24-hour hotline; crisis and court advocacy; information and referrals; social services advocacy; hospital/medical advocacy; supervised visitation services; community education and outreach.

**Organization- Victim Services Program, Dept. of Corrections**

Jill Ryan, Victim Services Specialist

Rutland CCSC

**Address-** 30 Merchants Row, Rutland, VT 05702

**Phone Number-** 786-3807

**Services Provided-** Provide assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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**VICTIM ASSISTANCE: CHILDREN & YOUTH**

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**Organization- DCF Family Services Local District Office**

**Address-** 700 Exchange Street, Suite 105, Middlebury, VT 05753-1529

**Phone Number-** 388-4660

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# *Guidance*

# *NOTES*

ADDISON

# *Outreach*

# BENNINGTON COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

- Organization-** AIDS Project of Southern Vermont  
**Address-** P. O. Box 426, Bennington, VT 05201  
**Phone Number-** 447-8007  
**Services Provided-** Serves those whose lives are affected by AIDS/HIV; provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman- a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

## ALCOHOL & SUBSTANCE ABUSE

- Organization-** United Counseling Service of Bennington County  
**Address-** Ledge Hill Road, Bennington, VT 05201  
**Phone Number-** 442-5491  
**Services Provided-** Mental health and substance abuse services; substance abuse treatment; outpatient counseling for all ages; sliding fee scale.

- Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs  
**Address-** 200 Veterans Memorial Drive, Bennington, VT 05201  
**Phone Number-** 442-3929  
**Email-** jfellow@vdh.state.vt.us  
**Services Provided-** Offers a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

## COMMUNITY SERVICE CENTERS

- Organization-** BROCC - Community Action in Southwestern Vermont  
**Address-** 332 Orchard Street, Bennington, VT 05201  
**Phone Number-** Rutland: 775-0878 Bennington: 447-7515  
Toll-free: 800-717-2762  
**Population Served-** Bennington and Rutland area residents  
**Services Provided-** Community action agency that is a comprehensive, multi-service agency offering a broad scope of programs, services, and opportunities to help move people throughout Rutland and Bennington Counties from crisis and vulnerability toward stabilization and, ultimately, self-sufficiency.

## COUNSELING & MENTAL HEALTH

- Organization-** Catamount Associates  
**Address-** 140 Hospital Drive, Bennington, VT 05201  
**Phone Number-** 442-3520; 447-3392  
**Services Provided-** Provides business and family counseling; medical services.

**Organization-** United Counseling Service of Bennington County, Inc.  
**Address-** P. O. Box 588, Ledge Hill Drive, Bennington, VT 05201  
**Phone Number-** 442-5491  
**Hotlines-** 442-5491 (Bennington)

362-3950 (Manchester)- 24-hour emergency

**Population Served-** Those with mental health issues

**Services Provided-** Provides counseling and mental health services; offers substance abuse support groups for women.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Bennington County Domestic Violence Unit  
**Emily McGann-Victims Advocate**

**Address-** 200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201

**Phone Number-** 442-8116

**Fax Number-** 447-2775

**Email-** cristina.cook@sas.state.vt.us, emily.mcgann@state.vt.us

**Services Provided-** Provides assistance, advocacy and information to crime victims; Victim Advocate guides victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims.

*See Victim Assistance Program Advocates section for further services*

**Organization-** Project Against Violent Encounters (PAVE)

**Address-** P.O. Box 227, Bennington, VT 05201

**Hotline-** 442-2111

**Phone Number-** 442-2370 (voice/TTY)

**Fax Number-** 442-6162

**Email-** pave1@adelphia.net

**Services Provided-** Provides discreet services to survivors of domestic and sexual violence including emotional support; 24-hour hotline; counseling; family access and visitations; emergency housing; case management; support groups; court and social services advocacy; information and referrals; information on obtaining restraining orders; help with finding housing and financial assistance; school-based violence prevention; community education and outreach; transitional services; youth education.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)

**Lori Spearburg-SANE Nurse**

Southwestern Vermont Medical Center

**Address-** 100 Hospital Drive East, Bennington, VT 05201

**Phone Number-** 442-6361

**Website-** www.putnamhealth.org

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

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## FOOD ASSISTANCE

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**Organization-** Bennington-Rutland Opportunity Council (BROC)  
*See Community Service Centers*

**Organization-** Harvest Hill Food Kitchen  
**Phone Number-** 447-4739

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## HOUSING

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**Organization-** Bennington County Regional Affordable Housing Corporation  
**Address-** P. O. Box 1247, 302 South Street, Bennington, VT 05201  
**Phone Number-** 442-8139  
**Fax Number-** 442-5125  
**Email-** rahcexec@adelphia.net  
**Services Provided-** An affordable housing program to make home ownership more widely attainable.

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## LEGAL ASSISTANCE

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**Organization-** Have Justice Will Travel  
**Address-** 9580 Route 113, Vershire, VT 05079  
**Phone Number-** 877-496-8100; 685-7809  
**Email-** hjwt@together.net  
**Website-** www.havejusticewilltravel.org  
**Services Provided-** Provides legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.

**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section*

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## SHELTERS

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**Organization-** Bennington Coalition for the Homeless  
**Address-** 6 Bank Street, Bennington, VT 05201  
**Phone Number-** 442-2424  
**Services Provided-** Provides shelter and emergency services for the homeless.

**Organization-** Two Hundred Four Depot  
**Address-** 204 Depot Street, Bennington, VT 05201  
**Phone Number-** 442-6156  
**Services Provided-** Provides shelter for the homeless.

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## TRANSPORTATION

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**Organization-** Red Cross  
**Address-** 215 Pleasant Street, Bennington, VT 05201  
**Phone Number-** 442-9458  
**Services Provided-** Sponsors a minibus system for public transit.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** PAVE- Project Against Violent Encounters  
*See Domestic and Sexual Violence*

**Organization-** Bennington County State's Attorney's Office

Cristina Cook, Victim Advocate

**Address-** 1 Veterans Memorial Drive, Suite 10, Bennington, VT 05201

**Phone Number-** 442-8116; 447-6908 (direct)

**Fax Number-** 447-2775

**Email Address-** elaina.essaff@state.vt.us

tammy.loveland@state.vt.us

**Organization-** Victim Services Program, Dept. of Corrections

Jill Ryan, Victim Services Specialist

Rutland CCSC

**Address-** 30 Merchants Row, Rutland, VT 05702

**Phone Number-** 786-3807

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status, help with safety planning; accompaniment to Parole Board hearings and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization-** DCF Family Services Local District Office

**Address-** 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201-1956

**Phone Number-** 442-8138

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Bennington County Special Victims Unit for  
Victims of Sexual Assault

**Address-** 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201-1956

**Phone Number-** 802-442-8116

**Fax Number-** 802-447-2775

**Email Address-** tammy.loveland@state.vt.us

**Organization-** Bennington County Child Advocacy Center & Special Victims Unit

Case Managers Davia Plusch & Caroline Baca

**Phone Number-** 802-442-5107

**Services Provided-** Therapeutic referrals, supportive counseling, service coordination, and community outreach regarding sexual victimization.

# Outreach

# CALEDONIA COUNTY

## AIDS/HIV & SEXUAL TRANSMITTED DISEASES

- Organization-** Vermont CARES  
**Address-** 1235 Hospital Drive, Suite 2, St. Johnsbury, VT 05819  
**Phone Number-** 748-9061; 800-649-2437  
**Fax Number-** 802-864-7730  
**Email-** Vermontcares@vtcares.org  
**Website-** www.vtcares.org  
**Population Served-** Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties  
**Services Provided-** Offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## ALCOHOL & SUBSTANCE ABUSE

- Organization-** Northeast Kingdom Mental Health Services (NEKMH)  
**Address-** 297 Summer Street, St. Johnsbury, VT 05819  
**Phone Numbers-** 748-1682; 800-526-1747  
**Fax Number-** 748-0211  
**Population Served-** Tri-county residents of Orleans, Essex, and Caledonia  
**Services Provided-** Offers outpatient, intensive outpatient and adolescent services; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services.
- Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs  
**Contact-** Richard Taylor  
**Address-** 67 Eastern Avenue – Suite 2, St. Johnsbury, VT 05819  
**Phone Number-** 748-5550  
**Email-** rtaylor@vdh.state.vt.us  
**Services Provided-** Prevention consultant offering a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

## COMMUNITY SERVICE CENTERS

- Organization-** Northeast Kingdom Community Action (NEKCA)  
**Address-** 108 Cherry Street, St. Johnsbury, VT 05819  
**Phone Number-** 748-8997  
**Fax Number-** 748-8998  
**Website-** www.nekca.org  
**Services Provided-** Provides direct program activities, referrals, advocacy, and education in a non-judgmental manner to the people of the communities in the Northeast Kingdom; Outreach Department assists low income residents get the help they need through referrals, advocacy and case management. Outreach offices in Newport, St. Johnsbury, Island Pond and Canaan provide assistance with emergency food, shelter and fuel.

**Organization- Community Justice Center**

**Address-** 1249 Main Street, Suite 103, St. Johnsbury, VT 05819

**Phone Number-** 748-2977

**Email Address-** lrivers@charterinternet.com

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**COUNSELING & MENTAL HEALTH**

**Organization- Northeast Kingdom Mental Health Services (NEKMH)**

*See Alcohol & Substance Abuse*

**DOMESTIC & SEXUAL VIOLENCE**

**Organization- AWARE**

**Address-** P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office) (hotline)

**Fax Number-** 472-3504

**Email-** aware@vtlink.net

**Services Provided-** Serves victims of domestic and sexual violence in the Hardwick area and Lamoille County; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization- Umbrella**

**Address-** 1222 Main St, #301, St. Johnsbury, VT 05819

**Hotline-** 748-8141

**Phone Number-** 748-8645 (office); 800-916-8645

**Fax Number-** 748-1405

**Email-** zoe@umbrellavt.org

**Website-** www.umbrellavt.org

**Services Provided-** Support services for victims of domestic and sexual violence and stalking in Caledonia and Southern Essex counties; focus is on safety, intervention, support and prevention through domestic/sexual violence and childcare support services.

**FOOD ASSISTANCE**

**Organization- Food Pantry- Northeast Kingdom Community Action (NEKCA)**

**Address-** 108 Cherry Street, St. Johnsbury, VT 05819

**Phone Number-** 751-8581, 748-8997

**Services Provided-** For those in need of emergency food assistance, NEKCA's Food Pantry is designed to provide short-term help for a crisis situation; free bakery goods available for the taking most any time.

*Outreach*

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## HOUSING

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- Organization-** Gilman Housing Trust  
**Address-** P. O. Box 405, 316 Main Street, Newport, VT 05855  
**Phone Number-** 334-1541  
**Fax Number-** 334-1273  
**Website-** www.nekhome.com  
**Services Provided-** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

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## VICTIM ASSISTANCE & ADVOCACY

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- Organization-** Caledonia County State's Attorney's Office  
Susan Carr, Victim Advocate  
**Address-** 1153 Main Street, Suite 4, St. Johnsbury, VT 05819  
**Phone Number-** 749-6657 (office); 751-0207 (direct)  
**Fax Number-** 748-6659  
**Email Address -** susan.carr@state.vt.us
- Organization-** AWARE  
*See Domestic & Sexual Violence*
- Organization-** UMBRELLA  
*See Domestic & Sexual Violence*
- Organization-** Victims Services Program, Dept. of Corrections  
Anne Cosgrove, Victim Services Specialist  
St. Johnsbury CCSC  
**Address-** 67 Eastern Ave, Suite 8, St. Johnsbury, VT 05819  
**Phone Number-** 751-0463  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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- Organization-** DCF Family Services Local District Office  
**Address-** 67 Eastern Avenue, Suite 4, St. Johnsbury, VT 05819-5603  
**Phone Number-** 748-8374  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# NOTES

# *Outreach*

# CHITTENDEN

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** Aids Hotline - Vermont Department of Health

**Address-** 108 Cherry Street, Burlington, VT 05402

**Phone Number-** 800-882-2437

**Fax Number-** 863-7314

**Services Provided-** Confidential information on anonymous testing sites; prevention, assessment and treatment information; referrals to other community resources.

**Organization-** Vermont CARES

**Address-** P. O. Box 5248, Burlington, VT 05401

**Phone Number-** 863-2437; 800-649-2437

**Fax Number-** 864-7730

**Email-** Vermontcares@vtcares.org

**Website-** www.vtcares.org

**Services Provided-** Assists Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Act One/Bridge

**Address-** 184 Pearl Street, Burlington, Vermont 05401

**Phone Number-** 859-1230

**Services Provided-** One to six day detoxification treatment for drugs and alcohol.

**Organization-** Alcoholics Anonymous

**Address-** P. O. Box 1212, Burlington, VT 05402

**Phone Number-** 658-4221

**Website-** www.aavt.org

**Services Provided-** Support groups for recovering alcoholics

**Organization-** Champlain Drug and Alcohol Services -  
Howard Center for Human Services

**Address-** 855 Pine Street, Burlington, VT 05401

**Hotline-** 859-1230 or 863-2400 Crisis Services

**Phone Number-** 862-5243

**Services Provided-** Drug and alcohol therapy; education, prevention, intervention; outpatient and intensive outpatient treatment; residential support services.

**Organization-** Maple Leaf Farm

**Address-** 10 Maple Leaf Road, Underhill, VT 05489

**Phone Number-** 889-2911

**Services Provided-** Adult residential detoxification program.

**Organization- Narcotics Anonymous**

**Address-** P. O. Box 64714, Burlington, VT 05406

**Hotline-** 862-4516

**Phone Number-** 862-4516

**Services Provided-** Support groups for recovering addicts.

**Organization- Spectrum Youth and Family Services**

**Address-** 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423

**Web Site-** [www.spectrumvt.org](http://www.spectrumvt.org)

**Services Provided-** Substance abuse assessment and treatment for youth; family counseling.

**Organization- Vermont Department of Health Division of Alcohol and Drug Abuse Programs**

**Address-** 108 Cherry Street, Burlington, VT 05401

**Phone Number-** 651-1550

**Fax Number-** 651-1573

**Services Provided-** Provides information and referral for substance abuse; maintains 10 regional offices throughout the state.

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## COMMUNITY SERVICE CENTERS

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**Organization- Chittenden Community Action (CVOEO)**

**Address-** 191 North Street, Burlington, VT 05401

**Phone Number-** 863-6248; 800-287-7972

**Website-** [www.cvoeo.org/ChittendenCommAct.htm](http://www.cvoeo.org/ChittendenCommAct.htm)

**Services Provided-** Provides a broad base of services and programs for low-income families; emergency services include: fuel/utility assistance; housing assistance; transportation; pharmacy co-payments; Farm-to-Family coupons; assistance obtaining identification; furniture vouchers; free plants, seeds and seedlings; other services include: advocacy; information and referral; forms assistance; food stamp outreach and eligibility screening; tax preparation; nutrition education activities for children and adults; car loan application assistance.

**Organization- Community Justice Center**

**Address-** 82 South Winooski Ave. Burlington, VT 05401

**Phone Number-** 865-7185

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**Organization- Winooski Justice Center (Division of Winooski Police Dept.)**

**Address-** 27 West Allen Street, Winooski, VT 05404

**Phone Number-** 655-0221

**Email-** [jgilbert@dps.state.vt.us](mailto:jgilbert@dps.state.vt.us)

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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- Organization-** Howard Center for Human Services  
**Address-** 300 Flynn Avenue, Burlington, VT 05401  
**Phone Number-** 658-0400  
**Hotline-** 863-2400 (24-hour emergency)  
**Website-** www.howardcenter.org  
**Services Provided-** Vermont's largest, private non-profit community mental health and human services provider providing care for four northern Vermont counties; programs include Adult Behavioral Health Services, Baird Center for Children and Families and Howard Community Services; services mental health needs, drug addictions, methadone treatment; support groups and a wide range of children and family programs.
- Address-** 208 Flynn Avenue, Burlington, VT 05401  
**Phone Number-** 863-2400 (adult mental health); 864-7777  
First Call (child, adolescent, family)  
**Website-** www.howardcenter.org

- Organization-** Mobile Crisis Team  
**Phone Number-** 865-6106 (24 hours)  
**Services Provided-** Provides psychiatric triage, assessment and consultation

- Organization-** Pine Street Counseling  
**Address-** 855 Pine Street, Burlington, VT  
**Phone Number-** 658-0404  
**Services Provided-** Counseling and case management for anyone with mental health, substance abuse, shelter issues.

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## DISABILITY SERVICES

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- Organization-** Barrier Free Justice-Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Numbers-** 877-213-2661 (toll free); 802-229-1355;  
**Fax Number-** 802-229-1359  
**Website-** www.vtpa.org/BFJV.htm  
**Services Provided-** Serves six counties throughout Northwestern and central Vermont; provides advocacy, support and legal representation to Vermonters with disabilities who have been victims of crime; program serves individuals with any type of disability including mental health issues, physical disabilities, developmental/cognitive disabilities and the Deaf / Hard of Hearing community; serves victims of any type of crime or abuse, including domestic violence, sexual assault and physical abuse; all services are confidential and free to eligible clients, and to agencies who serve people with disabilities.

- Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section*

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Burlington Police Department - Domestic Violence Advocate

**Address-** One North Avenue, Burlington, VT 05401

**Phone Number-** 658-2700

**Services Provided-** Advocate assists victims and survivors of domestic violence; provides support; information on restraining orders; referrals to other agencies; assists in filing for victim compensation.

**Organization-** Domestic Abuse Education Project (DAEP) Spectrum

**Address-** 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 660-8560, ext.2

**Fax Number-** 660-8525

**Email-** vtdaep@aol.com

**Services Provided-** Support and educational programs for men who have been violent, abusive or controlling toward a female partner; fathers with histories of domestic violence toward partners; young men who use violence or abuse in family and dating relationships.

**Organization-** Sexual Assault Nurse Examiner Program

**(SANE) Fletcher Allen Health Care**

**Address-** 111 Colchester Avenue, Burlington, VT 05402

**Phone Number-** 847-2434 (Emergency Department)

**Website-** www.fahc.org

**Population Served-** Victims and survivors of sexual assault

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** SafeSpace

**Address-** P.O. Box 158, Burlington, VT 05402

**Phone Number-** 863-0003; 866-869-7341 (toll free)

**Fax Number-** 863-0004

**Email-** info@safespacevt.org

**Web Site-** www.safespacevt.org

**Services Provided-** Counseling; legal advice; social services advocacy; hospital advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual or emotional abuse and their loved ones.

**Organization-** Vermont Center for Prevention & Treatment of Sexual Abuse

**Address-** 50 Cherry Street, Suite 101, Burlington, VT 05401

**Phone Number-** 651-1663

**Population Served-** Children, adolescents and adults; victims and offenders

**Services Provided-** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

# Outreach

**Organization- Women Helping Battered Women (WHBW)**

**Address-** P. O. Box 1535, Burlington, VT 05402

**Hotline-** 658-1996 (24-hour hotline and TDD); 1-800-ABUSE95  
(domestic violence 24-hour emergency from anywhere in VT)

**Phone Number-** 658-3131

**Fax Number-** 658-3832

**Email-** whbw@whbw.net

**Website-** www.whbw.org

**Services Provided-** Emergency safe shelter for battered women and their children and sexual assault survivors in Chittenden County in danger of domestic violence; 24-hour hotline; counseling; legal advice and court advocacy; social services; support groups; hospital advocacy; referrals; therapeutic children's play group program; education program on issues related to domestic violence; see *Legal Advocacy Program* under Legal Assistance.

**Organization- Women's Rape Crisis Center**

**Address-** P.O. Box 92, Burlington, VT 05402

**Hotline** 863-1236 (24-hour); 800-489-7273

**Phone Number-** 864-0555; 846-2544 (TTY)

**Fax Number-** 863-8449

**Email-** stoprape@sover.net

**Website-** www.stoprapevermont.org

**Services Provided-** Free, confidential support for survivors of rape and child sexual abuse; information and referrals on 24-hour hotline; counseling; legal advice; emergency safe housing; social services advocacy; hospital advocacy; support groups; support for child witnesses; *Advocacy Program:* assists survivors in accessing other resources, services and protections; accompany to hospital, court and police departments; *Community Education Program:* addresses issues surrounding rape, child sexual abuse, sexual harassment and healthy relationships.

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## FOOD ASSISTANCE

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**Organization- Chittenden Emergency Food Shelf**

**Address-** 228 North Winooski Avenue, Burlington, VT 05402

**Phone Number-** 658-7939

**Website-** www.cvoeo.org/ChittendenEmergencyFoodShelf.htm

**Services Provided-** Provides hot meals M- F: 7 a.m.- 9:30 a.m., Sunday, 7 a.m. to 10 a.m.; distributes groceries: Monday, Tuesday, Thursday & Friday, 9 a.m. to 4 p.m.; Wednesday, 9 a.m. to noon

**Organization- Salvation Army**

**Address-** 64 Main Street, Burlington, VT 05402

**Phone Number-** 864-6991

**Services Provided-** Distributes food Monday through Saturday, 5:30 p.m. to 6:30 p.m.

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## GENDER IDENTITY

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- Organization-** **Outright Vermont**  
**Address-** P.O. Box 5235, 187 St. Paul Street, Burlington, VT 05402  
**Phone Numbers-** 865-9677; 800-GLB-CHAT (452-2428)  
**Services Provided-** Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; through education and outreach, challenges stereotypes and prejudice; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.
- Organization-** **SafeSpace- See Domestic and Sexual Violence**
- Organization-** **UVM Women's Center - See Victim Assistance & Advocacy**

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## HEALTH & DENTAL CARE

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- Organization-** **Community Health Center of Burlington**  
**Address-** 617 Riverside Avenue, Burlington, VT 05401  
**Phone Number-** 864-6309  
**Fax Number-** 860-4325  
**Services Provided-** A non-profit family practice clinic that provides health and human services regardless of ability to pay; full range of services includes preventative health care; social work support; on-staff interpreters in Vietnamese and Bosnian; *Prescription Assistance Program*; Dr. Dynasaur; accepts all insurances, including Medicaid; see *Safe Harbor* under Shelters.
- Organization-** **Community Health Improvement – Fletcher Allen**  
**Address-** 199 Main Street, Suite 9, Burlington, Vermont 05401  
**Phone Number-** 865-2278  
**Services Provided-** Offers community health programs, events and classes on issues including: aging, parenting, substance abuse and general health; open to women, men and children.
- Organization-** **Dental Hygiene Clinic**  
**Address-** University of Vermont, Rowell Building, Burlington, VT 05405  
**Phone Number-** 656-2585  
**Services Provided-** Inexpensive teeth cleaning and x-rays for low-income families and individuals.
- Organization-** **The Free Clinic at Fletcher Allen Health Care**  
**Address-** 790 College Parkway, Suite 305, Colchester, VT 05446  
**Phone Number-** 847-6984  
**Services Provided-** Complete health clinic services for uninsured or underinsured Vermonters in need of health care
- Organization-** **Lund Family Center**  
**Address-** 76 Glen Rd, Burlington, VT 05401  
**Phone Number-** 864-7467, 800-639-1741, 800-253-0191 (TDD/TTY)  
**Services Provided-** Residential and outpatient support services for pregnant young women. Adoption, counseling, drug treatment, school, childcare.

**Organization-** **Planned Parenthood**  
**Address-** 23 Mansfield Ave, Burlington, VT 05401  
**Phone Number-** 863-6326  
**Services Provided-** Birth control, reproductive health.

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## HOUSING & TENANT RESOURCES

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**Organization-** **Burlington Community Land Trust**  
**Address-** P. O. Box 523, 179 South Winooski Avenue,  
Burlington, VT 05402  
**Phone Number-** 862-6244; 864-2526 (TTY)  
**Fax Number-** 862-5054  
**Website-** [www.bclt.net](http://www.bclt.net)  
**Services Provided-** Provides a wide range of affordable Housing opportunities including homeownership, rental apartments, and co-op housing.

**Organization-** **Burlington Housing Authority**  
**Address-** 65 Main Street, Burlington, VT 05401  
**Phone Number-** 864-0538  
**Fax Number-** 658-1286  
**Website-** [www.burlingtonhousing.org](http://www.burlingtonhousing.org)  
**Services Provided-** Provides affordable housing to individuals and families in the City of Burlington and surrounding communities.

**Organization-** **Cathedral Square Corporation**  
**Address-** 308 Pine Street, Burlington, VT 05401  
**Phone Number-** 863-2224  
**Fax Number-** 863-6661  
**Website-** [www.cathedralsquare.org](http://www.cathedralsquare.org)  
**Services Provided-** Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.

**Organization-** **Lake Champlain Housing**  
**Address-** 220 Riverside Avenue, Suite 1, Burlington, VT 05401  
**Phone Number-** 863-5248  
**Fax Number-** 864-0734  
**Website-** [www.lchdc.org](http://www.lchdc.org)  
**Services Provided-** Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

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## LEGAL ASSISTANCE

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**Organization-** **Vermont Legal Aid**  
*See Vermont Legal Aid Section*

**Organization-** Women Helping Battered Women - Legal Advocacy Program

**Address-** P. O. Box 1535, Burlington, VT 05402

**Hotline-** 1-800-ABUSE95 (domestic violence 24-hour emergency from anywhere in VT); 658-1996 (hotline and TDD)

**Phone Number-** 658-3131

**Fax Number-** 658-3832

**Email-** whbw@whbw.org

**Website-** www.whbw.org

**Services Provided-** Assists battered women and their children, and sexual assault survivors in Chittenden County; *Legal Advocacy Program* provides support, assistance and information regarding legal needs such as obtaining protection orders, pressing charges and working with the police and courts.

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## REFUGEE ASSISTANCE

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**Organization-** Fletcher Allen Health Care

**Address-** 111 Colchester Avenue, Brown 4, Burlington, VT 05401

**Phone Number-** 656-3553

**Services Provided-** Offers free professional interpretation and translation for all non-English speaking Fletcher Allen patients.

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## SHELTERS

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**Organization-** Burlington Emergency Shelter

**Address-** 89 North Street, Burlington, VT 05401

**Phone Number-** 862-9879 (7 p.m.- 12 p.m.)

**Services Provided-** Emergency shelter

**Organization-** Committee on Temporary Shelter (COTS)

**Address-** 179 South Winooski Avenue, Burlington, VT 05402

**Phone Number-** 864-7402; 800-545-3323 (TTY)

**Fax Number-** 864-2612

**Website-** cots-at-cotsonline.org

**Services Provided-** COTS provides emergency shelter, services and housing for people in Burlington who are without homes or who are marginally housed; COTS advocates for long-term solutions to end homelessness; offers ongoing assistance at the family shelter with childcare, designing activities and programs for children including tutoring and homework assistance; among its programs: *Streetwork* helps people access medical care, mental health counseling and substance abuse treatment; *Family Services* provides budgeting assistance and help with childcare, groceries, and other basic needs; also provides activities for children; *The Rental Opportunity Center* provides housing search assistance to homeless and low-income persons.

**Organization-** Spectrum One Stop

**Address-** 177 Pearl St., Burlington, VT 05401

**Phone Number-** 862-5396

**Services Provided-** Emergency shelter for youth under 21 years of age

**Organization-** Women Helping Battered Women Hotline

*See Domestic and Sexual Violence*

## VICTIM ASSISTANCE & ADVOCACY

**Organization- Chittenden County State's Attorney Office**

Armina Medic, Victim Advocate

**Address-** 32 Cherry St, Suite 305, Burlington, VT 05401

**Phone Number-** 863-2865; 652-2069 (direct)

**Fax Number-** 863-7440

**Email Address-** armina.medic@state.vt.us

**Organization- Compassionate Friends**

**Address-** Charlotte, Vermont

**Phone Number-** 425-2711

**Services Provided-** Bereavement support group for parents.

**Organization- Burlington Community Justice Center**

**Address-** 125 College Street 2nd Floor, Burlington, VT 05401

**Phone Number-** 802-264-0764 (Rain Banbury)

540-2394 (Clark Sheldon, Burlington Police Dept.)

**Fax Number-** 865-7117

**Email Address-** rbanury@ci.Burlington.vt.us; csheldon@bpdvt.org

**Website-** www.pjburlington.org

**Services Provided-** Provides assistance to people who have experienced a crime after 7/01/06 in the city of Burlington. It is not necessary to report to the police to receive our services. These include: Victim Fund/Resource Bank, which provides financial or in-kind assistance after a crime; Community Resources and Referrals; and the Parallel Justice Commission, which provides an opportunity to share the impact of the crime with city and state officials and to address barriers you may have faced.

**Organization- SafeSpace**

*See Domestic & Sexual Violence*

**Organization- U.S. Attorney's Office**

**Contact-** Victim Witness Specialist

**Address-** P. O. Box 570, Burlington, VT 05402

**Phone Number-** 951-6725; 652-1140 (TTY)

**Fax-** 951-6540

**Email-** aimee.stearns@usdoj.gov

**Services Provided-** Assists victims of federal crimes in Vermont through the criminal justice process.

**Organization- Vermont Center for the Deaf and Hard of Hearing**

**Address-** Essex Junction, VT

**Phone Numbers-** 879-4787 (voice/TTY); 879-9329 (TTY)

**Services Provided-** Advocacy counseling for victims of crime.

**Organization- Women's Center at the University of Vermont -  
Victim Advocacy Program**

**Address-** 34 South Williams Street, Burlington, VT 05401

**Phone Number-** 656-9538

**Fax Number-** 656-4556

**Email-** windy.paz-amor@uvm.edu

**Services Provided-** Serves on and off-campus students, staff and faculty of UVM and/or their friends and family who are victims of sexual violence, stalking, or gender violence. Provides emotional crisis support, academic/residential relief, support with judicial proceedings on campus, criminal justice proceedings within the city of Burlington, and medical advocacy.

**Organization- Victim Services Program, Dept. of Corrections**

Ellen Sklar, Victim Services Specialist

Burlington CCSC

**Address-** 50 Cherry Street, Burlington, VT 05401

**Phone Number-** 651-1647

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization- DCF Family Services Local District Office**

**Address-** 1193 North Avenue, Burlington, VT 05401-2749

**Phone Number-** 863-7370

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization- CUSI - Chittenden Unit for Special Investigations**

**Address-** 50 Cherry Street, Suite 102, Burlington, VT 05401

**Phone Number-** 652-6800

**Website-** [www.vtspecialcrimes.org](http://www.vtspecialcrimes.org)

**Services Provided-** Investigates sex crimes against children.

# ESSEX COUNTY

## ALCOHOL & SUBSTANCE ABUSE

- Organization-** Northeast Kingdom Mental Health Services (NEKMH)  
**Address-** 297 Summer Street, St. Johnsbury, VT 05819  
**Phone Numbers-** 748-1682; 800-526-1747  
**Fax Number-** 748-0211  
**Population Served-** Tri-county residents of Orleans, Essex, and Caledonia  
**Provided-** 24-hour emergency services; offers outpatient, intensive outpatient and adolescent services; oversees Project CRASH; provides outpatient substance abuse treatment.

## COMMUNITY SERVICE CENTERS

- Organization-** Women's Resource Network (North County Health System)  
**Address-** North Country Hospital, 189 Prouty Drive, Newport, VT 05855  
**Phone Number-** 334-3210, ext. 664  
**Services Provided-** Assists women in need in Orleans and Northern Essex counties find a variety of services; complete paperwork; locate housing; find doctors, health care and mental health support; access support groups; link to proper channels for other community resources.

## DOMESTIC & SEXUAL VIOLENCE

- Organization-** Sexual Assault Nurse Examiner Program (SANE)  
Northeastern Vermont Regional Hospital  
**Address-** Hospital Drive, St. Johnsbury, VT 05819  
**Phone Number-** 748-8141  
**Website-** [www.nvrh.org](http://www.nvrh.org)  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

- Organization-** Step O.N.E. (273 Main St., #1)  
**Address-** P. O. Box 1004, Newport, VT 05855  
**Hotline-** 1-800-224-7837  
**Phone Number-** 334-0148  
**Fax Number-** 334-4073  
**Email-** [stepone@nekca.org](mailto:stepone@nekca.org)  
**Website-** [www.vtnetwork.org/orgpages/stepone.html](http://www.vtnetwork.org/orgpages/stepone.html)  
**Services Provided-** Provides 24-hour crisis support to victims of domestic and sexual violence in Orleans and northern Essex counties; offers information, referrals, education, supportive listening, court support, safety planning, safe housing, legal, medical and social service advocacy; provides services for children who witness domestic violence; community and school education.

**Organization-** Umbrella  
**Address-** 970 Memorial Drive, St. Johnsbury, VT 05819  
**Hotline-** 748-8645  
**Phone Number-** 748-1405  
**Fax Number-** 892-1266  
**Services Provided-** Support services for victims of domestic and sexual violence and stalking in Caledonia and Southern Essex counties; focus is on safety, intervention, support and prevention through domestic/sexual violence and childcare support services.

**Organization-** Umbrella (Satellite Office)  
**Address-** 91 Courthouse Drive, Guildhall, VT 05905  
**Hotline-** 748-8141  
**Phone Number-** 676-3920; 748-8141 (after hours)  
**Fax Number-** 676-3920  
**Services Provided-** See above.

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## FOOD ASSISTANCE

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**Organization-** Northeast Kingdom Community Action (NEKCA)  
**Address-** Mill Street, Island Pond, VT  
**Phone Number-** 723-6245  
**Address-** 216 Gail Street, Canaan, VT  
**Phone Number-** 266-7134  
**Website-** [www.nekca.org](http://www.nekca.org)  
**Services Provided-** Satellite offices that provide short-term help for food crisis situations.

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## HOUSING

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**Organization-** Gilman Housing Trust  
**Address-** P. O. Box 405, 316 Main Street, Newport, VT 05855  
**Phone Number-** 334-1541  
**Fax Number-** 334-1273  
**Website-** [www.nekhome.com](http://www.nekhome.com)  
**Services Provided-** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
**Address-** 1111 Main Street, Suite B, St. Johnsbury, VT 05819  
**Phone Number-** 800-769-6728 (toll free); 748-8721  
**Fax Number-** 748-4610  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities

**Organization-** Essex County State's Attorney's Office

Gail Guillette, Victim Advocate

**Address-** P.O.Box 226, Orleans, VT 05860

**Phone Number-** 723-3010

**Fax Number-** 754-9490

**Email Address-** gail.guillette@state.vt.us

**Organization-** Domestic Violence Task Force

**Address-** North Country Hospital, 189 Prouty Drive, Newport, VT 05855

**Phone Number-** 334-4390

**Services Provided-** Coordinates the O.N.E. Domestic Violence Task Force, its members and committees; acts as liaison to Task Force Members and community members, as well as state and national programs that deal with issues of domestic and sexual violence.

**Organization-** Step O.N.E.

*See Domestic and Sexual Violence*

**Organization-** Victim Services Program, Dept. of Corrections

Anne Cosgrove, Victim Services Specialist

St. Johnsbury CCSC

**Address-** 67 Eastern Ave, Suite 8, St. Johnsbury, VT 05819

**Phone Number-** 751-0463

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Organization-** VT State Police - Derby Barracks

Amanda Jensen

**Address-** P.O. Box 410, Derby, VT 05829

**Phone Number-** 877-661-1100

**Email-** jensena@dps.state.vt.us

# *NOTES*

ESSEX

# *Outreach*

# FRANKLIN

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## ALCOHOL & SUBSTANCE ABUSE

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**Organization-** Alcohol & Drug Council of Franklin County, Inc.  
**Address-** 128 Lower Welden, St. Albans, VT 05478  
**Phone Number-** 527-0271; 524-9842  
**Services Provided-** Offers safe, substance free environment at The Harbor Club; provides peer support for adults and adolescents.

**Organization-** Champlain Drug and Alcohol Services  
**Address-** 172 Fairfield Street, St. Albans, VT 05478  
**Phone Number-** 524-7265  
**Services Provided-** Outpatient substance abuse services in a professional, confidential and goal-directed approach; assists those with alcohol and other drug problems.

**Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs  
**Contact-** Angela Baker  
**Address-** 20 Houghton Street – Room 273  
**Phone Number-** 524-7918  
**Email-** abaker@vdh.state.vt.us  
**Services Provided-** Prevention consultant offering a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

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## COMMUNITY SERVICE CENTERS

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**Organization-** Franklin Grand Isle Community Action  
**Address-** 86 North Main Street, St. Albans, VT 05478  
**Phone Number-** 527-7392; 800-300-7392  
**Fax-** 524-4388  
**Services Provided-** Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.

**Organization-** Franklin Grand Isle Community Partnership  
**Address-** 12 North Main Street, Suite B, St. Albans, VT 05478  
**Phone Number-** 527-9665  
**Services Provided-** Coordinates a community based, family-focused system of resources for residents of the two counties.

**Organization-** St. Albans Community Justice Center  
**Address-** 1 Lake Street, St. Albans, VT 05478  
**Phone Number-** 524-1520  
**Email-** director@stacjc.org  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related issues.

*See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** **Northwestern Counseling & Support Services**

**Address-** 107 Fisher Pond Road, St. Albans, VT 05478

**Phone Number-** 524-6554

**Fax Number-** 527-7801

**Services Provided-** Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

**Organization-** **The Meeting Place**

**Address-** P. O. Box 444, 258 Main Street, Enosburg Falls, VT 05450

**Phone Number-** 933-7989

**Services Provided-** Provides mental health counseling, consultation and education for residents of Franklin and Grand Isle counties; sliding fee scale.

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## DISABILITY SERVICES

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**Organization-** **Barrier Free Justice-Vermont**

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Numbers-** 877-213-2661 (toll free); 802-229-1355;

**Fax Number-** 802-229-1359

**Website-** [www.vtpa.org/BFJV.htm](http://www.vtpa.org/BFJV.htm)

**Services Provided-** Serves six counties throughout Northwestern and central Vermont; provides advocacy, support and legal representation to Vermonters with disabilities who have been victims of crime; program serves individuals with any type of disability including mental health issues, physical disabilities, developmental/cognitive disabilities and the Deaf / Hard of Hearing community; serves victims of any type of crime or abuse, including domestic violence, sexual assault and physical abuse; all services are confidential and free to eligible clients, and to agencies who serve people with disabilities.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** **Domestic Abuse Education Project (DAEP) Spectrum**

**Address-** 26 N. Main Street, St. Albans, VT 05478

**Phone Number-** 527-7400

**Fax Number-** 660-8525

**Email-** [jrickstad@spectrumvt.org](mailto:jrickstad@spectrumvt.org)

**Services Provided-** Support and educational programs for men who have been violent, abusive or controlling toward a female partner; fathers with histories of domestic violence toward partners; young men who use violence or abuse in family and dating relationships.

**Organization-** **Sexual Assault Nurse Examiner Program (SANE)**

**Northwestern Medical Center**

**Address-** 133 Fairfield Street, St. Albans, VT 05478

**Phone Number-** 524-5911

**Website-** [www.northwesternmedicalcenter.org](http://www.northwesternmedicalcenter.org)

**Population Served-** Victims and survivors of sexual assault

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Northwest Unit for Special Investigations (NUSI)  
**Address-** 5 Lemnah Drive, St. Albans, VT 05478  
**Phone Number-** 524-7961 (office)  
**Fax Number-** 524-7986  
**Email-** kellyw@sas.state.vt.us  
**Website-** www.angelfire.com/vt/nusi  
**Services Provided-** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes. NUSI is a child Advocacy Center.

**Organization-** Voices Against Violence/Laurie's House  
**Address-** P. O. Box 72, St. Albans, VT 05478  
**Hotline-** 524-6575  
**Phone Number-** 524-8538 (office)  
**Fax Number-** 524-8539  
**Email-** voices@cvoeo.org  
**Website-** www.cvoeo.org/voicesagainstviolence.htm  
**Services Provided-** Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

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## EMPLOYMENT & TRAINING

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**Organization-** Vermont Department of Employment & Training Career Resource Center  
**Address-** 20 Houghton Street, Room 101, St. Albans, VT 05478  
**Phone Number-** 524-6585  
**Fax Number-** 524-7933  
**Website-** www.det.state.vt.us/~stalbans  
**Services Provided-** Free employment and training services.

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## HEALTH & DENTAL CARE

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**Organization-** Enosburg Health Center  
**Address-** 44 Center Street, Enosburg, VT 05450  
**Phone Number-** 933-5831  
**Fax Number-** 933-5836  
**Services Provided-** Family health center

**Organization-** Franklin County Home Health  
**Address-** 3 Home Health Circle, St. Albans, VT 05478  
**Phone Number-** 527-7531  
**Fax Number-** 527-7533  
**Email-** www.fchha.org  
**Services Provided-** Provides high quality health care programs and related support services in a community setting, including *First Steps Childbirth Education* and *Healthy Babies, Kids & Families*.

**Organization-** Richford Health Center – Medical & Dental  
**Address-** 53 Main Street, Richford, VT  
**Phone Number-** 848-3829  
**Fax Number-** 848-7554  
**Services Provided-** Family healthcare and dental center.

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## HOUSING

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**Organization-** Lake Champlain Housing  
**Address-** 48 Lower Newton Street, Suite 2, St. Albans, VT 05478  
**Phone Number-** 527-2361  
**Fax Number-** 527-2373  
**Website-** www.lchdc.org  
**Services Provided-** Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
**Address-** 264 Winooski Avenue, P. O. Box 1367, Burlington, VT 05401  
**Phone Number-** 800-889-2047  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems; maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

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## SHELTERS

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**Organization-** Samaritan House, Inc.  
**Address-** 20 Kingman Street, Suite 1, St. Albans, VT 05478  
**Phone Number-** 527-0847  
**Email-** samaritanhouse@surfglobal.net  
**Services Provided-** Emergency shelter to individuals temporarily homeless without other options or resources.

**Organization-** Voices Against Violence/Laurie's House  
**Hotline-** 524-6575  
**Services Provided-** Emergency Safe Shelter for DV/SV Victims.

*See Domestic & Sexual Violence*

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## TRANSPORTATION

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**Organization-** AmCare Ambulance Service  
**Address-** 256 South Main Street, St. Albans, VT 05478  
**Phone Number-** 527-1244  
**Services Provided-** Provides emergency and non-emergency ambulance transport to residents of St. Albans Town, Fairfax and Georgia; long distance and air transport service available.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Voices Against Violence/Laurie's House  
*See Domestic Violence & Sexual Assault*

**Organization-** Franklin County State's Attorney's Office

Catherine Waltz, Victim Advocate

**Address-** 5 Lemnah Drive, St. Albans, VT 05478

**Phone Number-** 524-7920

**Fax Number-** 524-7964

**Email-** catherine.waltz@state.vt.us

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization-** Northwest Unit for Special Investigations (NUSI)

**Address-** 5 Lemnah Drive, St. Albans, VT 05478

**Phone Number-** 524-7961 (office)

**Fax Number-** 524-7986

**Email-** kellyw@sas.state.vt.us

**Website-** www.angelfire.com/vt/nusi

**Services Provided-** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.

**Organization-** DCF Family Services Local District Office

**Address-** 20 Houghton Street, Suite 211, St. Albans, VT 05478-2247

**Phone Number-** 527-7741

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# *NOTES*

FRANKLIN

# *Outreach*

# GRAND ISLE

## ALCOHOL & SUBSTANCE ABUSE

- Organization-** Champlain Drug and Alcohol Services  
**Address-** 172 Fairfield Street, Saint Albans, VT 0547  
**Phone Number-** 524-7265  
**Web Site-** howardcenter.org  
**Services Provided-** Outpatient substance abuse treatment services for adolescents, pregnant/postpartum women, DUI/DWI offenders; offers ASL or other assistance for hearing impaired, Bosnian, French, Hmong, Serbo-Croatian, Spanish, Vietnamese; sliding fee scale.

## COMMUNITY SERVICE CENTERS

- Organization-** Franklin Grand Isle Community Action  
**Address-** 86 North Main Street, St. Albans, VT 05478  
**Phone Number-** 527-7392; 800-300-7392  
**Fax-** 524-4388  
**Services Provided-** Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.

- Organization-** Franklin Grand Isle Community Partnership  
**Address-** 12 North Main Street, Suite B, St. Albans, VT 05478  
**Phone Number-** 527-9665  
**Services Provided-** Coordinates a community based, family-focused system of resources for residents of the two counties.

## COUNSELING & MENTAL HEALTH

- Organization-** Alburg Health Center  
**Address-** P. O. Box 266, Industrial Park Road, Alburg, VT 05440  
**Phone Number-** 796-4414  
**Fax Number-** 796-4415  
**Services Provided-** Family health services.

- Organization-** Northwestern Counseling & Support Services  
**Address-** 107 Fisher Pond Road, St. Albans, VT 05478  
**Phone Number-** 524-6554  
**Fax Number-** 527-7801  
**Services Provided-** Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

- Organization-** The Meeting Place  
**Address-** P. O. Box 444, 258 Main Street, Enosburg Falls, VT 05450  
**Phone Number-** 933-7989  
**Services Provided-** Provides mental health counseling, consultation and education for residents of Franklin and Grand Isle counties; sliding scale.

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## DISABILITY SERVICES

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**Organization- Barrier Free Justice- Vermont**

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Numbers-** 877-213-2661 (toll free); 802-229-1355;

**Fax Number-** 802-229-1359

**Website-** [www.vtpa.org/BFJV.htm](http://www.vtpa.org/BFJV.htm)

**Services Provided-** Serves six counties throughout Northwestern and central Vermont; provides advocacy, support and legal representation to Vermonters with disabilities who have been victims of crime; program serves individuals with any type of disability including mental health issues, physical disabilities, developmental/cognitive disabilities and the Deaf/Hard of Hearing community; serves victims of any type of crime or abuse, including domestic violence, sexual assault and physical abuse; all services are confidential and free to eligible clients, and to agencies who serve people with disabilities.

**Organization- Champlain Islanders Developing Essential Resources (CIDER)**

**Address-** 307 US Route 2, South Hero, VT 05486

**Phone Number-** 372-6425

**Fax Number-** 372-6747

**Email-** [cidervt@sover.net](mailto:cidervt@sover.net)

**Services Provided-** Serves seniors and those with disabilities; provides transportation; offers meal site and home delivered meals; newsletter.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization- Voices Against Violence/Laurie's House**

**Address-** P. O. Box 72, St. Albans, VT 05478

**Hotline-** 524-6575

**Phone Number-** 524-8538 (office)

**Fax Number-** 524-8539

**Email-** [voices@cvoeo.org](mailto:voices@cvoeo.org)

**Website-** [www.cvoeo.org/voicesagainstviolence.html](http://www.cvoeo.org/voicesagainstviolence.html)

**Services Provided-** Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

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## HOUSING

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**Organization- Lake Champlain Housing**

**Address-** 48 Lower Newton Street, Suite 2, St. Albans, VT 05478

**Phone Number-** 527-2361

**Fax Number-** 527-2373

**Website-** [www.lchdc.org](http://www.lchdc.org)

**Services Provided-** Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

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## LEGAL ASSISTANCE

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- Organization-** Vermont Legal Aid  
**Address-** 264 Winooski Avenue, P. O. Box 1367, Burlington, VT 05401  
**Phone Number-** 800-889-2047  
**Population Served-**  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

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## SHELTERS

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- Organization-** Voices Against Violence/Laurie's House  
**Hotline-** 524-6575  
**Services Provided-** Emergency Safe Shelter for DV/SV Victims

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## VICTIM ASSISTANCE & ADVOCACY

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- Organization-** Voices Against Violence/Laurie's House  
*See Domestic and Sexual Violence*  
**Organization-** Grand Isle County State's Attorney's Office  
**Address-** Teresa Hurlbut, Victim Advocate  
P.O. Box 204, North Hero, VT 05474  
**Phone Numbers-** 372-5422 (office); 372-3518 (direct)  
**Fax Number-** 372-5704  
**Email-** terry.hurlbut@state.vt.us

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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- Organization-** Northwest Unit for Special Investigations (NUSI)  
**Address-** 45 Kingman Street, Suite 301, St. Albans, VT 05478  
**Phone Number-** 524-7961 (office)  
**Fax Number-** 524-7986  
**Email-** kellyw@sas.state.vt.us  
**Website-** www.angelfire.com/vt/nusi  
**Services Provided-** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.
- Organization-** DCF Family Services Local District Office  
**Address-** 20 Houghton Street, Suite 211, St. Albans, VT 05478-2247  
**Phone Number-** 524-7920  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# *NOTES*

GRAND ISLE

# *Outreach*

# LAMOILLE COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Copley Hospital Behavioral Medicine  
**Address-** 528 Washington Highway, Morrisville, VT 05661  
**Phone Number-** 888-8320  
**Fax Number-** 888-8136  
**Services Provided-** Offers outpatient and adolescent programs and Project CRASH; provides screening, evaluation, counseling, therapy, and referral to other services for individuals or families with a problem stemming from the use or abuse of alcohol or drugs.

**Organization-** Vermont Department of Health Division of Alcohol & Drug Abuse Programs  
**Contact-** Michelle Seamans  
**Address-** 63 Professional Drive, Morrisville, VT 05661  
**Phone Number-** 888-2581  
**Email-** mseaman@vdh.state.vt.us  
**Services Provided-** Prevention consultant offering a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

## COMMUNITY SERVICE CENTERS

**Organization-** Community Action Office  
(Central Vermont Community Action Council)  
**Address-** 197 Harrel Street, Morrisville, VT 05661  
**Phone Numbers-** 888-7993; 800-639-8710  
**Services Provided-** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

**Organization-** Agency of Human Services, Department for Children and Families, Economic Services Division  
**Address-** 63 Professional Drive, Suite 4, Morrisville, VT 05661  
**Phone Number-** 888-4291  
**Services Provided-** Provides healthcare services; food stamps.

**Organization-** Lamoille Family Center  
**Address-** 480 Cady's Falls Road, Morrisville, VT 05661  
**Phone Number-** 888-5229  
**Services Provided-** A community resource center for families in Lamoille County and Lamoille Valley.

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## DISABILITY/ELDER SERVICES

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**Organization-** Barrier Free Justice-Vermont

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Numbers-** 877-213-2661 (toll free); 802-229-1355;

**Fax Number-** 802-229-1359

**Website-** [www.vtpa.org/BFJV.htm](http://www.vtpa.org/BFJV.htm)

**Services Provided-** Serves six counties throughout northwestern and central Vermont; provides advocacy, support and legal representation to Vermonters with disabilities who have been victims of crime; program serves individuals with any type of disability including mental health issues, physical disabilities, developmental/cognitive disabilities and the Deaf/Hard of Hearing community; serves victims of any type of crime or abuse, including domestic violence, sexual assault and physical abuse; all services are confidential and free to eligible clients, and to agencies who serve people with disabilities.

**Organization-** Central VT Council on Aging

**Address-** Professional Drive, Morrisville, VT 05661

**Phone Numbers-** 888-2504

**Services Provided-** Support/advocacy for elders and people with disabilities.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** AWARE

**Address-** P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office) (hotline)

**Fax Number-** 472-3504

**Email-** [aware@vmlink.net](mailto:aware@vmlink.net)

**Services Provided-** Serves victims of domestic and sexual violence in the Hardwick and Lamoille County area; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization-** Clarina Howard Nichols Center

**Address-** P. O. Box 517, Morrisville, VT 05661

**Hotline-** 888-5256

**Phone Number-** 888-2584

**Fax Number-** 888-2570

**Email-** [chnc@clarina.org](mailto:chnc@clarina.org)

**Website-** [www.clarina.org](http://www.clarina.org)

**Services Provided-** Assists women and children escaping domestic and personal violence; 24 hour crisis hotline; safe emergency shelter; advocacy in legal, welfare, medical and housing issues; support groups for women; children's playgroups; daytime/evening children's programs; education and outreach to community on domestic and sexual violence issues.

**Organization-** Sexual Assault Nurse Examiner Program (SANE) Copley Hospital  
**Address-** 528 Washington Highway, Morrisville, VT 05661  
**Phone Number-** 888-4231  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

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## EMPLOYMENT

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**Organization-** VT Department of Employment & Training  
**Address-** Pleasant Street, Morrisville, VT 05661  
**Phone Number-** 888-4545  
**Services Provided-** Employment counseling, training, placement.

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## FOOD AND FUEL ASSISTANCE

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**Organization-** Cambridge Food Shelf/Clothing Bank  
**Address-** 2nd Congregational Church, Cambridge, VT  
**Phone Numbers-** 644-5533; 644-5046 (Clothing Bank)

**Organization-** Central VT Community Action Council  
**Address-** Harrell St, Morrisville, VT  
**Phone Number-** 888-7993

**Organization-** Hardwick Area Food Pantry  
**Address-** Hardwick, VT  
**Phone Number-** 472-8259

**Organization-** Johnson Food Shelf  
**Address-** Johnson, VT

**Organization-** Lamoille County Food Share, Inc.  
**Address-** P. O. Box 173, 39 Upper Main Street, Morrisville, VT 05661  
**Phone Number-** 888-6550

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## HOUSING & TENANT RESOURCES

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**Organization-** Central Vermont Community Land Trust  
**Address-** 107 North Main Street, Room 16, Barre, VT 05641  
**Phone Number-** 476-4493  
**Fax Number-** 479-0120  
**Website-** [www.cvclt.org](http://www.cvclt.org)  
**Services Provided-** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

**Organization-** Lamoille Housing Partnership  
**Address-** P. O. Box 637, 65 Portland Street, Morrisville, VT 05661  
**Phone Number-** 888-5714  
**Services Provided-** Creates and maintains affordable housing in Lamoille County.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section*

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## SHELTERS

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**Organization-** Clarina Howard Nichols Center  
**Hotline-** 888-5256  
**Services Provided-** Emergency safe shelter for Domestic and Sexual Violence Victims.

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## SURVIVOR SUPPORT SERVICES

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**Organization-** Lamoille Home Health  
**Address-** 54 Farr Avenue, Morrisville, VT 05661  
**Phone Number-** 888-4651  
**Services Provided-** Bereavement support group.

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## TRANSPORTATION

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**Organization-** Rural Community Transportation  
**Address-** Morrisville, VT 05661  
**Phone Number-** 888-6200

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** AWARE  
**Phone Number-** 472-6463 (office)  
*See Domestic & Sexual Violence*

**Organization-** Barrier Free Justice- Vermont  
**Phone Numbers-** 877-213-2661 (toll free); 802-229-1355;  
*See Disability Services*

**Organization-** Lamoille County State's Attorney's Office  
Siri Rooney, Victim Advocate  
**Address-** P.O. Box 38, Hyde Park, VT 05655  
**Phone Number-** 888-7945; 888-1302 (direct)  
**Fax Number-** 888-2547  
**Email Address-** siri.rooney@state.vt.us

**Organization-** Victim Services Program, Dept. of Corrections  
Kit Andrews, Victim Services Specialist  
Barre CCSC  
**Address-** 255 N. Main St., Suite 6, Barre, VT 05641  
**Phone Number-** 476-0144  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Organization-** DCF Family Services Local District Office

**Address-** 63 Professional Drive, Suite 3

**Phone Number-** 888-4576

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Support

# *NOTES*

LAMOILLE

# *Outreach*

# ORANGE COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** The Community Health Center  
**Address-** 1 Buck Road, Hanover, NH 03755  
**Phone Number-** 603-650-4000  
**Services Provided-** Anonymous and confidential HIV testing

**Organization-** Dartmouth-Hitchcock Medical Center  
**Address-** Lebanon, NH  
**Phone Number-** 603-650-6060  
**Services Provided-** Anonymous and confidential HIV testing.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Clara Martin Center  
**Address-** 1483 Lower Plain Route 5, Bradford, VT 05033  
**Phone Number-** 222-4477  
**Hotline-** 800-639-6360  
**Services Provided-** Offers community outpatient mental health and substance abuse services; assists persons with co-occurring mental and substance abuse disorders, women, DUI/DWI offenders, criminal justice clients; sliding fee scale.

## COMMUNITY SERVICE CENTERS

**Organization-** Central Vermont Community Action Council  
**Address-** 35 Ayers Brook Road, Randolph, VT 05060  
**Phone Numbers-** 728-9506; 800-846-9506  
**Services Provided-** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

**Organization-** Central Vermont Community Action  
**Address-** 159 Main Street, Bradford, VT 05033  
**Phone Numbers-** 222-4963; 888-815-6737  
**Services Provided-** See above; serves residents of Orange County West.

**Organization-** Next Step Peer Support Center  
**Address-** 56 Bank Street, Lebanon, NH 03766  
**Phone Number-** 603-448-6941  
**Services Provided-** Peer support center.

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## COUNSELING & MENTAL HEALTH

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**Organization-** Clara Martin Center  
*See Alcohol & Substance Abuse*

**Organization-** Counseling Center of Lebanon  
**Address-** 20 W Park Street, Suite 416, Lebanon, NH 03766  
**Phone Number-** 603-448-1101  
**Hotline-** 800-556-6249

**Population Served-** Outpatient mental health services and substance abuse treatment; special programs for seniors; payment assistance.

**Organization-** Good Neighbor Clinic – Vermont Coalition of Clinics for the Uninsured (VCCU)  
**Phone Number-** 295-1868  
*See Health & Dental Care*

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Safeline  
**Address-** P. O. Box 368, Chelsea, VT 05038  
**Phone Number-** 728-5647; 800-639-7233 (24-hour)  
**Fax-** 685-7902

**Email-** safelineinfo@safelinevt.org

**Services Provided-** Serves battered women and sexual assault survivors in Orange and Northeast Windsor counties; 24-hour hotline; offers crisis counseling, legal advice, emergency safe housing, social services advocacy, hospital advocacy, support groups, support for child witnesses, public education.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Gifford Medical Center**

**Address-** 44 South Main Street, Randolph, VT 05060

**Phone Number-** 847-2434 (Emergency Department)

**Website-** www.giffordmed.org

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

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## FOOD ASSISTANCE

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**Organization-** Randolph Area Food Shelf

**Address-** P. O. Box 202, Bethany Church, Main Street, Randolph, VT 05060

**Phone Number-** 728-5849

**Services Provided-** Serves the needy in Randolph, Braintree, Brookfield, and East Granville; open five days per week, Monday-Friday, 3-5 p.m.

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## FUEL ASSISTANCE

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**Organization-** Central VT Community Action Council (CCAC)  
**Contact-** Marian Labonte  
**Phone Numbers-** 728-9506; 800-846-9506

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## HEALTH & DENTAL CARE

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**Organization-** Chelsea Family Health Center  
**Address-** 356 VT Rte. 110, Chelsea, VT 05038  
**Phone Number-** 685-4400  
**Services Provided-** Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.

**Organization-** Good Neighbor Clinic – Vermont Coalition of Clinics for the Uninsured (VCCU)  
**Address-** 70 North Main Street, White River, VT  
**Phone Number-** 295-1868  
**Email-** ceil@hitchcock.org or karen.a.woodbury@hitchcock.org  
**Services Provided-** Basic primary medical care available to all those in the Upper Valley in medical need but without the means to pay; wide range of services including referrals, colon cancer screening, mental health services, breast cancer screening, health education; dental and outreach programs.

**Organization-** Health Connections at Gifford Medical Center  
**Address-** 5 Maple Street, Randolph, VT 05060  
**Phone Number-** 728-2323  
**Fax Number-** 728-2335  
**Website-** healthconnect@giffordmed.org  
**Services Provided-** Complete health clinic services for uninsured or underinsured Vermonters in need of health care.

**Organization-** Women's Health Center  
**Address-** 41 South Main Street, Randolph, VT 05060  
**Phone Number-** 728-3100  
**Services Provided-** Specializing in women's health care.

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## HOUSING

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**Organization-** Central Vermont Community Land Trust  
**Address-** 107 North Main Street, Room 16, Barre, VT 05641  
**Phone Number-** 476-4493  
**Fax Number-** 479-0120  
**Website-** www.cvclt.org  
**Services Provided-** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

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## LEGAL ASSISTANCE

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- Organization-** South Royalton Legal Clinic  
**Address-** South Royalton, VT  
**Phone Number-** 763-7718  
**Services Provided-** Free legal service provided by Vermont Law School for low-income Vermonters; provides counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, immigration, and federally subsidized health care and housing.

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## SHELTERS

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- Organization-** Safehaven  
**Address-** 4 Highland Avenue, Randolph VT 05060  
**Phone Number-** 728-5233  
**Services Provided-** Serves homeless, labeled mentally ill, in the counties of Washington, Orange, and upper Windsor; licensed Therapeutic Community Residence.

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## TRANSPORTATION

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- Organization-** Big Yellow Taxi  
**Address-** Bradford, VT  
**Phone Number-** 281-8294; 777-8294 (cell)  
**Services Provided-** Taxi service
- Organization-** CD Taxi  
**Address-** Randolph, VT  
**Phone Number-** 728-5806 (home); 749-3487 (pager)  
**Services Provided-** Only \$1.00 per mile
- Organization-** Good News Garage  
**Address-** Randolph, VT  
**Phone Number-** 864-6601  
**Services Provided-** Sells second hand vehicles
- Organization-** Good Wheels  
**Address-** Randolph, VT  
**Phone Number-** 439-6798  
**Services Provided-** Sells second hand vehicles
- Organization-** JT Taxi  
**Address-** Randolph, VT  
**Phone Numbers-** 728-6209; 741-5309 (pager); 777-8294 (cell)  
**Services Provided-** Taxi service for Bradford area residents
- Organization-** River Route  
**Address-** Randolph, VT  
**Phone Number-** 800-427-3553  
**Services Provided-** Bus service between Randolph and White River Junction

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization- Orange County State's Attorney's Office**

Ann Rouse, Victim Advocate

**Address-** P.O. Box 116, Chelsea, VT 05038

**Phone Numbers-** 685-3036; 685-2187 (direct)

**Fax Number-** 685-3836

**Email Address-** ann.rouse@state.vt.us

**Organization- Victim Services Program, Dept. of Corrections**

Jill Ryan, Victim Services Specialist

**Address-** 30 Merchants Row, Rutland, VT 05702

**Phone Number-** 786-3807

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization- Child Advocacy Center Program - The Family Place**

**Address-** 319 US Route 5 South, Norwich, VT 05055

**Phone Numbers-** 649-3268; 800-639-0039

**Web Site-** [www.the-family-place.org](http://www.the-family-place.org)

**Services Provided-** Support services for victims of sexual abuse and their families, including counseling for victims and case management services for families. Serves Orange/No. Windsor area.

# *NOTES*

# *Outreach*

# ORLEANS

## ALCOHOL & DRUG ABUSE

**Organization-** Northeast Kingdom Mental Health Services (NEKMH)  
**Address-** 55 Seymour Avenue, Newport, VT 05855  
**Phone Numbers-** 334-5246  
**Fax Number-** 334-1093  
**Provided-** Offers outpatient, intensive outpatient and adolescent services to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services.

## COMMUNITY SERVICE CENTERS

**Organization-** Northeast Kingdom Community Action (NEKCA)  
**Address-** 70 Main Street, P. O. Box 346, Newport, VT 05855  
**Phone Number-** 334-7361; 800-639-4065  
**Fax-** 334-5249  
**Website-** www.nekca.org  
**Services Provided-** Assists those in need of emergency food assistance, shelter and fuel; NEKCA's Food Pantries provide short-term help in times of crisis; employment counseling; health insurance; crisis management, career planning.

**Organization-** Community Justice Center  
**Address-** 222 Main Street, Newport, VT 05855-5000  
**Phone Number-** 334-5136  
**Website-** cjcnewport@yahoo.com  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues.

*See Statewide Resources for more information.*

## COUNSELING & MENTAL HEALTH

**Organization-** Northeast Kingdom Mental Health  
*See Alcohol & Drug Abuse*

**Organization-** Newport Adolescent – Adult Programs, Inc.  
**Address-** 637 Union Street, P. O. Box 785, Newport, VT 05855  
**Phone Numbers-** 334-334-5085; 800-498-5085  
**Services Provided-** Provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Program.

**Organization- AWARE**

**Address-** P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office)

**Fax Number-** 472-3504

**Email-** aware@vtlink.net

**Services Provided-** Serves victims of domestic and sexual violence in the Hardwick area and Lamoille County; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization- Domestic Violence Task Force**

**Address-** North Country Hospital, 189 Prouty Drive, Newport, VT 0585

**Phone Number-** 334-4390

**Fax Number-** 334-4169

**Services Provided-** Acts as liaison to Task force and community members, as well as state and national programs that deal with issues of domestic and sexual violence.

**Organization- Sexual Assault Nurse Examiner Program (SANE)**

**North Country Hospital**

**Address-** 189 Prouty Drive, Newport, VT 05855

**Phone Number-** 334-7331

**Website-** www.nchsi.org

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization- Step O.N.E. (NEKCA)**

**Address-** 273 Main St. Suite 1, Newport, VT 05855

**Hotline-** 1-800-224-7837

**Phone Number-** 334-0148

**Fax Number-** 334-4073

**Email-** stepone@nekca.org

**Website-** www.vtnetwork.org/orgpages/stepone.html

**Services Provided-** Provides 24-hour crisis support to victims of domestic and sexual violence in Orleans and northern Essex counties; offers information, referrals, education, supportive listening, court support, safety planning, safe housing, legal, medical and social service advocacy; provides services for children who witness domestic violence; community and school education.

*Outreach*

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## HOUSING

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- Organization-** Gilman Housing Trust  
**Address-** P. O. Box 405, 316 Main Street, Newport, VT 05855  
**Phone Number-** 334-1541  
**Fax Number-** 334-1273  
**Website-** www.nekhome.com  
**Services Provided-** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

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## LEGAL ASSISTANCE

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- Organization-** Vermont Legal Aid  
*See Vermont Legal Aid sector*

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## VICTIM ASSISTANCE & ADVOCACY

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- Organization-** Domestic Violence Task Force  
**Address-** North Country Hospital, 189 Prouty Drive, Newport, VT 05855  
**Phone Number-** 334-4390  
**Population Served-** Orleans and northern Essex counties  
**Services Provided-** Coordinates the O.N.E. Domestic Violence Task Force, its members and committees; acts as liaison to Task Force Members and community members, as well as state and national programs that deal with issues of domestic and sexual violence.

- Organization-** Orleans County State's Attorney's Office  
**Address-** Ann Vining, Victim Advocate  
217 Main Street, Newport, VT 05855  
**Phone Number-** 334-2037  
**Fax Number-** 334-3319  
**Email Address-** ann.vining@state.vt.us

- Organization-** Step O.N.E. (NEKCA)  
*See Domestic & Sexual Violence*

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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- Organization-** DCF Family Services Local District Office  
**Address-** 100 Main Street, Suite 230, Newport, VT 05855-4898  
**Phone Number-** 334-6723  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Women's Resource Network  
(North County Health System)

**Address-** North Country Hospital, 189 Prouty Drive, Newport, VT 05855

**Phone Number-** 334-3210, ext. 664

**Services Provided-** Assists women in need in Orleans and Northern Essex counties to find a variety of services; complete paperwork; locate housing; find doctors, health care and mental health support; access support groups; link to proper channels for other community resources.

# *Outreach*

# RUTLAND COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** AIDS Community Resource Network (ACORN)  
**Address-** 578 Hartford Avenue, White River Junction, VT 05001  
**Phone Number-** 295-8777  
**Internet-** www.acornvtnh.org  
**Services Provided-** Provides comprehensive case management for people living with HIV/AIDS and their families; support groups for people living with HIV/AIDS, their negative partners and couples; food delivery service those in need that are living with HIV/AIDS.

**Organization-** Vermont CARES  
**Address-** P. O. Box 6033, Rutland, VT 05702  
**Phone Numbers-** 775-5884; 800-649-2437  
**Fax Number-** 864-7730  
**Email-** Vermontcares@vtcares.org  
**Website-** www.vtcares.org  
**Services Provided-** Services Vermonters with HIV+ in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Alcoholics Anonymous  
**Address-** Rutland, VT  
**Phone Number-** 775-0402  
**Services Provided-** Support groups for recovering alcoholics.

**Organization-** Alcoholics Anonymous, Al-anon & Al-a-teen  
**Address-** White River Junction, VT  
**Phone Number-** 295-7611  
**Population Served-** Recovering alcoholics, friends and families of alcoholics.  
**Services Provided-** Support groups for recovering alcoholics.

**Organization-** Evergreen Center & Quitting Time  
**Address-** 135 Granger St., Rutland, VT 05701  
**Phone Number-** 747-3588  
**Services Provided-** Outpatient, intensive outpatient, Project CRASH.

**Organization-** Health Care & Rehabilitation Services of Southeastern Vermont  
**Address-** 49 North Main Street, White River, VT 05001  
**Phone Numbers-** 800-622-4235; 295-3031  
**Services Provided-** Outpatient services for all ages; Project CRASH.

**Organization-** Narcotic Anonymous  
**Address-** Rutland, VT  
**Phone Number-** 773-5757  
**Services Provided-** Support groups for recovering drug addicts

**Organization-** Rutland Area Prevention Coalition  
**Address-** Rutland, VT  
**Phone Number-** 775-4199  
**Services Provided-**

**Organization-** Turning Point Club  
**Address-**  
**Phone Number-** 773-6010  
**Population Served-** Recovering drug addicts

**Organization-** Quitting Time  
**Address-** White River, VT  
**Phone Number-** 295-1311  
**Population Served-** Recovering drug addicts

**Organization-** Serenity House  
**Address-** 98 Church Street, Wallingford, VT 05773  
**Phone Number-** 446-2640  
**Fax Number-** 446-2636  
**Services Provided-** Provides detoxification and intensive drug rehabilitation and addiction treatment to Vermonters over 18 years of age with substance abuse issues; outpatient and residential; offers an intensive inpatient program and a residential program; one-to-one counseling; group therapy; educational groups; daily access to AA/NA meetings and family meetings; referral to outpatient counseling; aftercare planning; serves all adult Vermonters regardless of ability to pay.

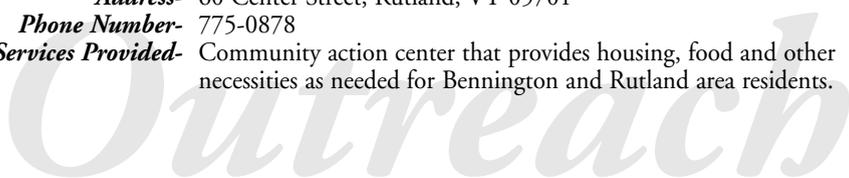
**Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs  
**Address-** 210 Asa Bloomer Street Office Building  
**Phone Number-** 786-5876  
**Services Provided-** Offers a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

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## COMMUNITY SERVICES

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**Organization-** Bennington – Rutland Opportunity Council (BROC)  
**Address-** 60 Center Street, Rutland, VT 05701  
**Phone Number-** 775-0878  
**Services Provided-** Community action center that provides housing, food and other necessities as needed for Bennington and Rutland area residents.



**Organization-** Rutland Regional Medical Center- Community Network Department

**Address-** 160 Allen Street, Rutland, VT 05701

**Phone Number-** 775-7111

**Services Provided-** Provides community information center and support groups.

**Organization-** Rutland United Neighborhoods Community Justice Center

**Address-** 108 Wales Street, Rutland, VT 05701

**Phone Number-** 770-5364

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues.

*See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** Clara Martin Center

**Address-** 61 Depot Street, Wilder, VT 05088

**Phone Number-** 295-1311

**Services Provided-** A community mental health agency; services include outpatient care, walk-in clinic, respite care, school and home based services, crisis intervention and support groups for women.

**Organization-** Rutland Mental Health Services

**Address-** 78 South Main Street, P. O. Box 222, Rutland, VT 05702

**Phone Numbers-** 775-8224; 775-1000 (24-hour emergency)

**Services Provided-** Addresses mental health care needs; offers recovery group and support group for anxiety.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Safer Society Program & Press

**Address-** P. O. 340, Brandon, VT 05733

**Phone Number-** 247-3132

**Fax Number-** 247-4233

**Web Site-** [www.safersociety.org](http://www.safersociety.org)

**Services Provided-** Nonprofit agency for the prevention and treatment of sexual abuse.

**Organization-** Sexual Assault Nurse Examiner Program (SANE) Rutland Regional Medical Center

**Address-** 160 Allen Street, Rutland, VT 05701

**Phone Number-** 747-3601 (Emergency Department)

**Website-** [www.rrmc.org](http://www.rrmc.org)

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization- Rutland County Women's Network and Shelter**

**Address-** P.O. Box 313, Rutland, VT 05701

**Hotline-** 775-3232

**Phone Number-** 775-6788

**Fax Number-** 747-0470

**Email-** rcwnsreb@yahoo.com

**Services Provided-** 24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; counseling, legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups; support for child witnesses; job training; adult education programs.

**FOOD ASSISTANCE**

**Organization- Brandon Emergency Food Shelf**

**Address-** P. O. Box 97, Brandon, VT 05733

**Phone Number-** 247-6720

**Organization- Castleton Food Shelf**

**Address-** P. O. Box 57, Castleton, VT 05733

**Phone Number-** 468-5072

**Organization- Danby Food Shelf**

**Address-** Danby, VT 05733

**Phone Number-** 293-5163

**Organization- Meals on Wheels**

**Address-** 80 Belden Road, Rutland, VT 05701

**Phone Numbers-** 786-5991; 800-642-5119

**Services Provided-** Home delivered meals

**Organization- Pawlett Food Shelf**

**Address-** P. O. Box 116, Pawlett, VT 05761

**Phone Number-** 325-3381

**Organization- Pittsford Food Shelf**

**Address-** 31 Holden Road, N. Chittenden, VT 05763

**Phone Number-** 775-0878

**Organization- Poultney Emergency Food Shelf**

**Address-** Poultney, VT

**Phone Number-** 287-5882

**Organization- Rutland Community Cupboard**

**Address-** 191 Colombian Avenue, Rutland, VT 05701

**Phone Number-** 747-6119

**Organization- Upper Valley Haven**

**Address-** 745 Hartford Avenue, White River, VT 05001

**Phone Number-** 295-6500

**Website-** www.uppervalleyhaven.org

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## HEALTH & DENTAL SERVICES

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**Organization-** Good Neighbor Health Clinic and Red Logan Dental Clinic  
**Address-** 747 Hartford Avenue, White River Junction, VT 05001  
**Phone Number-** 295-1868  
**Population Served-** Uninsured or underinsured Vermonters in need of health care  
**Services Provided-** Complete health clinic services and dental care.

**Organization-** Park Street HEALTHSHARE  
**Address-** 88 Park Street, Rutland, VT 05701  
**Phone Number-** 775-1360  
**Services Provided-** Complete health clinic services for uninsured or underinsured Vermonters.

**Organization-** Rutland Area Visiting Nurses  
**Address-** P. O. Box 787, Rutland, VT 05701  
**Phone Number-** 775-0568  
**Fax Number-** 775-2304  
**Services Provided-** Home visits for those in need of medical assistance.

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## HOUSING ASSISTANCE

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**Organization-** Rutland County Community Land Trust  
**Address-** 128 Merchants Row, 6th Floor, Rutland, VT 05701  
**Phone Number-** 775-3139  
**Fax Number-** 775-0434  
**Services Provided-** Provides affordable housing

**Organization-** Rutland Housing Authority  
**Address-** 5 Tremont Street, Rutland, VT 05701  
**Phone Number-** 775-2926  
**Services Provided-** Provides affordable housing

**Organization-** Rutland Housing Coalition  
**Address-** 136 Merchants Row, Rutland, VT 05701  
**Phone Number-** 775-9286

**Organization-** Rutland West Neighborhood Housing  
**Address-** P.O. Box 541, West Rutland, VT 05777  
**Phone Number-** 438-2303

**Organization-** Twin Pines Housing Trust  
**Address-** 106 Railroad Row, White River Junction, VT 05001  
**Phone Number-** 291-7273  
**Fax Number-** 291-7273  
**Email-** [tphtadmin@valley.net](mailto:tphtadmin@valley.net)  
**Website-** [www.twinpineshousingtrust.com](http://www.twinpineshousingtrust.com)  
**Services Provided-** Nonprofit housing developer located in the Upper Connecticut River Valley dedicated to perpetual affordable housing; offers a variety of housing options including rental apartments, single-family homes and mobile home parks for those with low and moderate incomes.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section*

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## SHELTERS

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**Organization-** Rutland County Women's Network and Shelter  
**Phone Number-** 775-3232  
**Services Provided-** Emergency Safe Shelter for Domestic and Sexual Violence Victims  
*See Domestic & Sexual Violence*

**Organization-** Upper Valley Haven  
**Address-** 745 Hartford Avenue, White River, VT 05001  
**Phone Number-** 295-6500  
**Email-** thehaven@sover.net  
**Website-** www.uppervalleyhaven.org  
**Services Provided-** Private, non-profit human services organization offering emergency shelter for families, a food shelf, clothing room and educational programming to those struggling to meet their basic needs; all services are provided free of charge to those with a demonstrated need.

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## SURVIVOR SUPPORT SERVICES

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**Organization-** Parents of Murdered Children  
**Address-** 144 Library Avenue, Rutland Vermont 05701  
**Phone Number-** 786-9028  
**Services Provided-** Support and support groups.

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## TRANSPORTATION SERVICES

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**Organization-** Medicaid Ride Coordinator  
**Address-** White River, VT  
**Phone Number-** 295-5215  
**Services Provided-** Arranges for transportation for Medicaid recipients

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Rutland County Women's Network and Shelter  
*See Domestic and Sexual Violence*

**Organization-** Rutland County State's Attorney's Office  
Dyanne Lertola, Victim Advocate  
**Address-** 400 Asa Bloomer State Building, Rutland, VT 05701  
**Phone Number-** 786-2531  
**Fax Number-** 786-5851  
**Email Address-** dyanne.lertola@state.vt.us

**Organization- Victim Services Program, Dept. of Corrections**

Jill Ryan, Victim Services Specialist

Rutland CCSC

**Address-** 30 Merchants Row, Rutland, VT 05702

**Phone Number-** 786-3807

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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**VICTIM ASSISTANCE: CHILDREN AND YOUTH**

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**Organization- DCF Family Services Local District Office**

**Address-** 220 Asa Bloomer Bldg, 88 Merchants Row,  
Rutland, VT 05701-3449

**Phone Number-** 786-5817

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# NOTES

RUTLAND

# *Outreach*

# WASHINGTON COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Al-Anon & Al-Ateen

**Address-** Barre, VT 05602

**Phone Number-** 479-3166

**Services Provided-** Hope and help for families and friends of alcoholics.

**Organization-** Alcoholics Anonymous

**Address-** Barre, VT 05602

**Phone Number-** 476-7586

**Services Provided-** Support and help for recovering alcoholics.

**Organization-** Alcoholics Anonymous

**Address-** Montpelier, VT

**Phone Number-** 229-5100

**Services Provided-** Support and help for recovering alcoholics.

**Organization-** Alcoholics Crisis Program

**Address-** Montpelier, VT

**Phone Number-** 223-4156

**Services Provided-** Support groups and materials.

**Organization-** Central Vermont Substance Abuse Services

**Address-** 100 Hospitality Drive, Barre, Vermont 05641

**Phone Number-** 223-4156

**Services Provided-** Outpatient substance abuse treatment for adolescents, pregnant/postpartum women, women, DUI/DWI offenders with substance abuse issues; sliding fee scale based on income and payment assistance; special language assistance: ASL, hearing impaired, Bosnian.

**Organization-** Maple Leaf Counseling

**Address-** 73 Main Street, Suite 39, Montpelier 05602

**Phone Number-** 802-224-9016

**Services Provided-** Intensive outpatient substance abuse counseling.

**Organization-** Vermont Department of Health

**Division of Alcohol & Drug Abuse Programs**

**Contact-** Josephine Romano

**Address-** McFarland Office Bldg, Suite 250, 5 Perry Street, Barre, VT 05641

**Phone Number-** 479-4250

**Email-** jromano@vdh.state.vt.us

**Services Provided-** Prevention consultant offering a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

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## COMMUNITY SERVICE CENTERS

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**Organization-** Central Vermont Community Action Council

**Address-** 195 US Route 302, Barre, VT 05641

**Phone Numbers-** 479-1053; 800-639-1053

**Fax Number-** 479-5353

**Services Provided-** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

**Organization-** Greater Barre Community Justice Center

**Address-** 20 Auditorium Hill, Civic Center, Barre, VT 05641

**Phone Number-** 476-0276

**Email Address-** Barrecjc@sover.net

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**Organization-** Capital Community Justice Center

**Address-** 39 Main Street, Suite 6, Montpelier, VT 05602

**Phone Number-** 223-9606

**Email Address-** cjc@montpelier-vt.org

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** National Alliance for the Mentally Ill (NAMI-VT)

**Address-** 132 South Main Street, Waterbury, VT 05676

**Hot Line-** 800-639-6480 (24-hour)

**Phone Number-** 244-1396

**Fax-** 244-1405

**Population Served-** Mentally ill individuals and their families

**Services Provided-** A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.

**Organization-** Washington County Mental Health

**Address-** 174 Hospital Loop, Berlin. P.O. Box 647, Montpelier, VT 05602

**Phone Number-** 229-0591

**Services Provided-** Outpatient counseling, Suicide Prevention Counseling.

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## DISABILITY SERVICES

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**Organization-** Barrier Free Justice- Vermont

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 877-213-2661 (toll free); 802-229-1355;

**Fax Number-** 802-229-1359

**Website-** [www.vtpa.org/BFJV.htm](http://www.vtpa.org/BFJV.htm)

**Services Provided-** Serves six counties throughout Northwestern and central Vermont; provides advocacy, support and legal representation to Vermonters with disabilities who have been victims of crime; program serves individuals with any type of disability including mental health issues, physical disabilities, developmental/cognitive disabilities and the Deaf/Hard of Hearing community; serves victims of any type of crime or abuse, including domestic violence, sexual assault and physical abuse; all services are confidential and free to eligible clients, and to agencies who serve people with disabilities in Addison, Chittenden, Grand Isle, Franklin, Lamoille and Washington counties.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** AWARE

**Address-** P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office)

**Fax Number-** 472-3504

**Email-** [aware@vtlink.net](mailto:aware@vtlink.net)

**Services Provided-** Serves victims of domestic and sexual violence in the town of Woodbury; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization-** Battered Women's Services and Shelter of Washington County

**Address-** P.O. Box 652, Barre, VT 05641

**Hotline** 877-543-9498 (toll free, 24 hour)

**Phone Number-** 476-6010

**Fax Number-** 476-9310

**Email-** [bwss@sover.net](mailto:bwss@sover.net)

**Services Provided-** Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.

**Organization-** Sexual Assault Crisis Team (SACT)

**Address-** 4 Cottage Street, Barre VT 05641

**Hotline-** 479-5577

**Phone Number-** 476-1388

**Fax Number-** 476-1381

**Email-** [gagnepad@aol.com](mailto:gagnepad@aol.com)

**Services Provided-** Confidential support, information, advocacy and referrals for male and female survivors of sexual violence; provides handicap accessible shelter for male and female survivors of sexual violence and for male survivors of domestic violence; offers prevention, awareness and education programs for schools, the community and professionals.

**Organization- Sexual Assault Nurse Examiner Program (SANE)**

**Central Vermont Medical Center**

**Address-** P. O. Box 547, Barre, VT 05641

**Phone Number-** 371-4100

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization- Washington County Domestic Violence Unit Response Team**

**Address-** 255 North Main Street, Suite 9, Barre, VT 05641

**Hotline-** 877-543-9498 (domestic violence); 479-5577 (sexual assault)

**Phone Number-** 479-4220 (office/domestic violence)

476-1388 (office/sexual assault)

**Fax Number-** 479-4408 (domestic violence); 476-1381 (sexual assault)

**Services Provided-** Provides timely, effective and victim-centered criminal justice responses to crimes against women; victims/survivors receive assistance in understanding the criminal justice process and victims' rights; addresses safety concerns and provides assistance in applying for victim compensation and other financial and housing needs.

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## FOOD ASSISTANCE

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**Organization- Food Bank**

**Address-** Barre, VT

**Phone Number-** 476-8449

**Organization- Salvation Army**

**Address-** 545 N Main Street Barre, VT 05641

**Phone Number-** 476-5301

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## FUEL ASSISTANCE

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**Organization- Fuel Assistance**

**Address-** Waterbury, VT

**Phone Number-** 241-1165

**Organization- Fuel Assistance (Washington County only)**

**Phone Number-** 1-800-639-1053

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## HEALTH & DENTAL CARE

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**Organization- People's Health and Wellness Clinic**

**Address-** 553 N. Main St, Barre, VT 05641

**Phone Number-** 479-1229

**Email-** phwc@sover.net

**Services Provided-** Complete health clinic services for uninsured or underinsured.

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## HOUSING

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**Organization-** Central Vermont Community Land Trust  
**Address-** 107 North Main Street, Room 16, Barre, VT 05641  
**Phone Number-** 476-4493  
**Fax Number-** 479-0120  
**Website-** www.cvclt.org  
**Services Provided-** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section*

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## SHELTERS

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**Organization-** Battered Women's Services and Shelter  
**Address-** P.O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498 (24 hour toll free)  
**Phone Number-** 476-6010 (Service providers only)  
**Fax Number-** 479-9310  
**Email-** bwss@sover.net  
**Services Provided-** Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.

**Organization-** Good Samaritan Haven  
**Address-** 105 North Seminary Street, Barre, VT 05641  
**Services Provided-** Homeless shelter for the elderly and disabled

**Organization-** Sexual Assault Crisis Team (SACT)  
**Hotline-** 479-5577  
**Services Provided-** Shelter for male and female survivors of domestic violence.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Sudden Death Trauma Specialist  
**Contact** Franne Whitney Nelson, Ed.T., SDS  
**Address-** Box 571, Montpelier, VT 05601  
**Phone Number-** 223-7872  
**Email-** legacyhill@pshift.com  
**Services Provided-** Specializing in sudden bereavement support for families; death notification; on-scene and post-death crisis intervention; death notification training for law enforcement; dying and grief training for healthcare and death care professionals.

**Organization-** Battered Women's Services and Shelter (BWSS)  
*See Domestic and Sexual Violence*

**Organization-** Sexual Assault Crisis Team (SACT)  
*See Domestic and Sexual Violence*

**Organization-** Washington County State's Attorney's Office  
Dina Guinn, Victim Advocate  
**Address-** 255 North Main Street, Suite 9, Barre, VT 05701  
**Phone Number-** 479-4220; 476-1698 (direct)  
**Fax Number-** 479-4408  
**Email Address-** dina.guinn@state.vt.us

**Organization-** Victim Services Program, Dept. of Corrections  
Kit Andrews, Victim Services Specialist  
Barre CCSC  
**Address-** 255 N. Main St., Suite 6, Barre, VT 05641  
**Phone Number-** 476-0144  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization-** O.U.R. House  
**Address-** 38 Summer Street, Barre, VT 05641  
**Phone Number-** 476-8825  
**Fax Number-** 479-0370  
**Web Site-** www.ourhousecac.com  
**Email Address-** ourhouse@pshift.com  
**Services Provided-** O.U.R. House is a nonprofit children's advocacy center that hosts the investigations of child sexual abuse in partnership with DCF and local law enforcement. Provides therapy for children in DCF-substantiated cases, support for non-offending parents, and community education.

**Organization-** DCF Family Services Local District Office  
**Address-** 255 North Main Street, Suite 7, Barre, VT 05641-4189  
**Phone Number-** 479-4260  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# Outreach

# WINDHAM COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

- Organization-** AIDS Project of Southern Vermont  
**Address-** 67 Main Street, P. O. Box 1486, Brattleboro, VT 05302  
**Phone Number-** 254-8263  
**Fax Number-** 254-4444  
**Services Provided-** Provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman – a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

## ALCOHOL & SUBSTANCE ABUSE

- Organization-** Healthcare and Rehabilitation Services  
**Address-** 1 Hospital Center, Bellows Falls, VT  
**Phone Numbers-** 463-3947; 800-622-4235 (emergency)  
**Services Provided-** Assistance to area residents with developmental disabilities, mental health or substance abuse issues; outpatient, intensive outpatient, adolescent.

- Organization-** Healthcare and Rehabilitation Services of Southeastern Vermont  
**Address-** 52 Fairview Street, Brattleboro, VT 05301  
**Phone Numbers-** 254-6028; 800-622-4235 (emergency)  
**Services Provided-** Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.

- Organization-** Phoenix House Brattleboro Center – Rise Center  
**Address-** 139 Main Street, Suite 501, Brattleboro, VT 05301  
**Phone Number-** 257-1147  
**Fax Number-** 257-1838  
**Services Provided-** RISE is a transitional residential program for self-motivated adults in early recovery; provides an alcohol/drug free environment, individual and group therapy and referrals for job training and other therapeutic/social services; for adults 21 and over coming out of residential treatment for alcohol/drug abuse; graduated fee scale available.

- Organization-** Retreat Healthcare (formerly Brattleboro Retreat)  
**Address-** PO Box 803, Anna Marsh Lane, Brattleboro, VT 05301  
**Phone Numbers-** 257-7785; 253-3770 (TTY); 1-800-RETREAT  
**Fax Number-** 258-3791  
**Services Provided-** Nonprofit, regional, specialty psychiatric hospital and addictions treatment center, providing a full range of diagnostic, therapeutic and rehabilitation services for individuals of all ages and their families; state hospital for children; the Adult Inpatient program is a short-term, specialized 24-hour care program for adults 18 and older with severe emotional, behavioral, and/or addictions disorders; average length of stay is seven to 10 days; child and adolescent services.

**Organization-** **Starting Now – Retreat Healthcare**  
**Services Provided-** An outpatient addictions treatment program dedicated to helping individuals whose lives are adversely affected by alcohol or drug use reach recovery

**Organization-** **Vermont Department of Health Division of Alcohol and Drug Abuse Programs**

**Contact-** Robin Rieske

**Address-** 41 Springtree Road, Brattleboro, VT 05301

**Phone Number-** 257-2885

**Email-** rrieske@vdh.state.vt.us

**Services Provided-** Prevention consultant offering substance abusers a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

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## COMMUNITY SERVICE CENTERS

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**Organization-** **Southeastern Vermont Community Action**

**Address-** 91 Buck Drive, Westminster, VT

**Phone Number-** 722-4575; 800-464-9951

**Website-** www.sevca.org

**Services Provided-** Serving southeastern Vermont; fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.

**Organization-** **Southeastern Vermont Community Action**

**Address-** 87 Frost Street, Brattleboro, VT 05301

**Phone Number-** 254-2795

**Services Provided-** See above

**Organization-** **Brattleboro Community Justice Center**

**Address-** 230 Main Street, Suite 302, Brattleboro, VT 05301

**Phone Number-** 257-8611

**Email Address-** ariel@brattleborocjc.org

**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** **Healthcare and Rehabilitation Services of Southeastern Vermont**

**Address-** 1 Hospital Center, Bellows Falls, VT

**Phone Numbers-** 463-3947; 800-622-4235 (emergency)

*See Alcohol & Substance Abuse*

**Organization-** **Healthcare and Rehabilitation Services of Southeastern Vermont**

**Address-** 52 Fairview Street, Brattleboro, VT 05301

**Phone Numbers-** 254-6028; 800-622-4235 (emergency)

*See Alcohol & Substance Abuse*

**Organization-** Retreat Healthcare  
*See Alcohol & Substance Abuse*

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** New Beginnings  
**Address-** 12 Valley Street, Springfield, VT 05156  
**Hotline-** 800-885-2050 (24-hour)  
**Phone Number-** 885-2368  
**Fax Number-** 885-2363  
**Email-** newbeg@vermontel.net  
**Population Served-** Battered women and sexual assault survivors in Rockingham, Windham County and southern Windsor County  
**Services Provided-** Assists battered women and sexual assault survivors in Rockingham, Windham County and southern Windsor County; counseling; legal advice; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups; support for child witnesses.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Grace Cottage Hospital**  
**Address-** Route 35, Townsend, VT 05353  
**Phone Number-** 365-7357  
**Website-** www.gracecottage.org  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Brattleboro Memorial Hospital**  
**Address-** 17 Belmont Drive, Brattleboro, VT 05301  
**Phone Number-** 257-0341  
**Website-** www.bmhvt.org

**Organization-** Women's Crisis Center  
**Address-** Box 933, Brattleboro, VT 05302  
**Phone Numbers-** 254-6954 (24-hour crisis line); 1-800-773-0689  
**Fax Number-** 257-1683  
**Email-** wmnsc@together.net  
**Services Provided-** Providing a variety of assistance and shelter for women and their children who are victims of domestic or sexual assault; emotional support; advocacy information; referral; legal and welfare advocacy; individual and group support; hospital advocacy.

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## FOOD ASSISTANCE

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**Organization-** Brattleboro Area Drop-In Center  
**Address-** 60 South Main Street, Brattleboro, VT  
**Phone Number-** 257-5415  
**Population Served-** Brattleboro  
**Services Provided-** Food Shelf, free clothing and furniture, outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal.

**Organization- Deerfield Valley Food Pantry**

**Address-** Main Street, Wilmington, VT

**Services Provided-** Food Shelf, free clothing and furniture to Bellows Falls area residents; outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal; 3rd Saturday of each month, 10 a.m.-noon.

**Organization- Our Drop-In Center**

**Address-** Island Street, Bellows Falls, VT

**Phone Number-** 464-2217

**Population Served-** Bellows Falls

**Services Provided-** Food Shelf, free clothing and furniture, outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal.

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## FUEL ASSISTANCE

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**Organization- Southeastern Vermont Community Action**

**Address-** 91 Buck Drive, Westminster, VT

**Phone Number-** 722-4575

**Services Provided-** Fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.

**Organization- Southeastern Vermont Community Action**

**Address-** 87 Frost Street, Brattleboro, VT

**Phone Number-** 254-2795

**Services Provided-** See above

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## HEALTH CARE & DENTAL

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**Organization- Brattleboro Walk-In Clinic**

**Address-** 17 Belmont Avenue, Brattleboro, VT

**Phone Number-** 257-6536

**Services Provided-** Free medical care services for residents of southeastern Vermont; Tuesdays, 5:30 p.m.-7 p.m.; Wednesday, 9 p.m.-10 p.m.

**Organization- Putney Walk-in Free Clinic**

**Address-** On Main Street, Putney, VT

**Phone Number-** 387-2120

**Email-** putfams@sover.net

**Services Provided-** Complete health clinic services for uninsured or underinsured.

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## HOUSING RESOURCES

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**Organization- Brattleboro Affordable Housing**

**Address-** P. O. Box 1284, Brattleboro, VT 05302

**Phone Numbers-** 257-4691; 257-5606

**Services Provided-** Affordable housing assistance

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## LEGAL ASSISTANCE

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**Organization-** Brattleboro Area Community Landtrust  
**Address-** 192 Canal Street, Brattleboro, VT  
**Phone Number-** 254-4604  
**Services Provided-** Assistance in housing for low-income families; acquires and holds land and housing in trust in order to provide permanent access to decent and affordable housing for low and moderate income residents of Windham County.

**Organization-** Brattleboro Housing Authority  
**Address-** 221 Melrose Street, Brattleboro, VT  
**Phone Number-** 254-6071  
**Services Provided-** Affordable housing assistance

**Organization-** Have Justice Will Travel  
**Address-** Brattleboro, VT  
**Phone Number-** 877-496-8100 (toll free)  
**Services Provided-** Providing legal assistance to women who are victims of crime.

**Organization-** Vermont Legal Aid  
*See Legal Aid in Statewide Section*

**Organization-** Women's Crisis Center  
**Address-** Box 933, Brattleboro, VT 05302  
**Hotline-** 1-800-773-0689 (domestic violence 24-hour emergency);  
254-6954 (hotline)  
**Phone Number-** 257-7364  
**Fax Number-** 257-1683

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## SHELTERS

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**Organization-** Morningside Shelter  
**Address-** Morningside Drive, Brattleboro, VT 05302  
**Phone Number-** 257-0066  
**Services Provided-** Temporary housing for men, women and children.

**Organization-** Women's Crisis Center  
*See Domestic and Sexual Violence*

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Windham County State's Attorneys' Office  
**Address-** Martha Momaney; Carol Scott, Victim Advocates  
P.O. Box 785, Brattleboro, VT 05301  
**Phone Numbers-** 257-2860; 257-2864  
**Email Address-** martha.momaney@state.vt.us; carol.scott@state.vt.us

**Organization-** New Beginnings  
*See Domestic and Sexual Violence*

**Organization-** Women's Crisis Center  
*See Domestic and Sexual Violence*

**Organization- Victim Services Program, Dept. of Corrections**

Jill Ryan, Victim Services Specialist

**Address-** 30 Merchants Row, Rutland, VT 05702

**Phone Number-** 786-3807

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization- DCF Family Services Local District Office**

**Address-** 232 Main Street, 2nd Floor, Brattleboro, VT 05301-2879

**Phone Number-** 257-2888

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

# WINDSOR COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Al-Anon & Al-Ateen

**Address-** White River Junction, VT 05001

**Phone Number-** 295-7611

**Services Provided-** Hope and help for families and friends of alcoholics

**Organization-** Clara Martin Center

**Address-** P. O. Box 816, Wilder VT 05088

**Phone Number-** 728-4466

**Hotline-** 800-639-6360

**Services Provided-** Offers community outpatient mental health and substance abuse services for persons with co-occurring mental and substance abuse disorders; women; DUI/DWI offenders; criminal justice clients; sliding fee scale.

**Organization-** Health Care & Rehabilitation Services of Southeastern Vermont

**Address-** 118 Park Street, Springfield, VT 05156

**Phone Number-** 885-5781

**Services Provided-** Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.

**Organization-** Quitting Time

**Address-** 34 Depot Street, Wilder, VT 05088

**Phone Number-** 295-1311

**Fax Number-** 295-1312

**Services Provided-** Offers intensive outpatient counseling to couples, individuals, families experiencing alcohol and drug dependence problems that do not require inpatient medical stabilization; structured group program includes: assessment, physical examination, group therapy, education; clients attend 20 sessions in four weeks; provides three month aftercare program.

**Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs

**Contact-** Lee Larson

**Address-** 226 Holiday Drive, Suite 37, White River Junction, VT 05001

**Phone Number-** 295-8835

**Email-** llarson@vdh.state.vt.us

**Services Provided-** Prevention consultant offering a variety of services to help in the areas of education, prevention, treatment and recovery; provides information and referral.

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## COMMUNITY SERVICE CENTERS

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**Organization-** Community Justice Center  
**Address-** 171 Bridge Street, White River Junction, VT 05001  
**Phone Number-** 295-9433; 295-8985  
**Email Address-** cdavis@valley.net; rcampb729@aol.com  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**Organization-** Community Restorative Justice Center  
**Address-** 56 Main Street, Suite 208, Springfield, VT 05156  
**Phone Number-** 885-8707  
**Email Address-** justnow@vermontel.net  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** Clara Martin Center  
*See Alcohol & Substance Abuse*

**Organization-** Clinical Associates in Psychology & Psychiatry  
**Address-** Main Street, Norwich, VT 05055  
**Phone Number-** 649-0100

**Organization-** Dartmouth Hitchcock Psychiatric Associates  
**Address-** 1 Medical Center Drive, Lebanon, NH 03766  
**Phone Number-** 603-650-5848

**Organization-** North Star Counseling Services  
**Address-** 31 Pleasant Street, Springfield, VT 05156  
**Phone Number-** 885-3670

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** New Beginnings  
**Address-** 12 Valley Street, Springfield, VT 05156  
**Hotline-** 885-2050  
**Phone Number-** 885-2368  
**Fax Number-** 885-2363  
**Email-** newbeg@vermontel.net  
**Services Provided-** Counseling, legal advice, emergency safe housing, social services advocacy, hospital advocacy for battered women and sexual assault survivors in southern Windsor County; support groups, support for child witnesses; safety plan; assistance with Relief from Abuse Orders; help with court system; peer groups; referrals.

**Organization-** Safeline  
**Address-** P. O. Box 446, Randolph, VT 05060  
**Phone Numbers-** 728-5647; 800-639-7233 (24-hour)  
**Fax-** 728-5635  
**Email-** safeline@valley.net  
**Services Provided-** Serves battered women and sexual assault survivors in Orange and Northeast Windsor counties; 24-hour hotline; offers crisis counseling, legal advice, emergency safe housing, social services advocacy, hospital advocacy support groups, support for child witnesses, public education.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Address-** Mt. Ascutney Hospital & Health Center  
**Address-** 289 Country Road, Windsor, VT 05089  
**Phone Number-** 674-6711  
**Website-** www.mtascutneyhospital.org  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Address-** Springfield Hospital  
**Address-** 25 Ridgefield Road, Springfield, VT 05156  
**Phone Number-** 885-2151  
**Website-** www.springfieldhospital.org  
**Services Provided-** See above

**Organization-** Women's Information Service (WISE)  
**Address-** 79 Hanover Street, Suite 1, Lebanon, NH 03766-1000  
**Hotline-** 603-448-5525 or 1-866-348-WISE  
**Phone Number-** 603-448-5922  
**Fax-** 603-448-2799  
**Email-** wise@wiseoftheuppervalley.org  
**Services Provided-** Emergency safe housing, counseling, legal advice, social services advocacy, hospital advocacy for battered women and sexual assault survivors in southern Windsor County; support groups; support for child witnesses.

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## FOOD ASSISTANCE

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**Organization-** Bethel Food Shelf  
**Address-** Bethel, VT  
**Phone Number-** 234-5361

**Organization-** Federated Church Food Shelf  
**Phone Number-** 767-300 (Jack Harvey); 767-4326 (Nancy Mather)  
**Services Provided-** Open the third Saturday of each month 9 – 10 a.m.; food available to anyone in need in the community at anytime during the month.

**Organization- Hancock-Granville Community Food Shelf**

**Address-** Hancock Town Hall, Hancock, VT

**Phone Number-** 767-3960 (Emma Patterson)

**Services Provided-** Open the last Saturday each month from 10:00 - 11:00 a.m. food available to anyone in need in the community throughout the month.

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## HEALTH SERVICES

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**Organization- Gifford Family Health Center**

**Address-** Route 107, Bethel, VT 05032

**Phone Number-** 234-9913

**Services Provided-** Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.

**Organization- Gifford Valley Health Center**

**Address-** 235 South Main St., Rochester, VT 05767

**Phone Number-** 767-3704

**Services Provided-** See Gifford Family Health

**Organization- Precision Valley Free Clinic**

**Address-** 154 Main Street, Springfield, VT 05156

**Phone Number-** 885-1616

**Services Provided-** Health clinic services for uninsured or underinsured.

**Organization- Windsor Community Clinic**

**Address-** Mt. Ascutney Hospital and Health Center, 289 County Road, Windsor VT 05089

**Phone Number-** 674-7213

**Services Provided-** Health clinic services for uninsured or underinsured.

**Organization- South Royalton Health Center**

**Address-** South Windsor Street On The Green, South Royalton, VT 05068

**Phone Number-** 763-7575

**Services Provided-** Wide range of health care services for low income families.

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## HOUSING

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**Organization- Rockingham Area Community Land Trust**

**Address-** 24 Park Street, Springfield, Vermont 05156

**Phone Number-** 885-3220

**Fax Number-** 885-5811

**Email-** raclt@vermontel.net

**Website-** www.raclt.org

**Services Provided-** Provides safe, healthy and affordable housing for low and moderate income residents.

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## LEGAL ASSISTANCE

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**Organization-** South Royalton Legal Clinic  
**Address-** P. O. Box 117, South Royalton, VT  
**Phone Number-** 763-7718  
**Fax Number-** 763-3215  
**Services Provided-** Provides help for persons otherwise unable to afford counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, and federally subsidized health care, immigration law; project of the Vermont Law School.

**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid in Statewide Section*

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## SHELTERS

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**Organization-** Women's Information Service (WISE)  
*See Domestic & Sexual Violence*

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Windsor County State's Attorney's Office  
Pam Weigel, Victim Advocate  
**Address-** P.O. Box 488, White River Junction, VT 05001  
**Phone Number-** 295-8870  
**Fax Number-** 295-8878  
**Email Address-** pam.weigel@state.vt.us

**Organization-** New Beginnings  
*See Domestic & Sexual Violence*

**Organization-** Safeline  
*See Domestic & Sexual Violence*

**Organization-** WISE – Women's Information Service  
*See Domestic & Sexual Violence*

**Organization-** Victim Services Program, Dept. of Corrections  
Jill Ryan, Victim Services Specialist  
Rutland CCSC  
**Address-** 30 Merchants Row, Rutland, VT 05702  
**Phone Number-** 786-3807  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** **The Family Place**

**Address-** 319 US Route 5 South, Norwich, VT 05055

**Phone Numbers-** 649-3268; 800-639-0039

**Web Site-** [www.the-family-place.org](http://www.the-family-place.org)

**Services Provided-** Support services for victims of sexual abuse and their families, including counseling for victims and case management services for families. Serves Orange/No. Windsor area.

**Organization-** **DCF Family Services Local District Office**

**Address-** 226 Holiday Drive, Suite 32, White River Junction, VT 05001-2024

**Phone Number-** 295-8840

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** **DCF Family Services Local District Office**

**Address-** 100 Mineral Street, Suite 101, Springfield, VT 05156-3166

**Phone Number-** 885-8900

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** **Emerge Family Advocates**

**Contact-** Jen Sharkey, Program Coordinator

**Address-** 2160 North Hartland Road, P.O. Box 1224,  
White River Junction, Vermont 05001

**Phone Number-** 802-296-7663

**Fax Number-** 802-296-7521

**Services Provided-** Trained staff and volunteers offer supervised visitation and exchange services for families throughout the Upper Valley. Cases can be voluntary or court ordered. Emerge handles cases involving domestic violence, sexual assault, child abuse and stalking. Keeping children and survivors safe during parent-child contact.

# STATEWIDE RESOURCES

## ADOPTION & FOSTER CARE

**Organization-** Casey Family Services

**Address-** 60 South Main Street, Waterbury, VT 05676

**Phone Numbers-** 800-244-1408; 244-1400

**Services Provided-** Partners with families to provide foster homes for school-age children; family counseling; advocacy and support to adoptive families; referrals; linking families with services; facilitating interaction among family members; offices in White River Junction.

**Organization-** Lund Family Center

**Address-** 76 Glen Road, Burlington, VT 05406

**Phone Numbers-** 864-7467; 800-639-1741; 800-253-0191 (TDD/TTY)

**Fax Number-** 864-1619

**Email-** info@lundfamilycenter.org

**Website-** www.lundfamilycenter.org

**Services Provided-** Offers broad range of services statewide including confidential adoption services to pregnant and parenting teens, women and families; teen pregnancy prevention education programs for schools and youth groups; residential program for pregnant women; resource and referral information; in Chittenden County: offers affordable childcare for birth to three year olds; playgroups, preschools and before and after school programs in rural communities; free parenting education workshops; Boot Camp for new dads; Reach Up offers life skills; home visiting programs; sliding fee scale.

**Organization-** Vermont Foster Parents

**Phone Numbers-** 800-746-7000; 479-4260 (Barre); 442-8138 (Bennington);

257-2888 (Brattleboro); 863-7370 (Burlington);

295-8840 (Hartford); 388-4660 (Middlebury);

888-4576 (Morrisville); 334-6723 (Newport);

786-5817 (Rutland); 527-7741 (St. Albans);

748-8374 (St. Johnsbury); 885-8900 (Springfield)

**Services Provided-** Adoption services

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** Vermont CARES

**Address-** P. O. Box 5248, Burlington, VT 05401

**Phone Numbers-** 863-2437; 800-649-2437

**Fax Number-** 802-864-7730

**Email-** Vermontcares@vtcares.org

**Website-** www.vtcares.org

**Population Served-** Vermonters with HIV

**Services Provided-** Offers community education; prevention; direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs. Residential program; counseling; peer outreach, advocacy, women's program.

**Phone Number-** Colchester 655-8328; Montpelier 229-4560; Rutland 775-5884; St. Johnsbury 749-9061

**Organization- Vermont Department of Health****Address-** 108 Cherry Street, Burlington VT 05401**Hotlines-** 800-244 7639 (M- F, 8 a.m.- 4:30 p.m.)

800-882-2437 (VT) 800-227-8922 (National STD hotline)

**Phone Numbers-** 863-7245, 800-319-3141 (TTY)**Fax Number-** 863-7314**Population Served-** Vermonters sexually at risk**Services Provided-** Provides information on sexually transmitted diseases, transmission and risk factors; testing; information on confidential and anonymous HIV testing sites.

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**ALCOHOL & SUBSTANCE ABUSE**

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**Organization- Alcoholics Anonymous****Address-** P. O. Box 1212, Burlington, VT 05402**Phone Number-** 658-4221**Website-** www.aavt.org**Services Provided-** Support groups for recovering alcoholics.**Organization- Maple Leaf Farm****Address-** 10 Maple Leaf Road, Underhill, VT 05489**Phone Number-** 889-2911**Services Provided-** Residential detoxification program for adults.**Organization- Phoenix House of New England****Address-** 609 Delfrate Road, Huntington, VT 05462**Phone Number-** 434-2929**Fax Number-** 434-5727**Website-** www.phoenixhouse.org**Services Provided-** Offers residential (Level 3) substance abuse program for adolescents; 90 day admission; includes family therapy and education.**Organization- Vermont Department of Health - Division of Alcohol and Drug Abuse Programs****Address-** 108 Cherry Street, Burlington, VT 05401**Phone Number-** 802-651-1550**Fax Number-** 802-651-1550**Email-** vtadap@vdh.state.vt.us**Services Provided-** Provides information and referral for substance abuse issues to help Vermonters prevent and eliminate the problems caused by alcohol and other drug use; offers community and school-based substance abuse programs; maintains 10 regional offices throughout the state; plans, supports and evaluates a comprehensive system in partnership with other public and private organizations to provide education, prevention, intervention, treatment, recovery and research services.

# Outreach

**Organization-** Division for the Blind and Visually Impaired  
(Agency of Human Services- Department of Aging  
and Disabilities)  
**Address-** Osgood Building, 103 South Main Street, Waterbury, VT 05671  
**Phone Numbers-** 888-405-5005; 241-2210 (Central office)  
**Website-** www.dad.state.vt.us/dbvi/  
**Services Provided-** Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

**Organization-** Vermont Association for the Blind and Visually Impaired  
**Address-** 37 Elmwood Avenue, Burlington, VT 05401  
**Phone Number-** 800-639-5861; 863-1358  
**Fax Number-** 863-1481  
**Website-** www.vabvi.org/main  
**Services Provided-** Offers a wide range of children and adult services to help blind and visually impaired Vermonters achieve and maintain independence; provides transportation assistance.

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**CHILD ABUSE**


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**Organization-** Prevent Child Abuse Vermont  
**Address-** P.O. Box 829, 94 Main Street, Montpelier, VT 05601  
**Phone Numbers-** 229-5724  
**Fax Number-** 223-5567  
**Email-** pcavt@pcavt.org  
**Web Site-** www.pcavt.org  
**Services Provided-** Provides parent stress line; weekly self-help support groups; programs and training on parenting and providing safe environments for children and teens; nurturing programs; programs include Shaken Baby Syndrome Prevention Trainings, Sexual Abuse Free Environment for Teens (SAFE-T), Understanding and Responding to Sexual Behavior of Children and Care for Kids; free resource directory- *Vermont Parents' Home Companion and Resource Directory*.

**Organization-** Vermont Center for Prevention & Treatment of Sexual Abuse  
**Address-** 50 Cherry Street, Suite 101, Burlington, VT 05401  
**Phone Number-** 651-1663  
**Population Served-** Children, adolescents and adults  
**Services Provided-** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

**Organization- Vermont Department for Children and Families-  
Child Welfare and Youth Justice****Address-** 103 South Main Street, Waterbury, VT 05671**Phone Numbers-** 800-649-8285 (After hours Emergency Services Program)  
802-241-2131**Website -** www.dcf.state.vt.us**Population Served-** Children**Services Provided-** Child Welfare and Youth Justice Division is responsible for child protection, juvenile justice and residential licensing; investigates reports of child abuse; provides treatment or out-of-home care for abused, neglected or delinquent youth.

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**CHILDREN & FAMILIES**

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**Organization- American Red Cross, Northern Vermont Chapter****Address-** 29 Mansfield Avenue, Burlington, VT 05401**Phone Number-** 660-9130**Fax Number-** 660-9136**Website-** www.nvtredcross.org**Services Provided-** Provides a wide range of community services to families including survivor support for disaster victims; HIV support; offers courses in first aid, CPR, babysitting; swimming and life guarding for adults and youth.**Organization- Lund Family Center****Address-** 76 Glen Road, Burlington, VT 05406**Phone Numbers-** 864-7467; 800-639-1741; 800-253-0191 (TDD/TTY)**Fax Number-** 864-1619**Email-** info@lundfamilycenter.org**Website-** www.lundfamilycenter.org**Services Provided-** Offers broad range of services statewide for pregnant and parenting teens including confidential adoption services, teen pregnancy prevention education programs for schools and youth groups; resource and referral information.**Organization- Parent to Parent Vermont****Address-** 606 Blair Road, Suite 240, Williston, VT 05495**Phone Number-** 764-5290**Fax Number-** 764-5297**Email-** p2pvt@partoparvt.org**Website-** www.partoparvt.org**Services Provided-** Helps families with children with special needs find support from other parents, healthcare professionals, and the communities in which they live; oversees the Family, Infant, Toddler program.**Organization- Vermont Agency of Human Services- Office of Child Support****Address-** 103 South Main Street, Waterbury, VT 05671**Phone Numbers-** 800-786-3214; 800-253-0191**Services Provided-** Helps Vermonters establish and enforce child support court orders; locates missing parents; ensures the steady flow of economic support to Vermont children.

**Organization- Vermont Department for Children and Families-  
Child Development Division****Address-** 103 South Main Street, Waterbury, VT 05676**Phone Numbers-** 800-649-8285 (After hours Emergency Services Program)  
800-287-0589; 802-241-2100; 802-241-3110**Website -** www.dcf.state.vt.us**Services Provided-** Advocates for children, licenses childcare homes and facilities; provides fee scale subsidy for childcare, protective services and family support childcare; oversees a statewide system that promotes and supports safe, accessible, quality child care for Vermont families.**Organization- Vermont Department for Children and Families-  
Economic Services Division (formerly PATH)****Address-** 103 South Main Street, Waterbury, VT 05676**Phone Numbers-** 800-287-0589; 802-241-2100**Website-** www.dcf.state.vt.us**Services Provided-** Promote the social, emotional, physical and economic well being and the safety of Vermont's children and families through the provision of protective, developmental, therapeutic, probation, economic, and other support services for children and families in partnership with schools, businesses, community leaders, service providers, families, and youths statewide. Oversees the Food Stamp program, Welfare-to-Work (Reach Up), Home Heating Assistance, General and Emergency Assistance, The Essential Person Program (AABD), and Health Care Eligibility (Medicaid).**Organization- Vermont Department for Children and Families-  
Family Services (formerly SRS)****Address-** 103 South Main Street, Waterbury, VT 05676**Phone Numbers-** 800-287-0589; 802-241-2100**Website-** www.dcf.state.vt.us**Services Provided-** Administers Juvenile Justice (Woodside, Juvenile Justice Services), Child Welfare Services (Permanency Planning, Residential Licensing, Quality Assurance, Policy and Planning, ICPC/ICJ), a Resources Unit (Foster Care, Residential Services, Transitional Services, Adoption, and Contracted Services), and the Child Safety Unit (ESP, SIU).**Organization- Vermont Department of Health - Division for  
Children with Special Needs****Address-** 108 Cherry Street, Burlington, VT 05482**Phone Number-** 800-660-4427 (Voice/TTY); 863-7338**Website-** www.healthyvermonters.info**Population Served-** Families and children**Services Provided-** Provides evaluation and diagnostic services; offers limited financial assistance to children with chronic or disabling conditions or with developmental problems.**Organization- Parent Information Center  
See "Disability Services"****Organization- VT Federation of Families for Children Mental Health  
See "Counseling of Mental Health"****Organization- Prevent Child Abuse Vermont  
See "Child Abuse"**

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**COUNSELING & MENTAL HEALTH**


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**Organization-** National Alliance for the Mentally Ill (NAMI-VT)  
**Address-** 132 South Main Street, Waterbury, VT 05676  
**Hot Line-** 800-639-6480 (24-hour)  
**Phone Number-** 244-1396  
**Fax-** 244-1405  
**Population Served-** Mentally ill individuals and their families  
**Services Provided-** A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.

**Organization-** Vermont Association for Mental Health  
**Address-** P. O. Box 165, 43 State Street, 2nd Floor, Montpelier, VT 05601  
**Phone Numbers-** 222-6263; 800-639-4052  
**Fax Number-** 828-5252  
**Services Provided-** Promotes mental health and substance abuse issues.

**Organization-** Vermont Federation of Families for Children's Mental Health  
**Address-** P. O. Box 607, Montpelier, VT 05601  
**Phone Number-** 800-639-6071  
**Fax Number-** 828-2159  
**Services Provided-** Parent run organization focused on the needs of children and youth with emotional, behavioral or mental disorders and their families.

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**DEAF & HARD OF HEARING**


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**Organization-** Deaf Vermonters Advocacy Services  
**Address-** P. O. Box 61, South Barre, VT 05670  
**Phone Numbers-** 802-479-1934 (TTY); 800-303-3827 (TTY 12 a.m.-12 p.m.)  
**Fax-** 802-479-9446  
**Website-** www.dvas.org  
**Services Provided-** Provides advocacy for deaf and hard of hearing victims of abuse, as well as information and referral for area agencies; advocates for legal, medical or whatever issues are necessary; provides trainings to Domestic Violence agencies, court personnel, EMTs and police on how to communicate with deaf people.

**Organization-** Vermont Center for the Deaf and Hard of Hearing  
**Address-** 147 Knight Lane, Suite 101, Williston, VT 05495  
**Phone Numbers-** 879-4787 (V/TTY); 879-9329 (TTY only)  
**Fax-** 879-4831  
**Services Provided-** Provides accessible advocacy and counseling services statewide; provides education and outreach programs; support for students/educational teams in public schools.

- Organization-** Vermont Interpreter Referral Service (VIRS)  
**Address-** 130 Austine Drive, Suite 110, Brattleboro, VT 05301  
**Phone Number-** 254-3920 (V/TTY); 800-639-1519 (VT only; V/TTY)  
**Fax-** 258-9564  
**Email-** [virs@sover.net](mailto:virs@sover.net)  
**Website-** [www.virs.org](http://www.virs.org)  
**Fees Charged-** Fee for sign language services  
**Services Provided-** Provides statewide interpreters and CART (Computer Assisted real Time Captioning) referral services; secures sign language interpreters for all Vermonters (hearing and deaf); provides a list of interpreters for emergency situations; fee for sign language services.

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## DISABILITY SERVICES

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- Organization-** Agency of Human Services - Department of Aging and Independent Living  
**Address-** 103 South Main Street, Waterbury, VT 05671  
**Phone Number-** 241-2400 (TTY)  
**Services Provided-** Offers programs to assist older persons, children and adults with disabilities to live as independently as possible.
- Organization-** Vermont Center for Independent Living  
**Address-** 11 East State Street, Montpelier, VT 05602  
**Phone Numbers-** 229-0501; 800 229-0501 (Voice and TTY)  
**Fax Number-** 229-0503  
**Email-** [vcil@vcil.org](mailto:vcil@vcil.org)  
**Website-** [www.vcil.org](http://www.vcil.org)  
**Services Provided-** Provides advocacy counseling for Vermont residents with disabilities, including one-on-one support; counsels on how to problem solve and enhance the ability to advocate; provides Meals on Wheels, the Home Access Program and other services.
- Organization-** Vermont Parent Information Center  
**Address-** 600 Blair Park Road, Suite 301, Williston, VT 05495  
**Phone Numbers-** 800-639-7170; 876-5315  
**Fax Number-** 876-6291  
**Website-** [www.vtpic.com](http://www.vtpic.com)  
**Email Address-** [vpic@vtpic.com](mailto:vpic@vtpic.com)  
**Services Provided-** Empowers parents and families of children with special needs to improve the child's education and quality of life through individual help, workshops, newsletters, full library of resource materials, assistive technology.

## DOMESTIC &amp; SEXUAL VIOLENCE

**Organization- Batterer Accountability Coordinator**

Mark Larson

**Address-** 64 Temple St., Burlington, VT 05401**Phone Number-** 802-862-7596**Email Address-** markl@sover.net

**Services Provided-** Offers consultation and training to organizations and communities related to services for men who batter and effort to hold offenders accountable. Provides information about services in Vermont available for men who batter, as well as Standards and certification of batterer intervention programs.

**Organization- Momentum Presentations****Address-** 445 Route 15, Underhill, VT 05489**Phone Number-** 899-6846**Fax Number-** 863-4951

**Services Provided-** Hosts "streetwise" seminars to help women reduce the risks of rape or assault; awareness, prevention and educational resources; conducts children's safety programs.

**Organization- Safe at Home****Address-** P. O. Box 1568, Montpelier, VT 05601**Phone Number-** 800-439-8683 (VT only); 828-0586 (Voice/TTY)**Email-** safeathome@sec.state.vt.us**Web Site-** [www.sec.state.vt.us/otherprg/safeathome/safeathome.html](http://www.sec.state.vt.us/otherprg/safeathome/safeathome.html)

**Services Provided-** Address confidentiality program for victims/survivors of domestic and sexual violence and stalking, as well as their children, living in a location unknown to their perpetrator. Also provides a substitute address to be used when creating government records and obtaining a driver's license to protect victim from being found through public records. Enrollment occurs at rape crisis and battered women's shelters and other sites around the state. Training is conducted for victim advocates to certify them as Applicant Assistants who can enroll people into the program.

**Organization- Vermont Center for Prevention & Treatment of Sexual Abuse****Address-** 50 Cherry Street, Suite 101, Burlington, VT 05401**Phone Number-** 651-1663

**Services Provided-** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

**Organization- Vermont Network Against Domestic and Sexual Violence****Address-** P. O. Box 405, Montpelier, VT 05601**Phone Number-** 223-1302**Fax Number-** 223-6943**Email-** [vtnetwork@vtnetwork.org](mailto:vtnetwork@vtnetwork.org)**Web Site-** [www.vtnetwork.org](http://www.vtnetwork.org)

**Services Provided-** A network of 16 rape crisis and battered women's organizations statewide whose mission is to end the abuse of women and children; provides victims and survivors of domestic violence and sexual assault with services and referrals including court and legal advocacy; hospital, housing and social service advocacy; shelter; emotional support and counseling; sponsors support groups; conducts community education programs; coordinates public policy, statewide trainings, consultation.

*See Statewide Resources for list of local programs*

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## ELDER ABUSE

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- Organization-** Vermont Adult Protective Services  
**Address-** 103 S. Main Street, Ladd Hall, Waterbury, VT 05671  
**Phone Number-** 800-564-1612  
**Website-** [www.dad.state.vt.us/lp/aps.htm](http://www.dad.state.vt.us/lp/aps.htm)  
**Services Provided-** Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.

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## EMPLOYEE ASSISTANCE

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- Organization-** Department of Employment & Training  
**Address-** Montpelier, VT 05602  
**Phone Numbers-** 828-3900; 800-983-2300  
**Services Provided-** Job Placement and Training.

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## GENDER IDENTITY

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- Organization-** Equality Vermont  
**Address-** P.O. Box 1125, Montpelier, VT 05602  
**Phone Numbers-** 888-825-4989 (toll free)  
**Services Provided-** Education and referral for lesbian, gay, bisexual, transgender and questioning youth

- Organization-** Outright Vermont  
**Address-** P.O. Box 5235, 187 St. Paul Street, Burlington, VT 05402  
**Phone Numbers-** 865-9677; 800- GLB-CHAT (45Place to report  
**Services Provided-** Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; challenges stereotypes and prejudice through education and outreach; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.

- Organization-** Vermont Coalition of Lesbians and Gay Men  
**Address-** P. O. Box 1125, Montpelier, VT 0602  
**Phone Numbers-** 825-4989  
**Services Provided-** Advocates for lesbian, gay, bisexual, transgender and questioning youth.

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## HATE CRIMES & CIVIL RIGHTS VIOLATIONS

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- Organization-** American Civil Liberties Union (ACLU)  
**Address-** 137 Elm Street, Montpelier, VT 05602  
**Phone Number-** 223-6304  
**Website-** [www.acluvt.org](http://www.acluvt.org)  
**Services Provided-** The ACLU protects and enhances the civil liberties of all Vermonters. Services are free.

- Organization-** Office of the Attorney General - Civil Rights Unit  
**Address-** 109 State Street, Montpelier, VT 05609  
**Phone Number-** 888-745-9195 (toll free); 828-3657  
**Fax-** 828-2154  
**Website-** [www.atg.state.vt.us](http://www.atg.state.vt.us)  
**Services Provided-** Assists victims of hate crimes with injunctions and those with employment discrimination complaints; offers hate crime training.

**Organization- ALANA Community Organization****Address-** 21 Main Street, Brattleboro, VT 05301**Phone Number-** 802-254-2972**Website-** www.alanavision.org**Services Provided-** Assists victims of hate crimes; dedicated to building inclusive and equitable communities throughout Vermont and New England; website offers information about Vermont's anti-harassment laws, including a Harassment and Discrimination Complainant Toolkit.**Organization- CVOEO Fair Housing Project****Address-** 294 North Winooksi Avenue, Burlington, VT 05401**Phone Numbers-** 800-287-7971; 802-864-3334**Fax Number-** 802-651-4179**Website-** www.cvoeo.org/vti/fair.htm**Services Provided-** A non-profit community action agency working to eradicate housing discrimination in Vermont through education, outreach and enforcement of fair housing laws; assists victims of discrimination and hate crimes, investigates complaints, and works with attorneys to pursue litigation when necessary; provides information on housing-based hate crimes.**Organization- Human Rights Commission****Address-** 135 State Street, Drawer 33, Montpelier, VT 05633**Phone Number-** 828-2480**Fax Number-** 828-2481**Population Served-** Vermonters whose civil rights have been violated**Services Provided-** Investigates discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.

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**HEALTH & DENTAL CARE**

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**Organization- Blue Cross Blue Shield of Vermont****Address-** P.O. Box 186, Montpelier, VT 05601**Phone Number-** 800-255-4550**Website-** www.bcbsvt.com**Services Provided-** Offers wide range of programs to support families and children including, Eat Smart Vermont, Bear Hugs, Domestic Violence Program, heroin addition support and Youth Improvement Initiatives.**Organization- Healthcare Ombudsman****Address-** 264 Winooski Avenue, P. O. Box 264, Burlington, VT 05402**Phone Numbers-** 879-3000; 800-917-7787**Website-** www.women.state.vt.us**Services Provided-** Healthcare consumer concern line for pregnant women**Organization- Northern New England Poison Center****Address-** Fletcher Allen Health Care, 111 Colchester Avenue, Burlington, VT 05401**Phone Numbers-** 222-1222; 800-222-1222**Services Provided-** Provides year round, 24-hour services for emergencies, information and prevention questions

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## HOUSING & TENANT RESOURCES

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**Organization-** Cathedral Square Corporation  
**Address-** 308 Pine Street, Burlington, VT 05401  
**Phone Number-** 863-2224  
**Fax Number-** 863-6661  
**Website-** www.cathedralsquare.org  
**Services Provided-** Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.

**Organization-** Housing Vermont  
**Address-** 123 St. Paul Street, Burlington, VT 05401  
**Phone Number-** 863-8424  
**Fax Number-** 660-9034  
**Services Provided-** Nonprofit syndication and development company creating permanently affordable rental housing for Vermonters through partnerships with local organizations, public agencies and the private sector.

**Organization-** Vermont State Housing Authority (VSHA)  
**Address-** 1 Prospect Street, Montpelier, Vermont 05602  
**Phone Number-** 828-3295; 800-798-3318 (TDD)  
**Fax Number-** 828-3248  
**Website-** www.vsha.org  
**Services Provided-** Provides affordable housing to families in need ; pursues opportunities to make housing more accessible and affordable for Vermonters.

**Organization-** Vermont Tenant's Association  
**Hotline-** 802-864-0099  
(24-hour message service; calls returned 9 a.m.- 4 p.m.)  
**Services Provided-** Provides information about tenant's rights under the Vermont Landlord-Tenant law; the publication, "Renting in Vermont", can be ordered by calling above number; does not provide legal representation.

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## LAW ENFORCEMENT

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*See "Vermont Police Agencies"*

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## LEGAL ASSISTANCE

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**Organization-** American Civil Liberties Union  
*See Hate Crimes*

**Organization-** Attorney General's Office  
**Address-** 109 State Street, Montpelier, VT 05609  
**Phone Number-** 828-3171; 828-5523 (direct)  
**Fax-** 828-2164  
**Email-** afarr@atg.state.vt.us

**Organization-** Consumer Assistance Program  
**Addresses-** 104 Morrill Hall, University of Vermont, Burlington, VT 05405  
**Phone Number-** 800-649-2424  
**Website-** www.state.vt.us/atg  
**Population Served-** Victims of consumer fraud  
**Services Provided-** Complaint-handling branch of Vermont Attorney General's Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to mail order.

**Organization-** Have Justice Will Travel  
**Addresses-** 9580 Vermont Route 113, Chelsea, VT 05038  
**Phone Numbers-** 800-649-2424; 877-496-8100  
**Fax Number-** 685-4663  
**Email-** hjwt@together.net  
**Website-** www.havejusticewilltravel.org  
**Services Provided-** Legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.

**Organization-** Human Rights Commission  
*See Hate Crimes & Civil Rights Violations*

**Organization-** South Royalton Legal Clinic  
**Addresses-** P.O. Box 117, Chelsea Street, South Royalton, VT 05068  
**Phone Number-** 831-1500  
**Services Provided-** Provides legal assistance to victims of trafficking in Vermont.

**Organization-** U.S. Attorney's Office – Victim Witness Program  
**Contact-** Victim Witness Specialist  
**Address-** P. O. Box 570, Burlington, VT 05402  
**Phone Numbers-** 951-6725; 652-1140 (TTY)  
**Fax-** 951-6540  
**Email-** aimee.stearns@usdoj.gov  
**Services Provided-** Assists victims of federal crimes statewide through the criminal justice process.

**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid*

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## REFUGEE & MINORITY RESOURCES

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**Organization-** Vermont Refugee Assistance  
*See Refugee and Minority Resources*

**Organization- South Royalton Legal Clinic****Address-** P.O. Box 117, Chelsea St., South Royalton, VT 05068**Phone Number-** 831-1500**Services Provided-** Assistance to victims of trafficking**Organization- Vermont Foreign Language Bank****Address-** American Red Cross, Northern Chapter,  
29 Mansfield Avenue, Burlington, VT 05401**Phone Number-** 660-9130**Fax Number-** 660-9136**Website-** www.nvtredcross.org**Services Provided-** Provides interpreter and translation services between English and 38 other languages for individuals needing emergency assistance in hospitals, courts, police departments, churches and state agencies.**Organization- Vermont Legal Aid, Inc****Address-** 264 N. Winooski Ave., Burlington, VT 05402

7 Court St., 2nd Floor, P.O. Box 606, Montpelier, VT 05601

117 Western Ave., Ste. 1, St. Johnsbury, VT 05819

57 N. Main St., Rutland, VT 05701

56 Main St., Ste. 301, Springfield, VT 05156

**Phone Number-** 1-800-889-2047**Services Provided-** Assistance to victims of trafficking.**Organization- Vermont Refugee Assistance****Addresses-** 73 Main Street, Box 19, Montpelier, VT 05602**Phone Number-** 223-6840**Services Provided-** Assists immigrants and refugees who are victims of trafficking statewide with legal issues.**Organization- Vermont Refugee Resettlement Program****Address-** 1700 Hegeman Avenue, Colchester, VT 05446 (Main office)**Phone Number-** 655-1963**Fax Number-** 655-4020**Website-** www.vrrp.org**Population Served-** Aids documented refugees, immigrants, asylees resettling in Vermont.**Services Provided-** Case management; financial assistance; support and settlement services; immigration and family reunification; interpreter and translation services; employment services; English language training and ESL classes for adults and children; volunteer programs; citizenship programs; social adjustment and mental health services; community education.**Organization- Vermont Refugee Resettlement Program****Address-** 15 Cottage Street, Barre, VT 05641 (Central VT office)**Phone Number-** 479-7547**Fax Number-** 479-7548

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## SUICIDE AWARENESS/RESOURCE OFFERING/SUPPORT GROUPS FOR SUICIDE SURVIVORS

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**Organization-** Am Foundation for Suicide Prevention  
**Contact-** Corey Gould, Private Practice  
**Phone Number-** 802-223-4111

**Organization-** Vermont Chapter of the Association for Suicide Prevention  
**Phone Numbers-** 802-479-9450; 802-223-4111  
**Web Site-** www.afspvermont.org  
**Services Provided-** Offers two support groups per month (Burlington and Montpelier)  
 Library of suicide prevention resources.

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## SURVIVOR SUPPORT SERVICES

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**Organization-** Vermont Refugee Resettlement Program  
**Address-** Bethany United Church of Christ, 115 Main Street,  
 Montpelier, VT 05602  
**Phone Numbers-** 828-1037 (Central Vermont office)

**Organization-** Sudden Death Trauma Specialist  
**Contact-** Franne Whitney Nelson, Ed.T., SDS  
**Address-** Box 571, Montpelier, VT 05601  
**Phone Number-** 223-7872  
**Email-** legacyhill@pshift.com  
**Services Provided-** Specializing in sudden death crisis intervention; death notification;  
 on-scene and in-home bereavement support; death notification  
 training for law enforcement; death, dying and grief training for  
 healthcare and death care professionals.

**Organization-** Parents of Murdered Children  
**Address-** 144 Library Avenue, Rutland, VT 05701  
**Phone Number-** 863-2437  
**Services Provided-** Support for family and friends of those who have died by violence;  
 support group meets monthly in Rutland, 2nd Tuesday.

**Organization-** The Survivor Project  
**Address-** 61 Macrae Road, Colchester, VT 05446  
**Phone Number-** 862-9037  
**Services Provided-** Provides support and healing for survivors of sexual abuse; creates  
 public awareness about sexual abuse through visual art; includes an  
 artwork exhibition, slide presentations and art workshops.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Deaf Victims Advocacy Services  
*See Deaf & Hard of Hearing*

**Organization-** Human Rights Commission  
**Address-** 135 State Street, Drawer 33, Montpelier, VT 05633  
**Phone Number-** 828-2480  
**Fax Number-** 828-2481  
**Services Provided-** Investigates civil rights discrimination claims in areas of housing, state  
 government and public accommodations; helps parties resolve disputes;  
 takes legal action in the courts when necessary; conducts workshops on  
 civil rights issues; provides information and referral services.

**Organization-** Safe at Home  
*See Domestic & Sexual Violence*

**Organization-** Vermont Center for Crime Victim Services  
**Address-** 58 South Main Street, Suite 1, Waterbury, VT 05676

**Phone Numbers-** 241-1250; 241-1258 (TTY)  
1-800-750-1213 (VT only); 1-800-845-4874 (TTY)

**Fax Number-** 241-1253

**Web Site-** www.ccvs.state.vt.us

**Services Provided-** Supports victims of crime; pursues victim advocacy; *Victim Compensation Program* provides limited financial assistance to victims of violent crime who have experienced financial loss as a direct result of the crime and have no other means of reimbursement, such as insurance; *Victim Assistance Program* provides assistance, advocacy and information to crime victims; Victim Advocates guide victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims.  
*See State's Attorney Victim Advocacy section for further services*

**Organization-** Vermont Protection and Advocacy  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-2603 (TTY); 800-834-7890

**Fax Number-** 229-1359

**Services Provided-** Private statewide agency dedicated to advancing the rights of people with mental health and disabilities issues; investigates complaints of abuse and neglect, including physical and sexual assault, restraint and seclusion, forced treatment, and harassment.

**Organization-** Vermont Victim/Survivor of Crime Council  
*See Page 128*

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## WOMEN'S HEALTH & PREGNANCY

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**Organization-** Lund Family Center  
*See Domestic & Sexual Violence*

**Organization-** Planned Parenthood  
**Address-** 23 Mansfield Avenue, Burlington, VT 05401

**Phone Number-** 1-800-PLAN

**Fax Number-** 863-4951

**Website-** www.ppnne.org

**Services Provided-** Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable diseases.

**Organization-** Vermont Department of Health  
**Address-** 108 Cherry Street, Burlington, VT 05482  
**Phone Number-** 800-464-4343  
**Website-** www.HealthyVermonters.info  
**Services Provided-** Provides a wide range of programs to promote healthy lifestyles and healthy families including Healthy Babies, Kids and Families, Dr. Dynasaur, Ladies First, Healthy Homes, Breast and Cervical Screening Program ; immunization; lead screening; Medicaid outreach; alcohol, tobacco education; AIDS and communicable diseases education; programs for children with special needs.

**Organization-** Vermont Victim Advocacy Project  
**Address-** Post Office Box 313, Woodbury, VT, 05681-0313  
**Phone Number-** 802-225-8357, David Frey, Esq.  
**Email-** help@vtvictimlaw.org  
**Website-** www.vtvictimlaw.org  
**Services Provided-** The Vermont Victim Advocacy Project provides victims with legal guidance and representation during the criminal case and education about Vermont's criminal justice system. Services are currently limited to victims in Orange and Washington Counties.

**Organization-** Visiting Nurse Association  
**Phone Number-** 802-658-1900  
**Services Provided-** Provides prenatal and postpartum evaluation and support for expecting and new mothers; home visits; parenting education; family room; parent groups; play groups.

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## WOMEN'S SERVICES

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**Organization-** Vermont Commission on Women  
**Address-** 126 State Street, Montpelier, VT 05633  
**Phone Number-** 800-881-1561  
**Fax Number-** 476-1381  
**Website-** www.women.state.vt.us  
**Services Provided-** Provides women and their families with information and resources on issues relating to women and their families; works to find long-term solutions to these issues by increasing education, economic, social and health-related opportunities; offers an online resource directory.

# Education

# **ALCOHOL & DRUG ABUSE PROGRAMS VERMONT DEPARTMENT OF HEALTH**

Substance Abuse Prevention Consultants  
Community & School Based Substance Abuse Prevention

## **BARRE**

Josephine Romano  
Alcohol & Drug Abuse Programs  
McFarland Office Building  
5 Perry Street, Suite 250  
Barre, VT 05641-4272  
(802) 479-4250; (802) 479-4230 Fax  
e-mail: jromano@vdh.state.vt.us

## **BENNINGTON**

Judith Fellows  
Alcohol & Drug Abuse Programs  
200 Veterans Memorial Drive  
Bennington, VT 05201  
(802) 442-3929; (802) 447-6910 Fax  
e-mail: jfellow@vdh.state.vt.us

## **BRATTLEBORO**

Robin Rieske  
Alcohol & Drug Abuse Programs  
P.O. Box 8119  
No. Brattleboro, VT 05304  
(802) 257-2885; (802) 257-2850 Fax  
e-mail: rrieske@vdh.state.vt.us

## **BURLINGTON**

Paula Gile  
Alcohol & Drug Abuse Programs  
1193 North Avenue  
Burlington, VT 05401  
(802) 863-7561; (802) 863-7571 Fax  
e-mail: pgile@vdh.state.vt.us

## **MIDDLEBURY**

Adrienne Cohen  
Alcohol & Drug Abuse Programs  
700 Exchange Street  
Middlebury, VT 05753  
(802) 388-4678; (802) 388-5752 Fax  
e-mail: acohen@vdh.state.vt.us

## **MORRISVILLE**

Michelle Seamans  
Alcohol & Drug Abuse Programs  
63 Professional Drive  
Morrisville, VT 05661  
(802) 888-2581; (802) 888-2576 Fax  
e-mail: mseaman@vdh.state.vt.us

## **RUTLAND**

Sarah Oudekerk  
Alcohol & Drug Abuse Programs  
210 Asa Bloomer St. Office Bldg.  
Rutland, VT 05701  
(802) 786-5876; (802) 786-5180 Fax  
e-mail: soudeke@vdh.state.vt.us

## **ST. ALBANS**

Angela Baker  
Alcohol & Drug Abuse Programs  
20 Houghton Street, Room 273  
St. Albans, VT 05478  
(802) 524-7918; (802) 527-5405 Fax  
e-mail: abaker@vdh.state.vt.us

## **ST. JOHNSBURY**

Richard Taylor  
Alcohol & Drug Abuse Programs  
67 Eastern Avenue, Suite 2  
St. Johnsbury, VT 05819  
(802) 748-5550; (802) 751-3229 Fax  
e-mail: rtaylor@vdh.state.vt.us

## **WHITE RIVER JUNCTION**

Lee Larson  
Alcohol & Drug Abuse Programs  
226 Holiday Drive, Suite 37  
White River Jct., VT 05001-2024  
(802) 295-8835; (802) 295-8832 Fax  
e-mail: llarson@vdh.state.vt.us

# ATTORNEY GENERAL'S OFFICE

## *A Legal Resource for Crime Victims and Survivors*

109 State Street  
Montpelier, VT 05609-1001  
(802) 828-5512 Office  
(802) 828-2154 Fax  
(802) 828-3665 TTY  
[www.atg.state.vt.us](http://www.atg.state.vt.us)

### **The Criminal Division**

The Criminal Division focuses resources on the following areas: homicide, drug trafficking, violent crimes & fraudulent crimes against vulnerable populations, public corruption, crimes involving computers and major environmental crimes. The division also reviews all instances in which a police officer uses deadly force.

### **Victim Services**

The *Victim Advocate* provides assistance and information to crime victims, including information on the status of the court case, notification of hearings, preparation of victims for depositions and trial, establishing restitution amounts, assistance in filling impact statements, and applications for compensation.

### **The Medicaid Fraud & Residential Abuse Unit**

This unit focuses its resources on patient abuse, which primarily includes the abuse, neglect and exploitation of the elderly and disabled adults and Medicaid provider fraud. The Unit has jurisdiction when the crime occurs in any Medicaid funded facility, including nursing homes or hospitals, or in any Medicaid-funded program or setting, such as in home health care or community care home settings.

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## COMMUNITY ACTION AGENCIES

### **Bennington-Rutland Opportunity Council, Inc. (BROC)**

60 Center Street  
Rutland, VT 05701  
(802) 775-0878; (800) 717-2762  
[www.broc.org](http://www.broc.org)

### **Central Vermont Community Action Council, Inc. (CVCAC)**

195 US Rte 302- Berlin  
Barre, VT 05641  
(802) 479-1053; (800) 639-1053  
[www.cvcac.org](http://www.cvcac.org)

### **Champlain Valley Office of Economic Opportunity, Inc. (CVOEO)**

191 North Street/PO Box 1603  
Burlington, VT 05402  
(802) 862-2771; (800) 287-7971  
[www.cvoeo.org](http://www.cvoeo.org)

### **North East Kingdom Community Action, Inc. (NEKCA)**

70 Main Street/PO Box 346  
Newport, VT 05855  
(802) 334-7316; (800) 639-4065  
[www.nekca.org](http://www.nekca.org)

### **Southeastern Vermont Community Action, Inc. (SEVCA)**

91 Buck Drive  
Westminster, VT 05158-9618  
(802) 722-4575; (800) 464-9951  
[www.sevca.org](http://www.sevca.org)

### **For more information please contact:**

**VT Agency of Human Services**  
Office of Economic Opportunity  
103 South Main Street  
Waterbury, VT 05671  
(802) 241-2454

# COMMUNITY RESTORATIVE JUSTICE CENTERS

Town and/or city governments in nine communities work in conjunction with groups of interested citizens, service providers and the Agency of Human Services to establish citizen-governed Community Justice Centers. These centers offer volunteer, citizen-delivered restorative processes as a first step for dealing with conflict and lower levels of crime before resorting to the traditional court process. Citizens, victims, neighborhoods, schools, police and the municipal government are able to refer issues to their local center for resolution through citizen reparative panels, conferencing, peacemaking circles, and mediation. The justice centers are working to ensure that victims and the larger community are safe as people return to the community after incarceration. They also convene public dialogues or forums on critical issues. Services vary with each Community Justice Center.

## BARRE

Greater Barre Community  
Justice Center  
20 Auditorium Hill, Barre, VT 05641  
(802) 476-0276  
lbaker@gbjc.org  
www.gbjc.org

## BRATTLEBORO

Brattleboro Community  
Justice Center  
230 Main Street, Suite 302  
Brattleboro, VT 05301  
(802) 251-8142  
director@brattleborocjc.org

## BURLINGTON

Burlington Community  
Justice Center  
125 College Street, 2nd Floor  
Burlington, VT 05401  
(802) 865-7185  
kvastine@ci.burlington.vt.us  
www.cedoburlington.org/neighborhoods/cjc/home.htm

## HARTFORD

Hartford Community  
Restorative Justice Center  
Town of Hartford Municipal Offices  
171 Bridge Street, Room 208  
White River Junction, VT 05001  
(802) 295-9353, ext 223  
mspringer@hartford-vt.org

## MONTPELIER

Montpelier Community  
Justice Center  
39 Main Street, City Hall, Suite 6  
Montpelier, VT 05602  
(802) 223-9606  
ybyrd@montpelier-vt.org

## NEWPORT

Newport Community Justice Center  
City of Newport  
222 Main Street  
Newport, VT 05855  
(802) 334-3891  
zwhelan@kingdomjustice.org  
www.kingdomjustice.org

## RUTLAND

Rutland United Neighborhoods  
Community Justice Center  
128 Merchants Row, Suite 401  
Rutland, VT 05701  
(802) 770-5364  
runcjc@adelphia.net  
www.rutlandcity.com/index  
select City Departments,  
Police Department,  
Rutland United Neighborhoods

## SPRINGFIELD

Springfield Restorative Justice Center  
7 Morgan Street  
Springfield, VT 05156  
(802) 885-8707  
Springfieldrjc@vermontel.net

## ST. ALBANS

St. Albans Community Justice Center  
17 Lake Street, Suite 2  
St. Albans, VT 05478  
(802) 524-1520  
cathy@stalbanscjc.org  
www.stalbanscjc.org

## ST. JOHNSBURY

St. Johnsbury Community  
Justice Center  
1249 Main Street, Suite 103  
St. Johnsbury, VT 05819  
(802) 748-2977  
livers@stjtc.org  
www.stjtc.org

## WINOOSKI

Winooski Community Justice Center  
27 West Allen Street  
Winooski, VT 05404  
(802) 655-0221  
jgilbert@dps.state.vt.us

# COMMUNITY RESTORATIVE JUSTICE PROGRAMS

In communities where the population and referral possibilities are less in number, Community Restorative Justice Programs offer similar restorative resources to a Justice Center, but on a smaller scale.

## BELLOWS FALLS

Bellows Falls Community  
Restorative Justice Program  
170 Rockingham Street  
Bellows Falls, VT 05101  
(802) 463-1234, ext 107  
mtirrell@dps.state.vt.us  
www.bfcrjp.com

## ESSEX

Essex Community Justice Center  
P.O. Box 8526  
Essex, VT 05451  
(802) 233-6376  
deb@essexcjc.org

## HARDWICK

Hardwick-Greensboro Restorative Justice Program  
P.O. Box 523, Memorial Building  
Hardwick, VT 05843  
(802) 644-1960  
carol@libertystreet.biz

## HINESBURG

Hinesburg Community Partners Program  
113 Fox Meadows  
Hinesburg, VT 05461  
(802) 482-2716  
kmpatten@gmavt.net

## RANDOLPH

Randolph Restorative Justice Program  
P.O. Drawer B  
7 Summer Street  
Randolph, VT 05060  
(802) 728-5433  
peter@municipaloffice.randolph.vt.us

## SHELBURNE

Shelburne Restorative Justice Program (INACTIVE)  
P.O. Box 95  
Shelburne, VT 05482  
(802) 985-9789  
marytfreeman@yahoo.com

# COURT DIVERSION PROGRAMS

Court Diversion programs afford a regionally-based restorative method for dealing with first time offenders. Citizen volunteers sit on panels that meet with offenders to make a contract for redress of the harms done. For information see county phone listings or contact appropriate State's Attorney office. Some Diversion organizations include a variety of services beyond Diversion.

## For Further information on Restorative Justice in Vermont:

### Statewide Overview:

Dave Peebles, Director, Community Development  
Department of Corrections 241-2261  
Dpeebles@doc.state.vt.us

### Western Side of State:

Hans Johnson, Regional Director  
Restorative & Community Justice  
Department of Corrections 786-5034  
Hansj@doc.state.vt.us

### Eastern Side of State:

Carl L. Roof Jr., Regional Director  
Restorative and Community Justice  
Department of Corrections 296-5521  
Carlr@doc.state.vt.us

### Victim Centered:

Amy Holloway, Director  
Victim Services, Department of Corrections 241-2302  
amyh@doc.state.vt.us

Sharon Davis, Special Projects Coordinator  
Center for Crime Victim Services  
sharon.davis@ccvs.state.vt.us 241-4335

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## COURT DIVERSION

Court Diversion is a statewide option for both juvenile and adult offenders. They also administer the Teen Alcohol Safety Program (TASP).

Court Diversion follows a restorative justice model. Diversion clients have been charged with a criminal offense but are not yet adjudicated. Participation in the program is voluntary. Upon successful completion of the program, the state's attorney dismisses the case. If an offender does not complete the terms of the contract, the case is returned to court for prosecution.

### Vermont Association of Court Diversion Programs

c/o Willa Farrell, Court Diversion Director  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001  
802- 828-1360

### Local Programs

Addison County Court Diversion & Restorative  
Justice Projects  
802-388-3888

### Bennington County

Center for Restorative Justice  
802-447-1595

### Caledonia County Court Diversion

[http://www.ourkingdom.com/our\\_region/youth/nekys/index.php?id=3](http://www.ourkingdom.com/our_region/youth/nekys/index.php?id=3)

### Chittenden County Court Diversion

[www.chit-courtdiversion.org](http://www.chit-courtdiversion.org)

### Essex County Court Diversion

[http://www.ourkingdom.com/our\\_region/youth/nekys/index.php?id=3](http://www.ourkingdom.com/our_region/youth/nekys/index.php?id=3)

### Franklin County Court Diversion & Community Justice Programs

5 Lemnah Dr.  
St. Albans, VT 05478

### Grand Isle County Court Diversion

802-372-4955

### Lamoille County Court Diversion & Restorative Justice Programs

802-888-5871

### Orange County Court Diversion

802-685-3172

### Orleans County Court Diversion

802-334-7316

### Rutland County Court Diversion & Restorative Justice Center

802- 775-2479

### Washington County Court Diversion

802- 828-0600

### Windham County Court Diversion

802- 257-0361

### Valley Court Diversion Programs

(White River Junction)  
802-295-5078

# COURTS

**(800) 540-9990: Statewide 24-hour toll-free number to reach Family Court in your county to obtain a Relief from Abuse Order**

**Website:** <http://www.vermontjudiciary.org>

District Court is responsible for hearing nearly all criminal cases, some civil cases, civil suspension, fish and wildlife violations, appeals of traffic tickets and municipal ordinance violation decisions.

Family Court is responsible for the divorce actions, other domestic actions (primarily parentage) and post judgment actions filed each year. Most of the post-judgment actions involve attempts by parents to modify or enforce child support, visitation or custody orders.

The Family Court is also responsible for motions to establish, modify or enforce child support; juvenile delinquency cases; cases involving the abuse and neglect of children; cases in which the state seeks to terminate parental rights; and petitions for relief from domestic abuse and other family matters, including how the state should care for persons with mental illness and developmental disabilities.

## **ADDISON**

*District Court*  
7 Mahady Court  
Middlebury, VT 05753  
388 4605

*Family Court*  
7 Mahady Court  
Middlebury, VT 05753  
388 4605

## **BENNINGTON**

*District Court*  
200 Veterans Memorial Drive, Suite 13  
Bennington, VT 05201  
447 2727

*Family Court*  
200 Veterans Memorial Drive, Suite 4  
Bennington, VT 05201  
447 2729

## **CALEDONIA**

*District Court*  
1126 Main Street, Suite 1  
St. Johnsbury, VT 05819  
748 6600

*Family Court*  
1126 Main Street, Suite 1  
St. Johnsbury, VT 05819  
748 6600

## **CHITTENDEN**

*District Court*  
32 Cherry St., Suite 300  
Burlington, VT 05401  
651 1800

*Family Court*  
32 Cherry St., Suite 200  
Burlington, VT 05401  
651 1800  
651 1809: Relief from Abuse Orders

## **ESSEX**

*District Court*  
P.O. Box 75  
Guildhall, VT 05905  
676 3910

*Family Court*  
P.O. Box 75  
Guildhall, VT 05905  
676 3910

## **FRANKLIN**

*District Court*  
36 Lake St.  
St. Albans, VT 05478  
524 7997

*Family Court*  
36 Lake St.  
St. Albans, VT 05478  
524 7997

## **GRAND ISLE**

*District Court*  
Grand Isle Court House  
North Hero, VT 05474  
372 8350

*Family Court*  
P.O. Box 7  
North Hero, VT 05474  
372 8350

## **LAMOILLE**

*District Court*  
P.O. Box 489  
Hyde Park, VT 05655  
888 3887

*Family Court*  
P.O. Box 489  
Hyde Park, VT 05655  
888 3887

## **ORANGE**

*District Court*  
5 Court St.  
Chelsea, VT 05038  
685 4610

*Family Court*  
5 Court St.  
Chelsea, VT 05038  
685 3351

## **ORLEANS**

*District Court*  
217 Main St.  
Newport, VT 05855  
334 3325

*Family Court*  
247 Main St.  
Newport, VT 05855  
334 3305

## **RUTLAND**

*District Court*  
9 Merchants Row  
Rutland, VT 05701  
786 5880

*Family Court*  
83 Center Street  
Rutland 05701  
786 5856

## **WASHINGTON**

*District Court*  
255 N. Main St., Suite 1  
Barre, VT 05641  
479 4252

*Family Court*  
255 N. Main St., Suite 3  
Barre, VT 05641  
479 4205

## **WINDHAM**

*District Court*  
30 Putney Road  
Brattleboro, VT 05301  
257 2800

*Family Court*  
30 Putney Road, Suite 1  
Brattleboro, VT 05301  
257 2830

## **WINDSOR**

*District Court*  
82 Railroad Row  
White River Junction, VT 05001  
295 8865

*Family Court*  
82 Railroad Row  
White River Junction, VT 05001  
295 8865

# DOMESTIC VIOLENCE UNIT

State of Vermont, Department of Children and Families (DCF)

[www.dcf.state.vt.us/fsd/dv.html](http://www.dcf.state.vt.us/fsd/dv.html)

Four Domestic Violence Specialists of the Domestic Violence Unit of VT Department of Children and Families (DCF) offer advocacy services and consultation to families and service providers when concerns about domestic violence and child maltreatment coexist. They assist in identifying domestic violence within child abuse cases, assess the safety of child and adult victims, and intervene to increase the safety and support of those victims. They accept referrals from local community programs, other advocates, counselors, and service users. Cases do not have to involve DCF to be referred to the DV Unit.

Each Domestic Violence Specialist is based in one office and covers three other offices in their region. They are available by phone or email during business hours.

## **Ellie Breitmaier, Coordinator**

Central Office, Waterbury

241-1206

[ebreitmaier@srs.state.vt.us](mailto:ebreitmaier@srs.state.vt.us)

## **Chris Dunn, Specialist**

Caledonia, Essex, Orange, Windham, Windsor

748-6676

[cdunn@srs.state.vt.us](mailto:cdunn@srs.state.vt.us)

## **Sarah Nash, Specialist**

Addison, Bennington, Chittenden

388-5395

[snash@srs.state.vt.us](mailto:snash@srs.state.vt.us)

## **Holly Nicolle, Specialist**

Franklin, No. Essex, Grand Isle, Lamoille,

Orleans, Washington

888-1369

[hnicolle@srs.state.vt.us](mailto:hnicolle@srs.state.vt.us)

## **Tammy Dunham, Specialist**

Rutland

786-0001

[tdunham@srs.state.vt.us](mailto:tdunham@srs.state.vt.us)

## **FREE HEALTH CLINICS**

### **The Free Clinic**

790 College Parkway in Colchester, VT  
Fanny Allen Campus Medical Office Building  
3rd floor, Suite 305

Open on Monday and Thursday evenings  
from 6:00. to 9:00 p.m.

Women's health clinic is open the  
first and third Tuesday of each month,  
6:00 to 9:00 p.m.

Appointments are required.  
Please call (802) 847-6984

## **Good Neighbor Health Clinic**

747 Harford Ave. in White River Junction  
Monday, Wednesday, and Friday evenings, with  
first appointments at 5:30 p.m.

Call (802) 295-1868 to make an appointment

Email: [ceil@hitchcock.org](mailto:ceil@hitchcock.org)

## **Gifford Medical Center**

5 Maple Street

Randolph, VT 05060

Phone: (802) 728-2323

Fax: (802) 728-2335

Email: [healthconnect@giffordmed.org](mailto:healthconnect@giffordmed.org)

## **The Open Door Clinic**

Tuesday evenings, 6:00 to 9:00 p.m. at

99 Court Street, Middlebury

( Cedar Ledge Family Practice Office)

Thursday evenings, 6:00 to 9:00 p.m. at

6 South Street, Bristol

(office of David Henderson, MD)

Call (802) 388-0137 for an appointment.

Email: [opendoor@sover.net](mailto:opendoor@sover.net)

## **Park Street HEALTHSHARE**

88 Park Street in Rutland, VT

(the VAC Building)

Park Street HEALTHSHARE  
does not offer emergency services,  
but has one clinic session a week, usually  
Tuesday nights. Clinic visits are by  
appointment; donations are accepted.

For an appointment, call (802) 775-1360.

## **People's Health and Wellness Clinic**

553 N. Main St. in Barre, VT

Clinic Open Monday and Thursday evenings

5:30 to 8:30 p.m.

The Office is open Monday through Thursday

from 9:00 a.m. to 3:00 p.m.

Call (802) 479-1229 for an appointment.

Email: [phwc@sover.net](mailto:phwc@sover.net)

# VERMONT HOSPITALS

## **Brattleboro Memorial Hospital**

17 Belmont Avenue  
Brattleboro, VT 05301  
(802) 257-0341  
<http://www.bmhvt.org>

## **Brattleboro Retreat**

Anna Marsh Lane  
Brattleboro, VT 05301  
(802) 257-7785  
<http://www.bratreteat.org>

## **Central Vermont Medical Center\***

PO Box 547  
Barre, VT 05641  
(802) 371-4100

## **Copley Hospital \***

528 Washington Highway  
Morrisville, VT 05661  
(802) 888-4231  
<http://www.copleyhealthsystems.org>

## **Fletcher Allen Health Care\***

111 Colchester Avenue  
Burlington, VT 05401  
(802) 847-0000  
<http://www.fahc.org>

## **Gifford Medical Center\***

44 South Main Street, P. O. Box 2000  
Randolph, VT 05060  
(802) 728-4441  
<http://www.giffordmed.org>

## **Grace Cottage Hospital\***

Route 35, P. O. Box 216  
Townshend, VT 05353-0216  
(802) 365-7357  
<http://www.gracecottage.org>

## **Mt. Ascutney Hospital and Health Center**

289 County Road  
Windsor VT 05089  
(802) 674-6711  
<http://www.mtascutneyhospital.org>

## **North Country Hospital\***

189 Prouty Drive  
Newport, VT 05855  
(802) 334-7331  
<http://www.nchsi.org>

## **Northeastern VT Regional Hospital\***

Hospital Drive, P. O. Box 905  
St. Johnsbury, VT 05819  
(802) 748-8141  
<http://www.nvrh.org/>

## **Northwestern Medical Center\***

133 Fairfield Street, P. O. Box 1370  
St. Albans, VT 05478  
(802) 524-5911 (800) 524-5911  
<http://www.northwesternmedicalcenter.org>

## **Porter Medical Center\***

115 Porter Drive  
Middlebury, VT 05753  
(802) 388-4701 (not sure about this number  
need to check)  
<http://www.portermedical.org/>

## **Rutland Regional Medical Center\***

160 Allen Street  
Rutland, VT 05701  
(802) 775-7111  
<http://www.rrmc.org>

## **Southwestern VT Medical Center\***

100 Hospital Drive East  
Bennington, VT 05201  
(802) 442-6361  
<http://www.putnamhealth.org>

## **Springfield Hospital\***

25 Ridgewood Rd., PO Box 2003  
Springfield VT 05156  
(802) 885-2151  
<http://www.springfieldhospital.org>

## **Page Three/VT Hospitals**

### **VA Medical and Regional Office Center**

215 North Main Street  
White River Jct., VT 05001  
(802) 295-9363, (866) 687-8387 Toll free  
<http://www.visn1.med.va.gov/wrj>

### **\*Sexual Assault Nurse Examiner Program (SANE) – Advocacy for Victims of Sexual Assault**

The Sexual Assault Nurse Examiner program provides specially trained nurse examiners to care for and assist the victims of sexual assault through the examination process. A focus of SANE is to increase community awareness and education regarding sexual assault issues.

# VERMONT HOUSING AUTHORITIES

To assist Vermonters in need of  
safe, clean, affordable housing.

## **Vermont State Housing Authority**

1 Prospect Street  
Montpelier, VT 05602-3556  
Phone: (802) 828-3295  
Fax: (802) 828-3248  
Web site: [www.vsha.org](http://www.vsha.org)

## **Barre Housing Authority**

4 Humbert Street  
Barre, VT 05641-4529  
Phone: (802) 476-3185  
Fax: (802) 476-3113  
Email: [barreha@sover.net](mailto:barreha@sover.net)

## **Bennington Housing Authority**

22 Willowbrook Dr.  
Bennington, VT 05201  
Phone: (802) 442-8000  
Fax: (802) 442-7301

## **Brattleboro Housing Authority**

224 Melrose St.  
Brattleboro, VT 05301  
Phone: (802) 254-6071  
Fax: (802) 254-5590  
Email: [bha@sover.net](mailto:bha@sover.net)

## **Burlington Housing Authority**

65 Main St.  
Burlington, VT 05401  
Phone: (802) 864-0538 x 210  
Fax: (802) 658-1286  
Web site: [www.burlingtonhousing.org](http://www.burlingtonhousing.org)

## **Hartford Housing Authority**

Municipal Building  
171 Bridge Street  
White River Junction, VT 05001  
Phone: (802) 295-5047

## **Montpelier Housing Authority**

155 Main Street  
Montpelier, VT 05602  
Phone: (802) 229-9232

## **Rutland Housing Authority**

5 Tremont Street  
Rutland, VT 05701  
Phone: (802) 775-2926 x 13  
Fax: (802) 747-6180  
Email: [rhavt@sover.net](mailto:rhavt@sover.net)

## **St. Albans City Housing Authority**

2 Federal Street, Suite 101  
St. Albans, VT 05478  
Phone: (802) 527-1490  
Fax: (802) 527-2961  
Web site: [www.lchdc.org](http://www.lchdc.org)

## **Springfield Housing Authority**

80 Main Street  
Springfield, VT 05156  
Phone: (802) 885-4905  
Fax: (802) 885-5857

## **Winooski Housing Authority**

83 Barlow Street  
Winooski, VT 05404  
Phone: (802) 655-2360  
Fax: (802) 655-5540

# INTERPRETATION SERVICES

**Please note:** There is a fee for securing interpreters and for interpretation and translation services. Interpreters charge by the hour and for travel/mileage for on-site interpretation. Translation of documents can be done electronically.

## **Vermont Interpreter Referral Service**

(for persons who are deaf and hard of hearing)

1-888-317-2006

There is a fee for securing ASL (American Sign Language) interpreters.

Interpreters charge by the hour and for travel/mileage.

Some have expertise in legal interpretation.

## **Vermont Interpreting and Translation Services**

802-654-1706

Foreign language interpretation and translation

## **Association of Africans Living in Vermont, Inc. (AALV)**

802-985-3106

Interpreting and translation services for

African languages, plus French, Bosnian and others.

## **Association of Africans Living in Vermont and AALVInterpret**

139 Elmwood Avenue

Burlington, VT 05401

Phone: (802) 985-3106

AALVInterpret email: [aalvinterpret@yahoo.com](mailto:aalvinterpret@yahoo.com)

[www.africansinvermont.org](http://www.africansinvermont.org)

Provides language-appropriate referrals and case management, among other services, for those who have a link to the African Continent. The case team can support those who have been victims of crime or need support with the legal system. The Association of Africans Living in Vermont also runs an interpreting service, AALVInterpret, which provides interpretation in African Languages, French, and others.

# POLICE AGENCIES

Dial 911 in an Emergency

## **Addison County Sheriff's Office**

35 Court Street  
Middlebury, VT 05753  
388-2981  
388-2249 (fax)

## **Orange County Sheriff's Office**

11 VT RT 113  
Chelsea, VT 05038  
685-4875  
685-3204 (fax)

## **Bennington County Sheriff's Office**

P.O. Box 4207  
Bennington, VT 05201  
442-4900  
442-7282 (fax)

## **Orleans County Sheriff's Office**

255 Main Street  
Newport, VT 05855  
334-3333  
334-3307 (fax)

## **Caledonia County Sheriff's Office**

1126 Main St Suite 2  
St. Johnsbury VT 05819  
748-6666  
748-1684 (fax)

## **Rutland County Sheriff's Office**

P.O. Box 303  
Rutland, VT 05702-0303  
775-8002  
775-1794 (fax)

## **Chittenden County Sheriff's Office**

P.O. Box 1426  
Burlington, VT 05402-1426  
863-4341  
863-7445 (fax)

## **Washington County Sheriff's Office**

P.O. Box 678  
Montpelier, VT 05601-0678  
223-3001  
828-3611 (fax)

## **Essex County Sheriff's Office**

91 Courthouse Drive  
Guildhall, VT 05905  
676-3500  
676-3400 (fax)

## **Windham County Sheriff's Office**

P.O. Box 266  
Newfane, VT 05345-0266  
365-4949  
365-4945 (fax)

## **Franklin County Sheriff's Office**

P.O. Box 367  
St. Albans, VT 05478-0367  
524-2121  
524-7947 (fax)

## **Windsor County Sheriff's Office**

62 Pleasant Street  
Woodstock, VT 05091  
457-5211  
457-5215 (fax)

## **Grand Isle County Sheriff's Office**

P.O. Box 168  
North Hero, VT 05474  
372-4482  
372-5771 (fax)

## **Barre City Police Department**

12 North Main Street  
Barre, VT 05641  
476-6613  
476-0249 (fax)

## **Lamoille County Sheriff's Office**

P.O. Box 96  
Hyde Park, VT 05655-0096  
888-3502  
888-2562 (fax)

## **Barre Town Police Department**

149 Websterville Road  
Municipal Building  
Websterville, VT 05678  
479-0509  
476-7211 (fax)

**Bellows Falls Police Department**

170 Rockingham St.  
Bellows Falls, VT 05101-0063  
463-1234  
463-4574 (fax)

**Bennington Police Department**

P.O. Box 1563  
Bennington, VT 05201-1563  
442-1030  
442-1067 (fax)

**Berlin Police Department**

108 Shed Road  
Berlin, VT 05602  
223-4401  
223-4402 (fax)

**Brandon Police Department**

1 West Seminary Street  
Brandon, VT 05733  
247-5723  
247-0221 (fax)

**Brattleboro Police Department**

230 Main Street  
Brattleboro, VT 05301  
257-7950  
257-2303 (fax)

**Bristol Police Department**

P.O. Box 249  
Bristol, VT 05443-0249  
453-2533  
453-5188 (fax)

**Burlington Police Department**

1 North Avenue  
Burlington, VT 05401  
658-2704  
865-7239 (fax)

**Castleton Police Department**

Main Street  
Castleton, VT 05735  
468-5012  
468-5482 (fax)

**Chester Police Department**

P.O. Box 370  
Chester, VT 05143-0370  
875-2035  
875-2237 (fax)

**Colchester Police Department**

P.O. Box 37  
Colchester, VT 05446-0037  
655-3053  
655-6070 (fax)

**Dover Police Department**

P.O. Box 124  
West Dover, VT 05356-0124  
464-2020  
464-8915 (fax)

**Essex Police Department**

81 Main Street  
Essex Junction, VT 05452  
878-8331  
878-1340 (fax)

**Fair Haven Police Department**

Municipal Building  
Fair Haven, VT 05743  
265-4531  
265-8293 (fax)

**Hardwick-Greensboro Police Dept.**

P.O. Box 447  
Hardwick, VT 05843  
472-5475  
472-6865 (fax)

**Hartford Police Department**

812 V. A. Cutoff Road  
White River Junction, VT 05001-3331  
295-9425  
295-5146 (fax)

**Hinesburg Police Department**

P.O. Box 1  
Hinesburg, VT 05461  
482-3397  
482-3448 (fax)

**Ludlow Police Department**

P.O. Box B  
Ludlow, VT 05149  
228-4411  
228-5505 (fax)

**Lyndonville Police Department**

P.O. Box 167  
Lyndonville, VT 05851  
626-1271

**Manchester Police Department**

6039 Main Street  
Manchester, VT 05255-0909  
362-2121  
362-0202 (fax)

**Middlebury Police Department**

One Lucius Shaw Lane  
Middlebury, VT 05753  
388-3191  
388-4363 (fax)

**Milton Police Department**

37 Bombardier Road  
Milton, VT 05468  
893-6171  
893-6032 (fax)

**Montpelier Police Department**

1 Pitkin Court  
Montpelier, VT 05602  
223-3445  
223-9518 (fax)

**Morristown Police Department**

P.O. Box 665  
121 Lower Main Street  
Morrisville, VT 05661  
888-4211  
888-4044 (fax)

**Newport Police Department**

222 Main Street  
Newport, VT 05855  
334-6733  
334-2818 (fax)

**North Troy Village PD**

PO Box 514  
North Troy, VT 05859  
988-4700  
988-2511 (fax)

**Northfield Police Department**

51 South Main Street  
Northfield, VT 05663  
485-9181  
485-4188 (fax)

**Norwich Police Department**

P.O. Box 311  
Norwich VT 05055-0311  
649-1460  
649-1775 (fax)

**Randolph Police Department**

10 Salisbury Street  
Randolph, VT 05060  
728-3737  
728-2512 (fax)

**Richmond Police Department**

P.O. Box 285  
Richmond, VT 05477-0285  
434-2153  
434-5570 (fax)

**Rutland City Police Department**

108 Wales Street  
Rutland, VT 05701  
773-1820  
770-5357 (fax)  
747-9030 (fax)

**St. Albans Police Department**

30 Lower Welden Street  
St. Albans VT 05478  
524-2166  
527-7778 (fax)

**St. Johnsbury Police Department**

1187 Main Street, Suite 1  
St. Johnsbury, VT 05819  
748-2314  
748-1268 (fax)

**Shelburne Police Department**

P.O. Box 58  
Shelburne, VT 05482-0058  
985-8051  
985-5114 (fax)

**Springfield Police Department**

96 Main Street  
Springfield, VT 05156  
885-2113  
885-2235 (fax)

**South Burlington Police Department**

575 Dorset Street  
South Burlington, VT 05403  
846-4111  
846-4102 (fax)

**Stowe Police Department**

P.O. Box 907  
Stowe VT 05672-0907  
253-7126  
253-2584 (fax)

**Swanton Police Department**

120 First Street  
Swanton, VT 05488  
868-4100  
868-3930 (fax)

**Thetford Police Department**

P.O. Box 126  
Thetford Center, VT 05075  
785-2200  
785-2031 (fax)

**UVM Police Services**

284 East Avenue  
Burlington, VT 05405-0505  
656-3473  
656-8077 (fax)

**Vergennes Police Department**

P.O. Box 35  
Vergennes, VT 05491  
877-2201  
877-1155 (fax)

**Vernon Police Department**

P.O. Box 63  
Vernon, VT 05354-0063  
257-2638  
258-2328 (fax)

**Waterbury Police Department**

P.O. Box 9  
Waterbury, VT 05676  
244-7339  
244-1015 (fax)

**Weathersfield Police Department**

P.O. Box E  
Ascutney, VT 05030-0048  
674-2185

**Williston Police Department**

7878 Williston Road  
Williston, VT 05495  
878-6611  
872-1124 (fax)

**Wilmington Police Department**

P.O. Box 217  
Wilmington, VT 05363-0217  
464-8593  
464-8595 (fax)

**Windsor Police Department**

P.O. Box 47  
Windsor, VT 05089  
674-2183  
674-5189 (fax)

**Winhall Police Department**

P.O. Box 139  
Bondville, VT 05340-0139  
297-2121  
297-1195 (fax)

**Winooski Police Department**

27 West Allen Street  
Winooski, VT 05404  
655-0221  
655-6427 (fax)

**Woodstock Police Department**

P.O. Box 212  
Woodstock, VT 05091-0212  
457-3327  
457-4790 (fax)

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## VERMONT STATE POLICE

**Vermont State Police Headquarters**

103 South Main Street  
Waterbury, VT 05671-2101  
244-7345

**Vermont State Police Headquarters**

103 South Main Street  
Waterbury, VT 05671-2101  
244-8775

**Vermont State Police Headquarters**

103 South Main Street  
Waterbury, VT 05671-2101  
244-8781

**TROOP A**

(St. Albans, Williston/Lamoille,  
Middlesex)

**Vermont State Police- Williston**

565 St. George Road  
Williston, VT 05495  
878-7111  
878-2742 (fax)

**Vermont State Police- St. Albans**  
P.O. Box 809  
St. Albans VT 05478  
524-5993  
527-1150 (fax)

**Vermont State Police- Middlebury**  
P.O. Box 469  
East Middlebury VT 05740  
388-4919  
388-1420 (fax)

**Vermont State Police- Williston**  
565 St. George Road  
Williston VT 05495  
878-7111  
878-2742 (fax)

**Vermont State Police- Shaftsbury**  
Airport Road  
Shaftsbury VT 05262  
442-5421  
442-3263 (fax)

**Vermont State Police- Middlesex**  
1080 US RT 2  
Middlesex, VT 05602  
229-9191  
229-2648 (fax)

**Vermont State Police- Rutland**  
124 State Place  
Rutland VT 05701  
773-9101  
775-6968 (fax)

### **TROOP B**

**(Derby, Bradford, St. Johnsbury)**

**Vermont State Police- St. Johnsbury**  
US Route 5, St. Johnsbury VT 05819  
748-3111  
748-1585 (fax)

**Vermont State Police- Derby**  
US Route 5, Box 358  
Derby VT 05829  
334-8881  
334-4740 (fax)

**Vermont State Police- Bradford**  
VT Route 25, Box 900  
Bradford VT 05033  
222-4680  
222-4028 (fax)

**Vermont State Police- St. Johnsbury**  
US Route 5  
St. Johnsbury VT 05819  
748-3111  
748-1585 (fax)

### **TROOP C:**

**(Middlebury, Shaftsbury, Rutland)**

**Vermont State Police- Rutland**  
124 State Place  
Rutland VT 05701  
773-9101  
775-6968 (fax)

### **TROOP D**

**(Brattleboro, Rockingham, Bethel)**

**Vermont State Police- Rockingham**  
1987 Rockingham Road  
Chester VT 05143  
875-2112  
875-2176 (fax)

**Vermont State Police- Brattleboro**  
VT Route 9, Box 911  
Brattleboro VT 05301  
254-2382  
257-7951 (fax)

**Vermont State Police- Rockingham**  
1987 Rockingham Road  
Chester VT 05143  
875-2112  
875-2176 (fax)

**Vermont State Police- Bethel**  
VT Route 107, Box 186  
Bethel VT 05032  
234-9933  
234-6520 (fax)

# REPARATIVE PROBATION AND YOUTH RESTORATIVE PANELS IN THE COMMUNITY

Approximately 70 town or neighborhood volunteer citizen panels throughout Vermont meet regularly to offer a community-based alternative to standard probation for adults, as well as youth. Cases are referred from court and all affected parties are invited to participate. These neighborhood panels bring the offenders, the victims and the community together in a process to identify the harms done, decide how to repair those harms and make a plan of accountability for those responsible for making the repairs.

**Adult panels** are administered by town or city justice centers (see above) or supported by the Department of Corrections in towns where there is no justice center/program.

**Contact:** Justice Centers or local Corrections Office

**Youth panels** are contracted by the Department of Children and Family Services through local Diversion or Youth Services offices.

**Contact:** Diversion programs or local Youth Services offices

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## VERMONT RESTITUTION UNIT

State of Vermont Restitution Unit  
P. O. Box 10  
Waterbury, VT 05676

The State of Vermont Restitution Unit was created by the state legislature to address the financial hardship caused to crime victims waiting for an offender to pay restitution. For any restitution ordered on or after July 1, 2004, the Restitution Unit pays victims their restitution as soon as it has been ordered by the court. The payments are made from the Restitution Fund. The Restitution Unit will then collect the outstanding amount from the offender and reimburse the Fund.

There is a cap on the maximum restitution payment from the Restitution Fund. However, if a judge orders an offender to pay restitution in excess of the capped amount, the Restitution Unit will attempt to collect the full amount and reimburse victims the full amount.

If you have questions about court-ordered offender restitution, or about the Restitution Unit, please call (800) 584-3485 or (802)241-4688

# SAFE AT HOME ADDRESS CONFIDENTIALITY PROGRAM

Vermont Secretary of State's Office  
Safe at Home Program  
P.O. Box 1568

Montpelier, VT 05601-1568  
800-439-8683 (VT only)  
802-828-0586 V/TTY  
safeathome@sec.state.vt.us

<http://www.sec.state.vt.us/otherprg/safeathome/safeathome.html>

The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants include those who live in a location unknown to the abuser, have recently moved or who intend to relocate in the near future to a safe place unknown to the abuser.

The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forwarded, at no cost, by the Safe at Home program to the participant's confidential location.

The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records). The program also permits participants to vote in their districts as "blind ballot" absentee voters.

You may apply to the program by contacting a domestic violence/sexual assault program, or one of the victim advocates in the State's Attorneys' offices listed under the Vermont Victim Assistance Program. Please call Safe at Home or check our website for a listing of advocates in the program.

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## SEX OFFENDER REGISTRY

Sex Offender Registry Coordinator  
Department of Public Safety  
103 S. Main Street  
Waterbury, VT 05671  
(802) 244-8727  
[www.dps.state.vt.us](http://www.dps.state.vt.us)

The Vermont Department of Public Safety maintains the Sex Offender Registry. Generally, offenders who have been convicted of sexual offenses, as defined by law, on or after July 1, 1996 or released on or after that date, in Vermont or any other state, are required to register.

If you have been the victim of sexual violence and your offender has been convicted and sentenced for the crime, you have the right to be notified by the Vermont Sex Offender Registry in writing of the offender's current address. This notification is to be made promptly, both when the offender initially registers with the Vermont Sex Offender Registry and anytime the offender changes his/her address.

To be notified of the offender's location, you must complete a Victim Notification Form and return it to the Vermont Sex Offender Registry. To receive a notification form, contact the Sex Offender Registry Coordinator or visit the Department of Public Safety's website.

The Department of Public Safety plans to post information about certain classes of sex offenders on its website, including current photographs of offenders, the type of crime for which he/she was convicted, where he/she currently resides and the contact information for his/her supervising correctional officer. After registering with a user name and password, anyone 18 years of age or older will have access to this website. For more information, visit the Department of Public Safety website.

# INFORMATION FOR VICTIMS OF SEXUAL ASSAULT

*You do not need to report the sexual assault to the police  
to receive these free services.*

*Call 1-800-750-1213 or 1-800-845-4874 (TTY) for immediate help.*

Sexual assault is a serious crime. As a victim of this crime, you have rights, as well as access to people who can help you. An advocate from a rape crisis center is available to accompany you to the hospital or to a doctor, and to assist you with legal, police and social services.

Trained SANE (Sexual Assault Nurse Examiner) nurses are available at every hospital in Vermont. They provide medical care, perform a sexual assault exam, give you information, and gather medical evidence. ***The exam should be performed within 72 hours (3 days) of the sexual assault.*** Follow-up care is also available. *As of July 1, 2008 free counseling is available for sexual assault survivors.*

If you are worried about HIV exposure through sexual assault, you need to be evaluated immediately by a medical professional, such as a SANE nurse. ***The hospital emergency room is the best place to go.***

In some instances, drugs can prevent HIV infection after you have been exposed to the virus. However, ***for the drugs to be effective, you must take them within 48 hours (2 days) after the sexual assault.***

***Free*** counseling, testing, preventative treatment and support services for HIV infection prevention are available for sexual assault survivors.

**Payment for these services is made by the Vermont Center for Crime Victim Services.**

Vermont Center for Crime Victim Services  
Victims Compensation Program  
58 South Main Street, Suite 1  
Waterbury, VT 05676-1599  
(800) 750-1213 (Voice- VT only)  
(800) 845-4874 (TTY- VT only)

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## STATE AGENCIES

### **VT Attorney General's Office**

109 State Street  
Montpelier, VT 05609-1001  
828-3171  
828-2154 (fax)

### **VT Department of Corrections**

103 South Main Street  
Waterbury, VT 05671-1001  
241-2263

### **VT Department of Fish & Wildlife**

103 South Main St., Building 10 South  
Waterbury, VT 05671-0501  
241-3700  
241-3295 (fax)

### **VT Department of Liquor Control**

Education, Licensing &  
Enforcement Division  
Green Mountain Drive Drawer 20  
Montpelier, VT 05620-4501  
828-2339  
828-2803 (fax)

### **VT Department of Motor Vehicles**

120 State Street  
Montpelier, VT 05603  
828-2121  
828-2170 (fax)

### **VT Department of Public Safety**

103 South Main Street  
Waterbury, VT 05671-2101  
244-8718  
244-1106 (fax)

### **Capitol Police Department**

Vermont State House  
115 State Street- Drawer 33  
Montpelier, VT 05633-5501  
828-2229  
828-2135 (fax)

### **VT States Attorneys' & Sheriffs' Office**

133 State Street  
Montpelier, VT 05633-6401  
828-2891  
828-2881 (fax)

### **VT Department of Health**

108 Cherry Street  
P.O. Box 70  
Burlington, VT, 05402  
1-800-464-4343 865-7754 (fax)

### **VT Secretary of State's Office**

26 Terrace Street  
Redstone Building- Drawer 9  
Montpelier, VT 05609  
828-2363  
828-2396 (fax)

# VERMONT LEGAL AID

**1-800-889-2047 (Statewide)**

*A non-profit law firm with offices statewide that assists low income, elderly, disabled Vermonters with legal, non-criminal problems; also maintains the Disability Law Project, which assists those with disabilities whose legal problems arise from their disabilities*

## **BURLINGTON**

264 Winooski Avenue  
P. O. Box 1367  
Burlington, VT 05401  
800-747-5022

## **MONTPELIER**

7 Court Street- 2nd Floor  
Montpelier, VT 05601  
223-6377; 800-789-4195  
(domestic violence)

## **RUTLAND**

57 North Main Street,  
Rutland, VT 05701  
800-769-7459; 775-0021  
775-0022 (fax)

## **ST. JOHNSBURY**

1111 Main Street- Suite 1  
St. Johnsbury, VT 05819  
800-769-6728; 748-8721  
748-4610 (fax)

## **SPRINGFIELD**

56 Main Street- Suite 301  
Springfield, VT 05156  
800-769-9164

# VERMONT NETWORK AGAINST DOMESTIC AND SEXUAL VIOLENCE

The Vermont Network Against Domestic and Sexual Violence is a coalition of 16 organizations working together to reduce or eliminate domestic and sexual violence in Vermont. The programs of the Vermont Network provide services and referrals to victims and survivors of domestic violence and sexual assault, including: court and legal advocacy; hospital, housing and social services advocacy; shelter; individual emotional support and counseling; support groups, including parenting support, groups for children and teens; community education

**To connect to your local program,  
call the 24-hour statewide hotlines:  
Domestic Violence: 1-800-228-7395  
Sexual Assault: 1-800-489-7273  
*Confidential to anonymous callers***

The Vermont Network Against Domestic and Sexual Violence  
P. O. Box 405  
Montpelier, VT 05601  
802-223-1302; 223-1115 (TTY)  
802-223-6943 (fax)  
vtNetwork@vtnetwork.org

## **ADDISON Womensafe**

P.O. Box 67, Middlebury, VT 05753  
Hotline: 800-388-4205  
802-388-4205 802-388-9180; 802-388-9181 (TTY)  
802-388-3438(fax)  
info@womensafe.net  
www.womensafe.net

## **BENNINGTON Project Against Violent Encounters (PAVE)**

Box 227, Bennington, VT 05201  
802-442-2111, 802-442-2370  
802-442-6162 (fax)  
pave@pavebennington.org

## **CALEDONIA (Hardwick area) AWARE**

P. O. Box 307  
Hardwick, VT 05843  
802-472-6463; 472-3504 (fax)  
aware@vtlink.net

## **CALEDONIA & SOUTHERN ESSEX ADVOCACY PROGRAM AT UMBRELLA**

1222 Main St #301,  
St. Johnsbury, VT 05819  
Hotline: 802-748-8645  
802-748-1405 (fax)  
zoe@umbrellanek.org  
www.umbrellanek.org

## CHITTENDEN

**Women Helping Battered Women**  
P. O. Box 1535, Burlington, VT 05402  
Hotline: 802-658-1996  
802-658-3131; 802-658-3832 (fax)  
whbw@whbw.org  
www.whbw.org

**Women's Rape Crisis Center**  
P. O. Box 92, Burlington, VT 05402  
Hotline: 802-863-1236  
802-864-0555; 802-863-8449 (fax)  
TTY: 846-2544  
stoprape@sover.net  
www.stoprapevermont.org

## FRANKLIN & GRAND ISLE

**Voices Against Violence**  
P. O. Box 72, St. Albans, VT 05478  
Hotline: 802-524-6575, 802-524-8538  
802-524-8539 (fax)  
voices@cvoco.org

## LAMOILLE

**Clarina Howard Nichols Center**  
Box 517, Morrisville, VT 05661  
hotline: 802-888-5256, 802-888-2584  
802-888-2570 (fax)  
chnc@pwshift.com

## ORANGE & WINDSOR (partial)

### **Safeline**

P.O. Box 368, Chelsea, VT 05038  
hotline: 800-639-7233  
802-685-7900 (office)  
802-685-7902 (fax)  
safelineinfo@safelinevt.org  
www.orgsites.com/vt/safeline1

## ORLEANS & NORTHERN ESSEX

### **UMBRELLA**

P. O. Box 1004, Newport, VT 05855  
Hotline: 800-228-7395

## RUTLAND

**Rutland County Women's  
Network and Shelter**  
Box 313, Rutland, VT 05701  
Hotline: 802-775-3232  
775-6788 (office)  
802-747-0470 (fax)  
rcwnsmiche@yahoo.com  
www.angelfire.com/vt/rcwn

## WASHINGTON

**Battered Women's Services and Shelter**  
P. O. Box 652, Barre, VT 05641  
Hotline: 877-543-9498  
802-476-6010 (office)  
479-9310 (fax)  
bwss@sover.net

**Sexual Assault Crisis Team**  
4 Cottage Street, Barre, VT 05641  
Hotline: 802-479-5577  
802-476-1388 (office)  
802-476-1381 (fax)  
SACTWC@aol.com

## WINDHAM

**Women's Crisis Center**  
Box 933, Brattleboro, VT 05302  
Hotline: 800-773-0689; 802-254-6954  
802-257-7364; 802-257-1683 (fax)  
wmnsc@together.net

## WINDSOR (central)

**Women's Information Services (WISE)**  
38 Bank St., Lebanon, NH 03766  
Hotline: 603-448-5525 or 1-866-348-WISE  
603-448-5922 (office)  
603-448-2799 (fax)  
wise@wiseoftheuppervalley.org  
www.wiseoftheuppervalley.org

## WINDSOR (southern)

### **New Beginnings**

23 Pleasant St, Springfield, VT 05156  
Hotline: 802-885-2050, 802-674-6700  
802-885-2368 (office)  
802-885-2363 (fax)  
newbeg@vermontel.net

## **STATEWIDE HOTLINES**

Domestic Violence: 800-228-7395  
Sexual Assault: 800-489-7273

# VICTIM ADVOCATES, STATE'S ATTORNEY'S OFFICES

The Vermont Victim Assistance Program maintains 24 advocates in the Attorney General's and State's Attorneys' offices throughout Vermont's 14 counties. Victim advocates guide victims through the criminal justice process and serve as a liaison with the State's Attorneys and other criminal justice agencies. Many counties have "specialized" advocates who focus solely on cases of domestic violence, sexual assault, or child abuse.

Victim advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not re-victimized by the criminal justice process.

Advocates are involved in local task forces and provide outreach and training to other state and community agencies working with victims of crime. Through their hard work and dedication, the advocates of Vermont's Victim Assistance Program have created many positive changes impacting Vermont's crime victims.

If you have any questions, please call the Victim Assistance Program Coordinator at the Center for Crime Victim Services at 802-241-1426.

# VICTIM ADVOCATES, STATE'S ATTORNEYS' OFFICES

## Addison

### **Addison County State's Attorney's Office**

Debra James, Victim Advocate  
211 Maple Street, Unit #3  
Middlebury VT 05753  
388-7931; 388-4617 (fax)  
deb.james@state.vt.us

## Bennington

### **Bennington County State's Attorney's Office**

Tammy R. Loveland - Victim Advocate  
1 Veterans Memorial Drive, Suite 10  
Bennington, VT 05201  
442-8116; 447-6905 (direct)  
447-2775 (fax)  
tammy.loveland@state.vt.us

## Caledonia

### **Caledonia County State's Attorney's Office**

Susan Carr, Victim Advocate  
1153 Main Street, Suite 4,  
St. Johnsbury, VT 05819  
748-6657 (office); 751-0207 (direct)  
748-6659 (fax)  
susan.carr@state.vt.us

## Chittenden

### **Chittenden County State's Attorney Office**

Armina Medic, Victim Advocate  
Karen Frucci, Victim Advocate  
32 Cherry Street, Suite 305,  
Burlington, VT 05401  
863-2865; 652-2069 (direct)  
863-7440 (fax)  
armina.medic@state.vt.us  
karen.frucci.state.vt.us

## Essex

### **Essex County State's Attorney's Office**

Gail Guillette, Victim Advocate  
P.O. Box 226, Orleans, VT 05860  
723-3010  
754-9490 (fax)  
gail.guillette@state.vt.us

## Franklin

### **Franklin County State's Attorney's Office**

Catherine Waltz, Victim Advocate  
5 Lemnah Drive  
St. Albans, VT 05478  
524-7920  
524-7964 (fax)  
catherine.waltz@state.vt.us

## N.U.S.I.

Kelly Woodward, Victim Advocate  
524-7961  
kelly.woodward@state.vt.us

## Grand Isle

### **Grand Isle County State's Attorney's Office**

Teresa Hurlbut, Victim Advocate  
P. O. Box 204, North Hero, VT 05474  
372-5422 (office); 372-3518 (direct)  
372-5704 (fax)  
terry.hurlbut@state.vt.us

## Lamoille

### **Lamoille County State's Attorney's Office**

Siri Rooney, Victim Advocate  
P.O. Box 38, Hyde Park, VT 05655  
888-7945; 888-1302 (direct)  
888-2547 (fax)  
siri.rooney@state.vt.us

## Orange

### **Orange County State's Attorney's Office**

Ann Rouse, Victim Advocate  
P.O. Box 116, Chelsea, VT 05038  
685-3036; 685-2187 (direct)  
685-3836 (fax)  
ann.rouse@state.vt.us

## Orleans

### **Orleans County State's Attorney's Office**

Ann Vining, Victim Advocate  
217 Main Street, Newport, VT 05855  
334-2037  
334-3319 (fax)  
ann.vining@state.vt.us

## Rutland

### **Rutland County State's Attorney's Office**

Dyanne Lertola, Virginia Philo,  
Victim Advocate  
400 Asa Bloomer State Building,  
Rutland, VT 05701  
786-2531  
786-8897 - Dyanne  
786-8892 - Virginia  
786-5851 (fax)  
dyanne.lertola@state.vt.us  
virginia.philo@state.vt.us

## Washington

### **Washington County State's Attorney's Office**

Dina Guinn, Victim Advocate  
255 North Main Street, Suite 9  
Barre, VT 05701  
479-4220; 476-1698 (direct)  
479-4408 (fax)  
dina.guinn@state.vt.us

## Windham

### **Windham County State's Attorneys' Office**

Martha Momaney;  
Carol Scott- Victim Advocates  
P.O. Box 785, Brattleboro, VT 05301  
257-2860; 257-2864  
martha.momaney@state.vt.us  
carol.scott@state.vt.us

## Windsor

### **Windsor County State's Attorney's Office**

Pam Weigel, Victim Advocate  
P.O. Box 488,  
White River Junction, VT 05001  
295-8870  
295-8878 (fax)  
pam.weigel@state.vt.us

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# **U.S. ATTORNEY'S VICTIM ASSISTANCE PROGRAM**

The U.S. Attorney's Victim Witness Program assists victims of federal crimes in Vermont through the criminal justice process.

### **U.S. Attorney's Office**

Aimee Stearns, Victim Witness Specialist  
P. O. Box 570, Burlington, VT 05402  
951-6725; 652-1140 (TTY)  
951-6540 (fax)  
aimee.stearns@usdoj.gov

# SPECIALIZED ADVOCATES

## **Bennington Cty DV/SA Unit**

150 Veteran's Memorial Dr.  
Bennington, VT 05201  
802-442-8116  
802-447-2775 (fax)  
elaina.essaff@state.vt.us

## **Chittenden Cty DV Unit**

Nietra Panagoulis  
32 Cherry St., Suite 305  
Burlington, VT 05401  
802-863-2865  
802-863-7440 (fax)  
npanagoulis@netscape.net

## **CUSI**

Karen Burns  
50 Cherry St., Suite 102  
Burlington, VT 05401  
802-862-6800 (CUSI)  
802-652-4167 (fax)  
karen.burns@state.vt.us

## **NUSI**

Kelly Woodward  
5 Lemnah Dr.  
St. Albans, VT 05478  
802-524-7961  
802-524-7989 (fax)  
kelly.woodward.state.vt.us

## **Washington Cty DV Unit**

Elizabeth Roman  
255 North Main St.  
Barre, VT 05641  
802-479-4222  
802-479-7085 (direct)  
**(okay for vics to call direct)**  
elirom@sovernet.net

## **Windham**

Susan Johnson  
PO Box 785  
Brattleboro, VT 05302  
802-257-2860  
802-257-2864 (fax)  
susan.johnson@state.vt.us

# STATEWIDE ADVOCATES

## **Attorney General's Office**

Amy Farr  
109 State St.  
Montpelier, VT 05609  
802-828-3171  
802-828-2154 (fax)  
afarr@atg.state.vt.us

## **U.S. Attorney's Office**

Aimee Stearns  
PO Box 570  
Burlington, VT 05402-0570  
802-951-6725  
802-951-6540 (fax)  
aimee.stearns@usdoj.gov

## **Department of Corrections**

Amy Holloway  
Victims Services Director  
103 So. Main St., 6 South  
Waterbury, VT 05671-1001  
802-241-2302  
802-241-2565 (fax)  
amyh@doc.state.vt.us

# VICTIM SERVICES PROGRAM VERMONT DEPARTMENT OF CORRECTIONS

## Vermont Department of Corrections

103 South Main Street

Waterbury, VT 05671

www.doc.state.vt.us

Amy Holloway, Director of Victim Services 802-241-2302

amyh@doc.state.vt.us fax: 802-241-2565

The Victim Services Program provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated. They provide information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Four DOC Victim Service Specialists are located in Community Corrections Services Centers across the state to serve crime victims in every county:

### **Kit Andrews**

476-0144

Barre CCSC

255 N. Main St., Suite 6

Barre, VT 05641

(Serves Washington and Lamoille)

### **Anne Cosgrove**

751-0463

St. Johnsbury CCSC

67 Eastern Ave, Suite 8

St. Johnsbury, VT 05819

(Serves Caledonia and Essex)

### **Jill Ryan**

786-3807

Rutland CCSC

30 Merchants Row

Rutland, VT 05702

(Serves Windsor, Rutland,

Bennington, Orange,

Windham and Addison)

### **Ellen Sklar**

651-1647

Burlington CCSC

50 Cherry Street

Burlington, VT 05401

(Serves Chittenden)

# VICTIMS COMPENSATION PROGRAM

## Vermont Center for Crime Victim Services

### Victims Compensation Program

58 South Main Street, Suite 1

Waterbury, VT 05676-1599

(800) 750-1213 (Voice- VT only)

(802) 241-1250 (Voice)

(800) 845-4874 (TTY- VT only)

(802) 241-1258 (TTY)

<http://www.ccvv.state.vt.us>

The Victims Compensation Program provides limited financial assistance to victims of violent crime who have experienced a financial loss as the direct result of the crime, as long as the loss is not reimbursable through other sources, such as insurance.

### Eligibility Requirements:

- The crime has been reported to a law enforcement officer, who must conclude that a crime was committed.
- The victim has suffered physical injury or emotional harm as a direct result of a violent crime.
- The crime was committed in Vermont, or was committed against a Vermont resident in a state or country that does not have a Compensation Program.
- The crime was committed after July 1, 1987.
- The victim did not violate a criminal law of this state that caused or contributed to his or her injuries or death.
- Family members of a homicide victim also are eligible.

**Where appropriate, money is available to pay for the following expenses, as long as they have not been paid already by other sources:**

- Medical and dental care
- Counseling for victims and family members
- Funeral expenses
- Lost wages due to time missed from work
- Other expenses such as prescriptions, eyeglasses and limited transportation costs
- If death occurs as a result of the crime, legal dependents may receive temporary living expenses
- Limited relocation assistance
- Property losses generally not covered

# VERMONT FEDERAL AGENCIES

## **ATF-Burlington Field Office**

RAC James Mostyn  
30 Main Street  
Room 430  
Burlington, VT 05401  
802-865-4020

## **Federal Bureau of Investigation- Burlington Resident Agency**

SSRA Amy Newton  
P.O. Box 544  
Burlington, VT 05402  
802-863-6316

## **Federal Public Defender**

FPD Michael Desautels  
126 College Street  
Room 410  
Burlington, VT 05401  
802-862-6990

## **ICE-Burlington Office of Investigations**

RAC Paula Corrigan  
70 Kimball Avenue  
Room 321  
South Burlington, VT 05403  
802-660-5016

## **Postal Inspection Service**

8 New England Drive  
Essex Junction, VT 05452-9997  
877-696-5322

## **Secret Service-Vermont Domicile**

Keith Saunders,  
Resident Agent in Charge  
95 St. Paul Street  
Suite 410  
Burlington, VT 05401  
802-651-4091

## **Social Security Administration**

58 Pearl Street  
Burlington, VT 05401  
1-800-772-1213

## **U.S. Citizenship and Immigration Services**

Director Paul Novak;  
Deputy Director Sandra Bushey  
Vermont Service Center  
75 Lower Weldon Street  
St. Albans, VT 05479  
802-527-4700

## **U.S. District Court - Burlington**

Clerk of Court Richard Paul Wasiko  
P.O. Box 945  
Elmwood Avenue, 5th Floor  
Burlington, VT 05402  
802-951-6301  
[www.vtd.uscourts.gov](http://www.vtd.uscourts.gov)

## **U.S. Attorney - Burlington**

Thomas D. Anderson, U.S. Attorney  
P.O. Box 570  
Burlington, VT 05402  
802-951-6725

## **U.S. Marshals Service-Burlington**

U.S. Marshal John Edwards  
11 Elmwood Avenue  
Sixth Floor  
Burlington, VT 05401  
802-951-6271

## **U.S. Probation-Burlington**

Chief U.S. Probation  
Officer Joseph McNamara  
P.O. Box 432  
11 Elmwood Avenue, 5th Floor  
Burlington, VT 05402  
802-652-3000  
[www.uscourts.gov/fedprob/officer/  
probation.html](http://www.uscourts.gov/fedprob/officer/probation.html)

## **U.S. Probation-Brattleboro**

P.O. Box 339  
Brattleboro, VT 05302  
802-254-0251  
[www.uscourts.gov/fedprob/officer/  
probation.html](http://www.uscourts.gov/fedprob/officer/probation.html)

## VERMONT SUPERVISED VISITATION PROGRAMS

**Program- All About Kids**

**Address-** P.O. Box 19, Sheldon Springs, VT 05485

**Contact-** Diana Langle, Director

**Phone Numbers-** 802-933-6120

**Fax-** 802-285-6792

**E-mail-** dlangle@cvoeo.org

**County Served/Town-** Franklin and Grand Isle Counties. Located in Sheldon Springs

**Program- Families Together Supervised Visitation & Exchange  
Milton Family Community Center**

**Address-** P.O. Box 619, Milton, VT 05468

**Contact-** Vikki Patterson

**Phone Numbers-** 802-893-1457

**Fax-** 802-893-1776

**E-mail-** vpatterson@miltonfamilycenter.org

**County Served/Town-** Chittenden

**Program- Emerge Family Advocates**

**Address-** P.O. Box 1224, White River Junction, VT 05001

**Contact-** Raymona Russell, Dir.

**Phone Numbers-** 802-296-7663

**Fax-** 802-296-7521

**E-mail-** emerge.family.advocates@valley.net

**County Served/Town-** Windsor Co: White River Junction

**Program- Family Time at PAVE**

**Address-** P.O. Box 227, Bennington, VT 05201

**Contact-** Christine Williams, Director

**Phone Numbers-** 802-442-7007

**Fax-** 802-442-6162

**E-mail-** familytime05201@verizon.net

**County Served/Town-** Bennington Co: Bennington, Readsboro, Manchester

**Program- Family Tree Access Center**

**Address-** 1 Scale Avenue, Suite 62

**Contact-** Laurie Casey, Director Rutland

Bobbie Godin

**Phone Numbers-** 800-668-8272

**Fax-** 802-775-0068

**E-mail-** lcaseyftac@aol.com

**County Served/Town-** Rutland Co: Located in Rutland

**Program- Kids Place**

**Address-** 35 Ayers Brook Road, Randolph, VT 05060

**Contact-** Connie Button, Director

**Phone Numbers-** 802-728-9506 x123

**Fax-** 802-728-4962

**E-mail-** buttoncm@comcast.net

**County Served/Town-** Orange Co: Randolph, Bradford, Chelsea

**Program- Lamoille Family Center  
Supervised Child Access Program**

**Address-** 480 Cady's Fall Road, Morrisville, VT 05661

**Contact-** Stuart Senghas, Coordinator

**Phone Numbers-** 802-888-5229 x147

**Fax-** 802-888-5392

**E-mail-** ssenghas@yahoo.com

**County Served/Town-** Lamoille County: Located in Morrisville

**Program- The Family Room - Umbrella**

**Address-** 1222 Main Street, Suite 101, St. Johnsbury, VT 05819

**Contact-** Michelle Fay

**Phone Numbers-** 802-748-1992

**Fax-** 802-748-1405

**E-mail-** familyroom@umbrellavt.org

**County Served/Town-** Calendonía, Orleans, and Essex Counties

**Program- The Supervised Visitation Program @ WomenSafe**

**Address-** P.O. Box 67, Middlebury, VT 05753

**Contact-** Christina Grier, Coordinator

**Phone Numbers-** 802-388-6783

**Fax-** 802-388-3438

**E-mail-** cg@womensafe.net

**County Served/Town-** Addison County: Located in Middlebury

**Program- Children's Hour**

**Address-** 1 Lash Rd, Randolph, VT 05060

**Contact-** Amy Perez, Coordinator

**Phone Numbers-** 800-846-9506

**Fax-** 802-728-4962

**County Served/Town-** Washington County: Located in Barre

**Program- Emerge Family Advocates**

**Address-** P.O. Box 1224, 2160 North Hartland Road,

White River Junction, VT 05001

**Phone Numbers-** 802-296-7663

**Website-** [www.visitationcoop.org](http://www.visitationcoop.org)

**County Served/Town-** Chittenden County

**Services Provided-** Emerge provides both supervised visitation (a trained staff member supervises contact between a non-residential parent and child), and supervised exchange (a trained staff member exchanges a child from one parent to another without the parents having contact with each other) for families throughout the Upper Valley. Cases can be either voluntary or court-ordered. Emerge handles cases involving domestic violence, sexual assault, child abuse and stalking. The goal is to keep children and survivors safe during parent-child contact.

*NOTES*

*Education*

This Resource Directory was made possible by the  
gracious efforts of:

Elinor Earle, Earle Communications  
Aimee B. Stearns, U.S. Attorney's Office  
Barbara Whitchurch,  
Vermont Center for Crime Victim Services  
Pop Color, printing and production, Williston, VT  
Carol MacDonald, front cover art

We acknowledge that this Resource Directory is  
a work in progress and may have omissions and errors.

We hope you will contact us with  
corrections and updated information.

The next version will be posted to the web  
and will be continuously updated.

You can find it at:

**[www.ccvs.state.vt.us](http://www.ccvs.state.vt.us)**

[aimee.stearns@usdoj.gov](mailto:aimee.stearns@usdoj.gov)  
[bwhitchurch@ccvs.state.vt.us](mailto:bwhitchurch@ccvs.state.vt.us)



**U.S. Department of Justice**  
United States Attorney's Office